## NTID Communication Outcomes Assessment Plan and Report for AY 2005-06

Program Goal: To prepare students to communicate effectively in their professional, personal and civic lives.

Critical Outcomes for all Students		Assessment of Outcomes		Timeline		Results	
Domain/Task/ Capability	Performance Criteria/ Benchmarks	Instrument/ Opportunity	Assessment of Performance	Develop	Collect	Summarization of Results	Use of Results
demonstrate competency in face-to-face	a. Students will choose the appropriate communication medium and level for situation. b. Students will demonstrate the ability to clearly structure a message and express ideas. c. Students will utilize strategies to monitor comprehension.	outcomes assessment	80% of AOS and AAS students will receive and average score of "2" or higher (partially developed) on the communication outcomes assessment rubric and/or co-op evaluation form.	AY 2004- 2005, 2005- 2006	Beginning AY 2006- 2007	Instruction related to this domain has been incorporated into the identified Communication Studies Courses. Assessment opportunities will be determined this academic year.	NA
2. Students will demonstrate competency when initiating and replying to email.	a. Students will choose the appropriate communication medium and level for situation. b. Students will demonstrate the ability to clearly structure a message and express ideas. c. Students will utilize strategies to monitor comprehension.	outcomes assessment	80% of AOS students will receive and average score of "2" or higher and 80% of AAS students will receive a score of "2.5" or higher on the communication outcomes assessment rubric and/or co-op evaluation form.	AY 2004- 2005, 2005- 2006		Instruction related to this domain has been incorporated into the identified Communication Studies Courses. Assessment opportunities will be determined this academic year.	NA
3. Students will demonstrate competency in making a	a. Students will choose the appropriate communication	outcomes assessment	80% of AOS students will receive and average score	AY 2004- 2005, 2005-	-	Instruction related to this domain has been	NA

formal	medium and	co-op	of "2" or	2006	incorporated	
presentation.	level for	evaluation	higher and		into the	
	audience.	form.	80% of AAS		identified	
	b. Students will		students will		Communication	
	demonstrate the		receive a score		Studies	
	ability to		of "2.5" or		Courses.	
	clearly		higher on the		Assessment	
	structure a		communication		opportunities	
	message and		outcomes		will be	
	express ideas.		assessment		determined this	
	c. Students will		rubric and/or		academic year.	
	utilize		co-op			
	strategies to		evaluation			
	monitor		form.			
	comprehension.					

## **Comments:**

As a result of the Institute's initial outcomes assessment planning, it was decided that students enrolled in career focused degree options (AOS) be required to take one of three identified Communication Studies Courses. In these courses students will receive instruction in the identified or expected outcomes skills areas.

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