

**NTID**  
**Healthcare Billing and Coding Technology**  
**Outcomes Assessment Proposal**

*Program Goal: Prepare graduates with skills and knowledge to enable entry-level employment in the healthcare billing environment.*

Outcomes		Assessment		Timeline		Use of Results
Outcome/Performance Element	Criteria	Assessment Instrument or Measurement Technique	Benchmark	Develop	Collect	
Students will be able to use ICD-9-CM and CPT codes to accurately code medical office visits.	<ul style="list-style-type: none"> <li>• Successful completion of the coding modules in Medical Office and Billing Procedures I and of the Ambulatory Care Coding courses.</li> <li>• Satisfactory evaluation by internship supervisor</li> </ul>	<ul style="list-style-type: none"> <li>• Classroom Assessment               <ul style="list-style-type: none"> <li>o Skill Checks</li> <li>o Competency-based simulation project</li> </ul> </li> <li>• Supervisor Evaluation of Student Internship Performance</li> </ul>	<ul style="list-style-type: none"> <li>• <b>(80% of)</b> students will meet or exceed minimum competency levels on all medical records project/simulation measuring KDa-CM and CPT codes.</li> <li>• Satisfactory evaluation by internship supervisor</li> </ul>	Fall 2002-2003	Winter 2002-2003	
Students will be able to process insurance claims manually and using medical software in classroom at internship site and resolve reimbursement issues.	<ul style="list-style-type: none"> <li>• Successful completion of the billing and reimbursement modules in the Medical Office and Billing Procedures I and II courses</li> <li>• Satisfactory evaluation by internship supervisor</li> </ul>	<ul style="list-style-type: none"> <li>• Classroom Assessment               <ul style="list-style-type: none"> <li>o Competency-based simulation project</li> </ul> </li> <li>• Supervisor Evaluation of Student Internship Performance</li> </ul>	<ul style="list-style-type: none"> <li>• <b>(80% of)</b> students will meet or exceed minimum competency levels on all billing and reimbursement simulation in Medical Office and Billing Procedures I and II courses.</li> <li>• Satisfactory evaluation by internship supervisor</li> </ul>	Fall (Mob. I) 2002-2003 Spring (Mob.II) 2002-2003 Intern-AY 2002-2003	Winter 2003-2004 Spring 2003-2004 Summer 2003	

Graduating students will indicate satisfaction with program courses	An average score of 3 or above (5-point scale) on the related course satisfaction components of the Student Rating Survey (SRS) instrument and/or the Student Satisfaction Survey	<ul style="list-style-type: none"> <li>• Student Satisfaction Survey</li> <li>• Student Rating Survey (SRS)</li> </ul>	(80% of) students will indicate a program satisfaction components of the Student Satisfaction Survey administered in the course Outpatient Reimbursement and on the SRS for all courses in the program.	AY 2002-2003	Spring 2003	
Students and graduates will have the technical and interpersonal communications skills to work successfully in the field.	• Satisfactory evaluation by internship supervisor	• Supervisor Evaluation of Student Internship Performance	• 80% of students will have a satisfactory evaluation by internship supervisor			
Students will gain entry-level employment in the Healthcare Billing and Coding Technology field	Graduates will be employed in the field	NCE Placement Data	(_____% of) graduates will be employed in healthcare billing and coding fields			

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