NTID Student Life Team Outcomes Assessment Plan and Report for AY 2009-2010

Program Goal: Provide relevant information, support, advocacy, and challenge to deaf and hard of hearing as they seek to develop critical coping and social skills, leading to success both in and beyond college.

| Critical Outcomes for all Students | | Assessment of Outcomes | | Timeline | | Results | |
|---|--|-------------------------------|---|-----------|----------------------|---|-------------------|
| Domain/Task/ Capability | Performance Criteria/ Benchmarks | Instrument/ Opportunity | Assessment of Performance | Develop | Collect | Summarization of Results | Use of Results |
| Outreach and connection with students | Students will develop awareness and comfort with Student Life Team Staff | Advisor evaluations | 100% of students advised will complete surveys indicating strengths and improvements needed in the formal advising experience | Fall 2005 | Annually at mid-year | NTID Student Life Team is going through a transition as the new Director of Student Life Team is reviewing and assessing the materials. The surveys for Executive Board members of NTID Student Organizations and Clubs will be drafted in the near future and the projected date of handing out surveys in the Winter Quarter (December 2010). | N/A |
| | | Supervisor evaluations | 100% of students supervised will complete surveys indicating strengths and improvements needed in the formal advising experience | Fall 2005 | Annually at mid-year | NTID Student Life Team is going through a transition as the new Director of Student Life Team is reviewing and assessing the materials. The surveys for NTID Student Staff will be drafted in the near future and the projected date for handing out surveys and collecting data will be in | N/A |

| | | | | | | December 2010. | |
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| | | Student Life Services Satisfaction Evaluation (replaces Quality of Life Survey) | In semi- annual distribution of the survey, questions relevant to connection to the institute (D9, F7, I3) will all have a response mean of at least 4.5 and not more than 5% will be below a 3 | AY 2006- 07 | Twice quarterly service evaluations conducted | NTID Student Life Team is going through a transition as the new Director of Student Life Team is reviewing and assessing the materials. The surveys for Student Life Services Satisfication Evaluation will be reviewed and the projected date for drafting and handing out the evaluation surveys will take place in the Winter Quarter/Spring Quarter of 2010-2011 Academic Year. | N/A |
| Resource Expertise | Student and professional staff will have opportunities to identify and develop skills | Plans of Work | Staff will complete annual plan of work including mutually identified areas of growth. In areas identified, staff will grow in 100% of these areas due to opportunities provided | AY 2003- 04 | Progress is monitored in staff quarterly reports, and reviewed annually in performance appraisal | NTID Student Life Team is going through a transition as the new Director of Student Life Team is reviewing and assessing the Staff's Plan of Work progresses. To this date, NTID Student Life Team Staff have completed their Plan of Work for the academic year 2009-2010 in mid-September 2010 and their work progress will continue to be monitored. Their Fall Quarterly Reports will be submitted at the end of Fall | No action needed at this time. |

| | | Student Staff Training Evaluation | Student staff will complete annual training sessions, and provide evaluation indicating growth in at least five areas of coping/social skill development | AY 2005- 06 | First collection of data will occur in evaluation Spring 2006 | Life Team Student Staff Training took place prior to the start of the academic year of 2010-201. The Coordinators for NTID Student Life Team evaluated the student staff training and assessed that the | No action needed at this time. |
|----------------------------------|---|---|---|----------------|--|---|--|
| Program Impact and Support | Programs addressing First-Year Experiences, AALANA Student Needs, Leadership Development and Community Service/Community- Oriented programs are provided. Programs to deal with judicial trends and late-night social needs and objectives will also be provided. Exploration and Inclusion of Co- Curricular Programming with Academic departments will continue to take place and be in effect. | Quality of Life Survey | In semi- annual distribution of the survey, questions relevant to program importance and satisfaction (E4, G2, G3, and H4) will all have a response mean of at least 4.5 and not more than 5% will be below a 3 | AY 2000- 01 | going through a transition as the new Director of Student Life Team is reviewing and assessing the materials. The surveys assessing SLT programs will be analyzed and evaluated throughly in the end of Fall | Team is reviewing and assessing the materials. The diverse programs and events from the AY 2009's programs and events will be evaluated and | No further action needed at this time. |

| | | | | | evaluations of Amazing Race, Community Leadership Retreat, AppleFest, FYE programs, Deaf Presenter Series, there is a room for improvement and we will assess the programs and determine the steps to enhance the programs for the AY 2010-2011. | |
|---|--------------------------------------|--|-----------------------------|--|--|--|
| 1 | Individual program evaluations | 85% of completed evaluations will indicate one What I learned listing to be consistent with the nationally published list of the "Top Ten Skills Employers Want" | Spring 2005 | After each program is provided, the results are summarized on a quarterly basis. | Evaluations were done after each individual program. | No action needed at this time. |
| | Programming Budget | 90% of all programming | Beginning AY 2003- 04 | Monthly and Annual analyses of SLT's Budget for the AY. | Programming budget has been monitored on a regular basis. Proposed budget plans have been approved and the final budget spent has been reviewed. | No further action needed at this time. |
| | Staff time | I I | Beginning AY 2003- 04 | Programming Coordinators' Quarterly reports | Each of the staff members' quarterly reports reflects | N/A |

| | will be committed to planning, prep, delivery and evaluation in stated areas of priority | allotted to specific areas, | the time worked in different areas as needed for programs to be delivered. | | | | |
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| Comments: | | | | | | | |
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