

## DTEC List of Approved Activities

**SERVICE LICENSE**

**AED 5,000 per year**  
*(Maximum of 5 years)*

### Artificial Intelligence Developing Services

**Activity Code** 7220010

- **License Type** Service
- **Activity Description** Includes firms specializes in all aspects of artificial intelligence and machine learning research and development.

### Auditing, Reviewing & Testing Cyber Risks

- **Activity Code** 6202008
- **License Type** Service
- **Activity Description** Includes firms engaged in auditing the organizations' compliance with the standards and documented procedures that identify risks and vulnerabilities within the existing IT environment, also, conducting penetration testing to the established security measure for possible breaches and the exploitable vulnerabilities that an attacker might gain unauthorized access.

### Billing Services Provider

- **Activity Code** 6920101
- **License Type** Service
- **Activity Description** Includes firms engaged in the billing services on behalf of landlords, master developers, owner associations and other service providers, who pay the charges of the utilities consumed by the occupants and beneficiaries and want to recover the charges from each individual unit, it involves collecting consumption data, calculate charging and billing information, produce bills to customers, process their payments...etc.

### Blogging Services

- **Activity Code** 6312101
- **License Type** Service
- **Activity Description** Includes bloggers who establish regular personal journal or diary on the internet to record their thoughts, opinions, or experiences and make available for other people to read and respond to.

### Communication & Wireless System Equipment Installation

- **Activity Code** 3320003
- **License Type** Service
- **Activity Description** Includes firms specialized in installing telecommunication apparatus, including main switchboards and exchanges well as calls transfer devices and the satellites ground stations.

### Computer Graphic Design Services

- **Activity Code** 722906
- **License Type** Service
- **Activity Description** Includes carrying computer drawing and designing for decorations, wedding, and greeting cards, fashions, internet sites and many other activities, such works shall then be executed by specialized companies, other firms practicing similar works shall be listed under no. 4540-09.

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### Computer Network & Infrastructure Installation & Maintenance

- **Activity Code** 4321004
- **License Type** Service
- **Activity Description** Includes firms specialized in preparing and installing and maintaining the network and infrastructure of electronic computers, including the excavations for the extension cables and wires, optical fiber, and focal points as well as the attached devices such as servers and compounds connect (including wireless technology), so the composition of the electronic network a group of computers can benefit from the services provided by other computers linked to the network, it involves installing passive and active computer network and WIFI as well as the associated equipment and systems in large complexes such as hotels, hospitals, shopping malls ...etc.

### Computer Repair & Maintenance

- **Activity Code** 9511001
- **License Type** Service
- **Activity Description includes** the repair of desktop and laptop computers and peripheral equipment, involving magnetic disk drives, flash drives and other storage devices, printers, monitors, keyboards, internal and external computer modems, servers.

### Computer Systems Housing Services

- **Activity Code** 6311009
- **License Type** Service
- **Activity Description** Includes firms engaged in providing concerned companies and corporations with housing services to their computers and communication systems by means of securing them the adequate operational environment as well as providing them with the maintenance and the connections with communication networks.

### Computer Systems & Communication Equipment Software Design

- **Activity Code** 6201001
- **License Type** Service
- **Activity Description** Includes firms specialized in computer systems software design, implementation, operation, and maintenance based on analyzing the user's problems and his need for economical solution and the programs necessary for realizing such a solution, it involves designing application software designed to run on smartphones and mobile devices.

### Computer Systems Consultancies

- **Activity Code** 6202002
- **License Type** Service
- **Minimal Qualification:** Bachelor's degree in computer sciences or Information Technology, along with three years hands-on experience.
- **Activity Description** Includes firms which provide consultancy to enterprises and companies, prepare studies related to the analysis of users' needs as regards computer hardware and software and provide the best solutions. This also includes the choice of software that corresponds to the company's activities, the choice of operation specifications.

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### Cyber Risk Management Services

- **Activity Code** 6202007
- **License Type** Service
- **Activity Description** Includes firms which help others with the essential tools needed to identify and asses' cyber threats which might include users themselves, networks, devices, all software, processes, information in storage, applications, including recommending effective measures to eliminate or manage cyber threats.

