

NTID
Communication Outcomes Assessment
Plan and Report for AY 2006-2007

Program Goal: To prepare students to communicate effectively in their professional, personal and civic lives.

Critical Outcomes for all Students		Assessment of Outcomes		Timeline		Results	
Domain/Task/Capability	Performance Criteria/Benchmarks	Instrument/Opportunity	Assessment of Performance	Develop	Collect	Summarization of Results	Use of Results
1. Students will demonstrate competency in face-to-face communication.	a. Students will choose the appropriate communication medium and level for situation. b. Students will demonstrate the ability to clearly structure a message and express ideas. c. Students will utilize strategies to monitor comprehension.	Communication outcomes assessment rubric and/or co-op evaluation form.	80% of AOS and AAS students will receive and average score of "2" or higher (partially developed) on the communication outcomes assessment rubric and/or co-op evaluation form.	AY 2004-2005, 2005-2006	Beginning AY 2007-2008. This has been modified as originally reported.	A faculty committee identified one course (Job Search Process) where both instruction and assessment will be piloted during AY 06 - 07.	NA
2. Students will demonstrate competency when initiating and replying to email.	a. Students will choose the appropriate communication medium and level for situation. b. Students will demonstrate the ability to clearly structure a message and express ideas. c. Students will utilize strategies to monitor comprehension.	Communication outcomes assessment rubric and/or co-op evaluation form.	80% of AOS students will receive and average score of "2" or higher and 80% of AAS students will receive a score of "2.5" or higher on the communication outcomes assessment rubric and/or co-op evaluation form.	AY 2004-2005, 2005-2006	Beginning AY 2007-2008. This has been modified as originally reported.	Two faculty in CSS are developing a new instruction and assessment module. E-mail instruction has also been incorporated into the Job Search Process Course.	NA
3. Students will demonstrate competency in making a	a. Students will choose the appropriate communication	Communication outcomes assessment rubric and/or	80% of AOS students will receive and average score	AY 2004-2005, 2005-	Beginning AY 2007-2008. This has	A cross-disciplinary faculty committee has	NA

formal presentation.	medium and level for audience. b. Students will demonstrate the ability to clearly structure a message and express ideas. c. Students will utilize strategies to monitor comprehension.	co-op evaluation form.	of "2" or higher and 80% of AAS students will receive a score of "2.5" or higher on the communication outcomes assessment rubric and/or co-op evaluation form.	2006	been modified as originally reported.	been established to recommend modifications to the Capstone Course where this assessment will occur.	
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Comments:

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