

**NTID Department of Communication Studies and Services  
Speech-Language and Audiology Services Outcomes and Assessment Plan**

Critical Outcomes for all Students		Assessment of Outcomes		Timeline
Domain	Performance Elements with Benchmarks	Instrument	Assessment of Performance(s) for the Instrument	
Provision of speech-language and audiology services.	Students will report a high level of satisfaction with the communication services.	Communication Studies and Services (CSS) Department Evaluation of Services	80% of the student ratings will agree with the 20 statements indicating satisfaction.	Develop 041; Pilot 042, 043, 051, 052, and 053. Revise and administer 052, 061, and 062* ; Results analyzed June 2007
	Students will report self-perceived benefits from communication services	CSS Outcomes Assessment Post-Therapy form	80% of the students will agree that their communication improved because of the communication instruction service.	Develop 042 and 043; Pilot 043, 051, 052, and 053; Revise and administer 061, 062, and 063; Results analyzed June 2007
	Students will demonstrate progress toward stated communication goals.	CSS Outcomes Assessment Post-Therapy form	80% of the students will be rated by their instructor as showing progress.	Develop 042 and 043; Pilot 043, 051, 052, and 053; Revise and administer 061, 062, and 063; Results analyzed June 2007
	Students will demonstrate improvement on stated goals using formal measures.	Goal-specific pre-post testing**	80% of the students with a positive prognosis will show improvement on pre-post testing** of stated goals.	Identify or develop goal-specific test measures AY 05-06; Pilot and revise AY 06-07; Administer AY 07-08; Analyze results June 2008.

\* The NTID Student Rating System (SRS) is administered every Spring Quarter.

\*\* See table of goal-specific pre-post measures.

[TOP](#)