### Cyber Security Architecture

- **Activity Code** 6201010
- **License Type** Service
- **Activity Description** Includes designing the organization's specific protective objectives that address the necessities and potential risks involved in the theft or damage to the hardware, software, or the information on them.

### Cyber Security Consultancy

- **Activity Code** 6202006
- **License Type** Service
- **Activity Description** Includes firms specialized in offering comprehensive professional cyber security consultancy to other organizations on how to prepare for, avoid and protect themselves against cyber-attacks and threats, such threats might involve networks, computers, programs and data damage or unauthorized access.

### Data Classification & Analysis Services

- **Activity Code** 6311001
- **License Type** Service
- **Activity Description** Includes firms specialized in evaluating and analyzing data provided by public and private entities, as well as classifying according to their common characteristics, in order to discover useful information, informing conclusions, and supporting decision-making by said entities, with the goal of improving the investment returns and optimally utilize the resources, as well as enhancing the capabilities of such entities as regarding solving present problems and future challenges involving using different techniques to carry out the service including artificial intelligence.

### Data Entry Services

- **Activity Code** 6311006
- **License Type** Service
- **Activity Description** Includes firms which provide data entry services to computer systems and programs, the process involves ordinary data entry and documents scanning for final electronic storing. It involves converting data from one computer language to another. Such services are carried by specialized firms for others against remunerations, firms perform said services for themselves are not listed under this activity.

### Design & Artwork Services

- **Activity Code** 1812005
- **License Type** Service
- **Activity Description** Includes providing a wide range of design and artworks to firms engaged in printing and publishing. This includes designing books, magazine covers, stamps, greeting cards and brochures, the process may take the traditional for modern techniques.

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### Design Services

- **Activity Code** 7410003
- **License Type** Service
- **Activity Description** Includes preparing the preliminary sketches or the plans for different objects, including Interior design, Design of gardens and basins, such works shall then be executed by specialized companies.

### Education & Training Computer Software

- **Activity Code** 6201011
- **License Type** Service
- **Activity Description** Includes providing computer systems analysis and software design to the facilities involved in education and training process, it involves analyzing the user's needs and problems and offering consultancy on the best economical solution and the programs necessary for realizing such a solution, also, the software installation, testing and operation.

### Educational Technologies Research & Development

- **Activity Code** 7220007
- **License Type** Service
- **Activity Description** Includes centers or institutes specialized in elaborating studies and experimental and development research on learning technologies to set guidelines to enhance designing, evaluating, and implementing learning techniques to reach the utmost efficiency, such firms are not allowed to conduct field surveys and questionnaire before getting approval from the competent authority.

### Electronic Chips Programming

- **Activity Code** 6201002
- **License Type** Service
- **Activity Description** Includes programming electronic chips used in computers or in other automatic electronic devices, which are used in industry, vehicles, household electronic appliances and electronic games.

### Electronic Directory

- **Activity Code** 6311005
- **License Type** Service
- **Activity Description** Includes firms engaged in listings of businesses and search functionality of the business database, especially restaurants and services facilities, by business name, vicinity maps, company profiles, product information, in order to allow searches using computers and smart phones to find businesses via said different particulars.

### Electronic Games Arcade

- **Activity Code** 9321002
- **License Type** Service
- **Activity Description** Includes operating halls where people get together for playing electronic and video games.

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### Electronic Instruments Devices & Equipment Repair

- **Activity Code** 9521001
- **License Type** Service
- **Activity Description** Includes repairing all electronics appliances and equipment not given in details in this class.

### Health Planning Consultancies

- **Activity Code** 7020014
- **License Type** Service
- **Minimal Qualification:** Bachelor's degree in Business Administration or Economics or a related discipline, along with three years hands-on experience.
- **Activity Description** Includes providing consultation and feasibility studies for health facilities as regarding budgeting, managing finances, human resource matters, create reports, and aid medical organizations in regulatory compliance, required medical equipment and supplies, set up health quality assurance program to promote services level according to the international medical standards.

