2016-2017 Assessment Cycle
Key Findings

Finding per Measure

▾ Health Care Interpretation MS Program Outcome Set

1. Effectively interpret for deaf consumers (patients, family members, and deaf health professionals) in health care environments

Student Learning Outcome: 1.1 Demonstrate advanced competency in interpreting health care discourse

▾ **Measure:** Health Care Practical Interpreting II [HICA-740]
Course level; Direct - Student Artifact

Details/Description:	Pre and Post Videotaped Samples
Acceptable Benchmark:	85% of students will perform at B or above on each rubric measurement of post video sample.
Implementation Plan (timeline):	Data will be collected annually (Spring semester) by course instructor(s) and given to program director who will aggregate and analyze.
Key/Responsible Personnel:	Program Chair

Findings for Health Care Practical Interpreting II [HICA-740]

Summary of Findings:	We were unable to assess this metric as this is the first year of the program.
Results:	Acceptable Benchmark Achievement: Not Met
Recommendations :	Revise the benchmark to accurately reflect classroom data .
Reflections/Notes :	

Student Learning Outcome: 1.2 Demonstrate knowledge of human anatomy, physiology, common diseases, illnesses, diagnosis and treatments as they apply to interpreting
...in health-care settings.

▼ **Measure:** Human Body Systems/ Diseases II [HICA-730]
Course level; Direct - Exam

Details/Description:	Course Final Exam
Acceptable Benchmark:	85% of students will earn a B or better grade (80%) on the final exam.
Implementation Plan (timeline):	Data will be collected annually (Spring semester) by course instructor(s) and given to program director who will aggregate and analyze.
Key/Responsible Personnel:	Program Chair

Findings for Human Body Systems/ Diseases II [HICA-730]

No Findings Added

2. Analyze, conduct, and consult on the effective and efficient provision of interpreting services in health care institutions

Student Learning Outcome: 2.1 Develop an organizational framework for managing and developing all levels of health care professionals
...including: recruitment, retention, compensation, and termination.

▼ **Measure:** Human Resources in Health Care [HLTH-723]
Course level; Direct - Student Artifact

Details/Description:	Final Application Paper
Acceptable Benchmark:	85% of students will earn a B or better grade on the Final Application Paper (80%)
Implementation Plan (timeline):	Data will be collected annually (Spring semester) by course instructor(s) and given to program director who will aggregate and analyze.

Key/Responsible Personnel: Program Chair

Findings for Human Resources in Health Care [HLTH-723]

No Findings Added

3. Integrate knowledge of health care environments and language access to build on body of knowledge in the field

Student Learning Outcome: 3.1 Utilize appropriate research or project design and implementation methods

▼ **Measure:** Capstone Professional Project or Research Paper [HCIA-770]
Course level; Direct - Student Artifact

Details/Description:	Final project or research paper
Acceptable Benchmark:	85% of students will perform at satisfactory level or above on each rubric measurement of the final project/research paper.
Implementation Plan (timeline):	Data will be collected annually (Spring semester) by course instructor(s) and given to program director who will aggregate and analyze.
Key/Responsible Personnel:	Program Chair

Findings for Capstone Professional Project or Research Paper [HCIA-770]

No Findings Added

4. Measure the quality of the program

Student Learning Outcome: 4.1 Determine progress on achieving program-specific knowledge and skills

▼ **Measure:** Graduate Satisfaction Survey
Program level; Indirect - Survey

Details/Description:

Acceptable Benchmark: 85% of the students will indicate overall satisfaction with the program and its impact on advancing their achievement of the student learning outcomes

Implementation Plan (timeline): Data will be collected annually (Spring semester – part-time and Summer semester– full-time.

Key/Responsible Personnel: Program Chair

Findings for Graduate Satisfaction Survey

No Findings Added

Overall Recommendations

No text specified

Overall Reflection

No text specified

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