Changing your default PDF Viewer in the Firefox Web Browser

Note: Steps are a little bit different on the Mac OS as indicated.

1.) Open Firefox

2.) Click on the orange “Firefox” button on the top left of the Firefox window. On a Mac, you’ll click “Firefox” in the bar on the top of your screen.

3.) Click on the “Options” button in that menu. On a Mac, you’ll click “Preferences” in the Firefox menu.
4.) That will open the Options window. Click on the “Applications” tab

5.) On the “Applications” tab, you will see a list of file types, scroll down that list until you find the one named “Portable Document Format”

6.) Click the dropdown menu on the right of where it says “Portable Document Format”

7.) Select either “Use Adobe Reader” or “Use Adobe Acrobat” from that list. Once you’ve done that, click the “OK” button in that window and open the PDF again. The issue should be resolved. On Mac OS, there is no “OK” button. Once you’ve selected Reader or Acrobat, close the Preferences window and reload the form.