### Information Technology Consultants

- **Activity Code** 6202003
- **License Type** Service
- **Activity Description** Includes providing technical services and consultancies with respect to information technology and applications like internet, internet, and data warehousing to enhance the administrative and technical performance in different corporations. In addition to offering consultancies, to involve proposing the adequate software and handling the surveys and studies to determine the appropriate technology consistent with the nature of the firm, it involve advising on the most proper technical applications for transformation to the platform of the block chain technology, with emphasis on the economic return expected from applying in different domains, these firms are not entitled to market or produce any of the software or products related to said technology.

### Information Technology Network Services

- **Activity Code** 6202005
- **License Type** Service
- **Activity Description** Includes firms specialized in providing the services of subscribing & connecting to international information networking as well as specialized information banks and exchange of electronic mail which includes operating systems and applications such as electronic mail and the exchange of data electronically by using communication networks as well as their local and international lines. The role of those is limited to facilitating subscription procedures against fees or specified amount.

### Innovation & Artificial Intelligence Research & Consultancies

- **Activity Code** 7020039
- **License Type** Service
- **Activity Description** Includes firms specialized in providing studies and consultancies on innovation to technical and administrative personnel in the public and private sector to stimulate extraordinary thinking procedures and innovative solutions to the challenges comforting them, also, providing the same on artificial intelligence which is based on computers that capable of imitating the intelligent human behavior to understand future developments.

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### Internet Consultancy

- **Activity Code** 6202010
- **License Type** Service
- **Minimal Qualification:** Bachelor's degree in Computer Sciences or Information Technology, along with three years hands-on experience.
- **Activity Description** Includes firms specialized in drawing up consultancies and strategies for search engine optimization for businesses by analyzing the current the company's online, then assessing what needs to be added, adapted, or replaced in order to show up on search engines.

### Internet Content Provider

- **Activity Code** 6311007
- **License Type** Service
- **Activity Description** Includes firms specialized in providing the internet sites with contents and make them available for users.

### IT Infrastructure

- **Activity Code** 6311101
- **License Type** Service
- **Activity Description** Includes firms specialized in laying the technical foundations of the information technology, which comprises the network, the systems, and the data bases. It also involves firms engaged in preparing the consultative studies along with the installations of the network and the systems.

### Managed Cyber Security Services Provider

- **Activity Code** 6202011
- **License Type** Service
- **Activity Description** Includes firms providing outsourced monitoring and management of cyber security devices and systems. Services may include firewall provision, intrusion detection, VPN, and vulnerability scanning.

### Marketing Research & Consultancies

- **Activity Code** 7320001
- **License Type** Service
- **Minimal Qualification:** Bachelor's degree in Business Administration or Marketing or Economics, along with three years hands-on experience
- **Activity Description** Includes the provision of advice, guidance, and operational assistance to client companies to achieve competitive advantage in the marketplace and come out with results that assist in marketing and sales boosting, it involves knowing the specifications of the product that the client firm is selling to the market, products of the rivals, advertising strategies required, price that the customer is willing to pay, customer expectation.

### Marketing Services Via Social Media

- **Activity Code** 6202101
- **License Type** Service
- **Activity Description** Includes firms specialized in helping businesses and others to promote and market their products and services via social media applications, it involves preparation of plans to attract and retain customers, as well as coordinating to purchase an advertising space and to identify the range of targeted customer segment.

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### Mobile Phone Upgrading Services

- **Activity Code** 9521004
- **License Type** Service
- **Activity Description** Includes upgrading operating systems in cellular mobile phones, as well as performing modification on the basic software. The modifications cover installing anti-virus programs, reinforcing transmission systems, handling programming related malfunctions, such as screen vanishing, decoding code number, data updating, phone programming to match the transmission system, phone adjustment.

### Models Production by Three-Dimensional Laser Scanning

- **Activity Code** 7420002
- **License Type** Service
- **Activity Description** Includes using three-dimensional imaging and laser scanning to reproduce objects outwards, or to acquire data to construct digital models of objects sizes, in order to use in a wide variety of industrial and non-industrial applications, including, discovering the technological principles of the object through analysis of its geometry and other elements undetectable by traditional survey techniques, such technology can be applied in constructions, roads, tunnels, bridges, historic sites, ships...etc.

