

**NTID
Healthcare Billing and Coding Technology Outcomes Assessment
Plan and Report for AY 2005-2006***

Program Goal: Prepare graduates with skills and knowledge to enable entry-level employment in the healthcare billing environment.

Critical Outcomes for all Students		Assessment of Outcomes		Timeline		Results	
Domain/Task/Capability	Performance Criteria/Benchmarks	Instrument/Opportunity	Assessment of Performance	Develop	Collect	Summarization of Results	Use of Results
Students will be able to use ICD-9-CM and CPT codes to accurately code medical office visits.	<ul style="list-style-type: none"> • Successful completion of the coding modules in Medical Office and Billing Procedures I and of the Ambulatory Care Coding courses. • Satisfactory evaluation by internship supervisor 	<ul style="list-style-type: none"> • Classroom Assessment <ul style="list-style-type: none"> o Skill Checks o Competency-based simulation project • Supervisor Evaluation of Student Internship Performance 	<ul style="list-style-type: none"> • (80% of) students will meet or exceed minimum competency levels on all medical records project/simulation measuring KDa-CM and CPT codes. • Satisfactory evaluation by internship supervisor 	Fall 2002-2003	Winter 2002-2003		
Students will be able to process insurance claims manually and using medical software in classroom at internship site and resolve reimbursement issues.	<ul style="list-style-type: none"> • Successful completion of the billing and reimbursement modules in the Medical Office and Billing Procedures I and II courses • Satisfactory evaluation by internship supervisor 	<ul style="list-style-type: none"> • Classroom Assessment <ul style="list-style-type: none"> o Competency-based simulation project • Supervisor Evaluation of Student Internship Performance 	<ul style="list-style-type: none"> • (80% of) students will meet or exceed minimum competency levels on all billing and reimbursement simulation in Medical Office and Billing Procedures I and II courses. • Satisfactory evaluation by internship supervisor 	Fall (Mob. I) 2002-2003 Spring (Mob.II) 2002-2003 Intern-AY 2002-2003	Winter 2003-2004 Spring 2003-2004 Summer 2003		
Graduating students will indicate satisfaction with program	An average score of 3 or above (5-point scale) on the related course	<ul style="list-style-type: none"> • Student Satisfaction Survey • Student 	(80% of) students will indicate a program satisfaction components of	AY 2002-2003	Spring 2003		

courses	satisfaction components of the Student Rating Survey (SRS) instrument and/or the Student Satisfaction Survey	Rating Survey (SRS)	the Student Satisfaction Survey administered in the course Outpatient Reimbursement and on the SRS for all courses in the program.				
Students and graduates will have the technical and interpersonal communications skills to work successfully in the field.	• Satisfactory evaluation by internship supervisor	• Supervisor Evaluation of Student Internship Performance	• 80% of students will have a satisfactory evaluation by internship supervisor				
Students will gain entry-level employment in the Healthcare Billing and Coding Technology field	Graduates will be employed in the field	NCE Placement Data	(_____% of) graduates will be employed in healthcare billing and coding fields				
Comments: *This program has been suspended for the year AY 2005-2006. No data has been collected.							
/ssl Rev: 02/16/2006							

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