

NTID
Department of Counseling Services Outcomes Assessment
Plan and Report for AY 2011-2012

Program Goal: facilitate the academic, personal/interpersonal and career development and success of each student

Critical Outcomes for all Students		Assessment of Outcomes		Timeline		Results	
Domain/Task/ Capability	Performance Criteria/ Benchmarks	Instrument/ Opportunity	Assessment of Performance	Develop	Collect	Summarization of Results	Use of Results
NTID Students (AOS, AAS and AS) will be able to identify the services provided by the counseling/advising department in order of usefulness for the students. This will allow us to either market or modify our services to best fit the needs of the students.	50% of the students will choose activities of the counselor/advisor that are the primary functions and services provided by our department.	Outcomes Assessment – Counseling and Academic Advising Clipboard Survey.	Students will be able to list the services they received by the counselor/academic advisor.	Spring 20093	Biannually beginning spring 20093	N/A	N/A
Students will understand the various roles and responsibilities of the Counselor/Advisor, the academic chairperson and themselves in various aspects relative to their educational progresses.	70% of these graduating students will accurately identify the primary responsibilities of the counselor, the academic chair and themselves.	Outcome Assessment – Counseling and Academic Advising Services 20093 Clipboard Survey.*	The students will choose the appropriate roles from the clipboard menu of choices on the survey.	AY 2009-2010	Spring 20093	N/A	N/A

Comments:

This plan was revised as indicated in the report of AY 2009-2010. There are no new data for AY 2010-2011 since the survey is administered biannually.

/ssl
 Rev: 11/07/2012