### Network Consultancies

- **Activity Code** 6202009
- **License Type** Service
- **Minimal Qualification:** BSc. in Computer Sciences or Information Technology, along with three years hands-on experience.
- **Activity Description** Includes providing comprehensive professional consultancies to IT organizations to help them match their needs with the networking solutions, it involves securing, analyzing, and designing network solutions that maintain the security and integrity of their IT assets.

### Online Gaming Services

- **Activity Code** 6190002
- **License Type** Service
- **Activity Description** Includes firms engaged in developing and offering support services to enable free or paid online gaming played through the internet, computer network or E-gaming devices, downloadable from app stores, or through CD's, these firms are not allowed to operate or conduct electronic applications, such as gambling apps that contravene the prevailing legislations in UAE, as well as the shameless apps.

### Portal

- **Activity Code** 724003
- **License Type** Service
- **Activity Description** Online services equipped with data bases and programmes and is fitted as a website service with a basic function of joining buyer and seller to make deals on the internet. It also could be a junction between a content provider and a user for a broad array of resources and services other than commercial transactions.

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### Portal Building

- **Activity Code** 724002
- **License Type** Service
- **Activity Description** Includes drawing up technical and consultative studies of the activities practiced by the commercial entities as regard to the scope and the volume of the services anticipated, this will also determine how to design the portal and the way to connect it to other portals and computer networks. It includes also specifying the equipment, sources as well as the accounts data bases.

### Public Networking Services

- **Activity Code** 729001
- **License Type** Service
- **Activity Description** Includes firms specialized in providing the services of subscribing & connecting to international information networking as well as specialized information banks and exchange of electronic mail which includes operating systems and applications such as electronic mail and the exchange of data electronically by using communication networks as well as their local and international lines. The role of those is limited to facilitating subscription procedures against fees or specified amount.

### Recovery Analysis Services

- **Activity Code** 6920004
- **License Type** Service
- **Activity Description** Includes firms engaged in business systems, data, and documentation analytics to other firms, with specific focus on commercial transaction accuracy, identifying any underpayments or overpayments made by a client in its business dealings with third parties, and advise on recovering overpayments were identified in the analysis.

### Satellite Receiving Equipment Installation & Maintenance

- **Activity Code** 4321010
- **License Type** Service

**Activity Description** Includes installing and fixing apparatus for radiobroadcasting and television transmission, functioning testing, as well as maintenance and reparation services.

### Science & Technology Consultancy

- **Activity Code** 7210013
- **License Type** Service
- **Minimal Qualification:** Bachelor's degree in Science or Engineering, along with three years hands-on experience.
- **Activity Description** Includes offering counseling and drawing plans on science and technology as regarding water desalination techniques, nanotechnology, health, power technology, also, studying and analyzing the reports submitted by laboratories and other analysis entities in respond to requests by governmental and private bodies.



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### Social Media Applications Development & Management

- **Activity Code** 6201009
- **License Type** Service
- **Activity Description** Includes firms specialized in helping businesses and others to utilize such social media like Facebook, twitter, you tube, LinkedIn, Instagram to increase visibility and expand the number of regular visitors, which will boost customer base and consequently result in the grow of their businesses and services steadily over time, it involves providing contents as well as managing such channels.

### Software House

- **Activity Code** 722901
- **License Type** Service
- **Activity Description** Includes firms specialized in computer systems software design, implementation, operation, and maintenance based on analyzing the user's problems and his need for economical solution and the programs necessary for realizing such a solution, it involves designing application software designed to run on smartphones and mobile devices.

### Technical Installations Consultancies

- **Activity Code** 7020026
- **License Type** Service
- **Minimal Qualification:** Bachelor's degree in Science or Engineering, along with three years hands-on experience.
- **Activity Description** Includes offering technical consultancy services related to electronic installations, audio-visual systems, TV and radio production and lighting techniques to studios, theatres, conference rooms and educational laboratories. It involves determining the proper equipment, their descriptions, assessing their purchasing bids and the supervision over the technical execution.

