

**NTID**  
**Department of Counseling Services Outcomes Assessment**  
**Plan and Report for AY 2005-06\***

*Program Goal: facilitate the academic, personal/interpersonal and career development and success of each student*

Critical Outcomes for all Students		Assessment of Outcomes		Timeline		Results	
Domain/Task/Capability	Performance Criteria/Benchmarks	Instrument/Opportunity	Assessment of Performance	Develop	Collect	Summarization of Results	Use of Results
First year students will know the timeline and procedure for selected academic policies	80% of students will demonstrate satisfactory knowledge: <ul style="list-style-type: none"> <li>• period of time for add/drop and withdrawal</li> <li>• method for add/drop and withdrawal</li> <li>• know current degree level within his/her major.</li> </ul>	End of first year survey/questionnaire  (Administered during Table Talk and with Clipboard Survey)	Students will achieve a score of 80% on end of first year questionnaire	Fall/Winter 2005-2006	Spring-beginning 20053		
First year students will be able to perform essential academic processes	80% of first year students will: <ul style="list-style-type: none"> <li>• successfully register for spring quarter</li> <li>• make a course plan for the following quarter</li> <li>• predict length of degree program</li> </ul>	<ul style="list-style-type: none"> <li>• Student Information System</li> <li>• STARS</li> <li>• 21-day report</li> <li>• Course-plan chart</li> </ul>	Percent of students who successfully demonstrate essential behaviors	Fall/Winter 2005-2006	Spring-beginning 20053		
First year students will be satisfied with counseling services	80% of first year students will express satisfaction with counseling services	End of first year satisfaction survey	Students will rate counseling services with an average score of at	Fall/Winter 2005-2006	Spring 20053		

			least 4.0 (Scale: 1-5)				
Graduating students will express satisfaction with counseling services	80% of graduating students will express satisfaction with counseling services	<ul style="list-style-type: none"> <li>• Graduating student satisfaction survey</li> <li>• Given to students during final quarter of academic program</li> </ul>	Students will rate counseling services with an average score of at least 4.0 (Scale: 1-5)	Fall/Winter 2005-2006	Spring 20053		

**Comments:**

\*The Outcomes Assessment Plan for Counseling was revised during AY 2005-06. Most of the outcomes in the original plan were assessed through a Student Rating Survey system which was designed for faculty evaluation. This form of data collection has been eliminated. An additional and separate form for collecting student ratings has been developed.

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