### Web-Design

- **Activity Code** 6201005
- **License Type** Service
- **Activity Description** Includes firms specialized in designing the pages of the electronic services sites, the internet is used here as infrastructure.

## DTEC List of Approved Activities

### TRADE LICENSE

**AED 8,000 per year**  
*(Maximum of 5 years)*

#### Car Parking Systems & Equipment Trading

- **Activity Code** 4773969
- **License Type** Trade
- **Activity Description** Includes selling the systems and equipment for traditional and automated car parks, including automatic robots, ultrasonic sensors, access controllers, CCTV and remote monitors, dynamic signage, vehicle detectors, automatic barriers...etc.

#### Computer & Data Processing Requisites Trading

- **Activity Code** 4741006
- **License Type** Trade
- **Activity Description** Includes reselling tapes, CD-ROMs, ribbons, printers' ink, paper, and other requisites used in computer operation and data storage.

#### Computer Electric Accessories Trading

- **Activity Code** 4741007
- **License Type** Trade
- **Activity Description** Includes reselling computer electric accessories such as distributors, switches, surge suppressors and battery back-ups and cables and connectors.

#### Computer Equipment Requisites Trading

- **Activity Code** 4741003
- **License Type** Trade
- **Activity Description** Includes reselling computers and accessories, including servers, modems, monitors, and central processing units, printers, drawing and programmed discs, disc readers, and memory and file storage requisites.

#### Computer Systems & Communication Equipment Software Trading

- **Activity Code** 4741004
- **License Type** Trade
- **Activity Description** Includes reselling the set of application software and its documentation concerned with realizing the user's needs and problems, and is applicable in different domains, medicine, accounting, and engineering, it also involves the application software designed to run on smartphones and mobile devices

#### Electric Vehicles Charging Stations & Systems & Spare Parts Trading

- **Activity Code** 4742005
- **License Type** Trade
- **Activity Description** Includes reselling public charging stations used to supply electric energy for the recharging of electric vehicles that use electricity instead of conventional petrol, whether such stations located at retail shopping or public places or on-streets, as well as the same charging systems used for residential and offices charging.

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### Electronic Card Trading

- **Activity Code** 4773924
- **License Type** Trade
- **Activity Description** Includes reselling specialized electronic cards such as plastic membership cards, magnetic cards used as key cards and ATM machines, credit cards, smart cards, phone cards, fingerprint identification cards, in addition to other electronically programmed cards.

### Encryption Equipment Trading

- **Activity Code** 4741015
- **License Type** Trade
- **Activity Description** Includes reselling the equipment for encryption solutions that protect sensitive data across enterprise applications data processing IT, critical transactions, storage, and big data platforms.

### Encryption Software Trading

- **Activity Code** 4741017
- **License Type** Trade
- **Activity Description** Includes reselling the software for encryption solutions that protect sensitive data across enterprise applications data processing IT, critical transactions, storage, and big data platforms.

### Mind Abilities Development Equipment Trading

- **Activity Code** 4773988
- **License Type** Trade
- **Activity Description** Includes the reselling of equipment and devices specialized in develop mind and body abilities and the functions of each to reach the most use thereof.

### Satellite Receiving Equipment Trading

- **Activity Code** 4741022
- **License Type** Trade
- **Activity Description** Includes reselling of systems and equipment receive radio and television transmission broadcasted by satellites or by special channels not receivable by ordinary receivers or antennas.

### Simulation Equipment & Systems Trading & Maintenance

- **Activity Code** 4773620
- **License Type** Trade
- **Activity Description** Includes selling hardware and software that model and simulate the characteristics of the real processes, which will enable carrying out experiments on physical objects rather than on real objects, including flight, ships, trains, and trucks simulators that are used for training performance optimization and safety.

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### Smart Machines & Spare Parts Trading

- **Activity Code** 4741018
- **License Type** Trade
- **Activity Description** Includes reselling smart machines, such as, robots that apply artificial intelligence to enable them to think intelligently in the similar manner the intelligent humans think, and which can take the place of humans in dangerous environments, manufacturing, also, home automation systems that turn homes into smart homes.