A Faculty Guide: Student Information System

Rochester Institute of Technology

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System Requirements, Security and Access

Browser Requirements

The following browsers are supported by PeopleSoft and are thus recommended for use:

- Chrome 89
- Edge (Chromium) 89
- Firefox 78.9 ESR, 87 RR
- Safari 14 (macOS)

If you use an unsupported browser or version, results may be unpredictable. Many transactions will work fine, but some will not work at all.

Student Information System Security

System security roles are being defined by the University that relate to individual functional roles at RIT. The role(s) that you are assigned within the system will determine the security level and, therefore, the resources you are able to access.

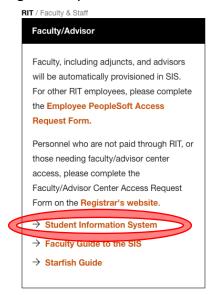
System Access

Faculty user accounts will be automatically activated after appropriate paperwork is submitted to Human Resources. Any individuals who cannot access their accounts as expected should contact the ITS Service Desk at (585) 475-5000 or by opening a ticket at help.rit.edu.

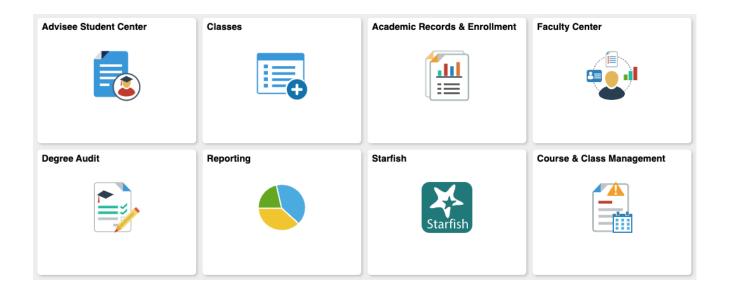
What is the Faculty Center and how do I get there?

The Faculty Center is the faculty portal within the Student Information System. It serves as an online one stop shop to access your schedule of classes, class rosters, historic grade rosters and more.

To access the Faculty Center, go to <u>sis.rit.edu/facultystaff</u>, then, in the Faculty/Advisor box click the Student Information System link and log in with your RIT username and password.



Once you've logged in, use the Main Menu to navigate to Self Service > Faculty Center > My Schedule.

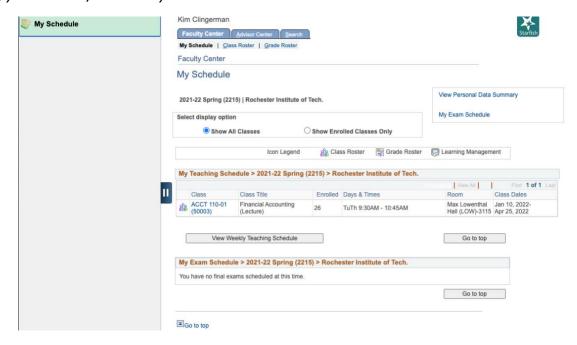


Faculty Center

My Schedule Page

The My Schedule page displays all classes, being offered in the current term, that have you listed as an instructor. Once final exams rooms and times are scheduled, they too will show on the My Schedule page. To find your final exam schedule, look below your teaching schedule for the area titled My Exam Schedule. You can also view your teaching or exam schedules in a calendar format by clicking the View Weekly Teaching/Exam Schedule links.

*Please note that the calendar does not feed from your Outlook calendar. This is a standalone calendar including your courses/exams only.



Icon Legend

To access a class roster or grading roster, click the icons next to each class. Please note that at present, the Learning Management option is not being leveraged.



Class Rosters

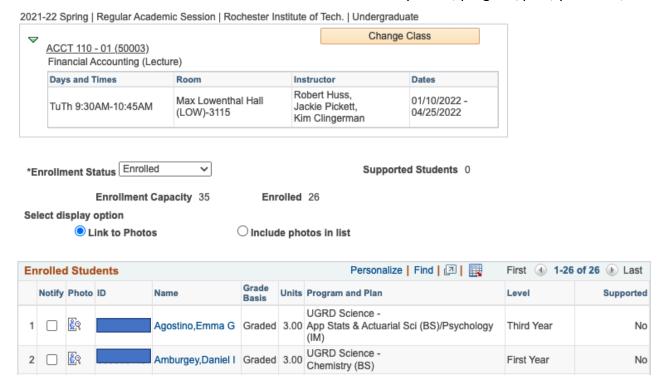
From the My Schedule page, you can access your class rosters, using the to the left of your class schedule.



Class rosters display the names, University IDs, colleges and majors (programs and plans), and year levels of students in your class. When you access a class roster, by default it will only display the students currently enrolled in the class. However, you also have the ability to view students currently on a wait list, students who have dropped the class or all students enrolled, waiting, or dropped from the class if you wish.

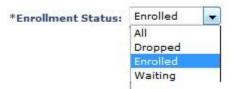
Above the list of students is a total count of the number of NTID-supported students. While the previous SIS specifically flagged each NTID-supported student, RIT administration made a conscious decision, in partnership with legal affairs, not to flag students individually in the new system.

You can click the table headers in order to sort the class roster by name, program/plan, year level, etc.



Navigating to View Students who are Waitlisted or have Dropped a Class

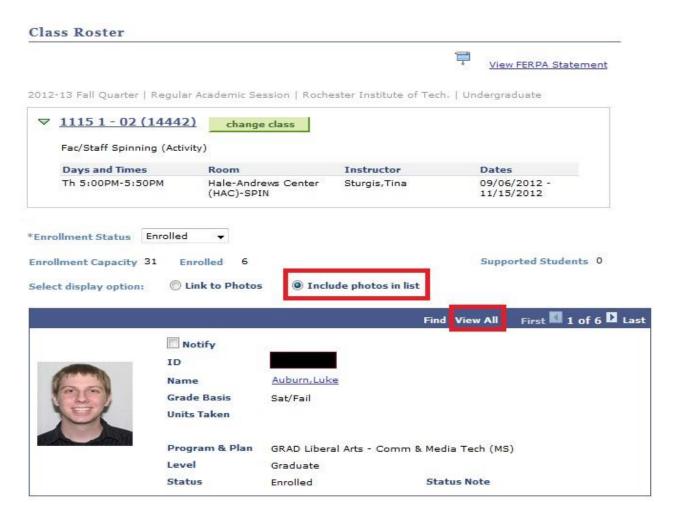
Using the Enrollment Status drop down menu in the center of the Class Roster page, you may select a roster view that includes only the enrolled students (default), only the students on a wait list, only the students who have dropped the class or a view which includes students from all of the categories.



Viewing Class Rosters with Student Photos

You can include photos in the class roster by:

- 1. Selecting the *Include photos in list* radio button. When you select this option, it will display a photo next to the first student on the class roster.
- 2. To view photos for all students on the class roster, click the View All button in the blue bar.

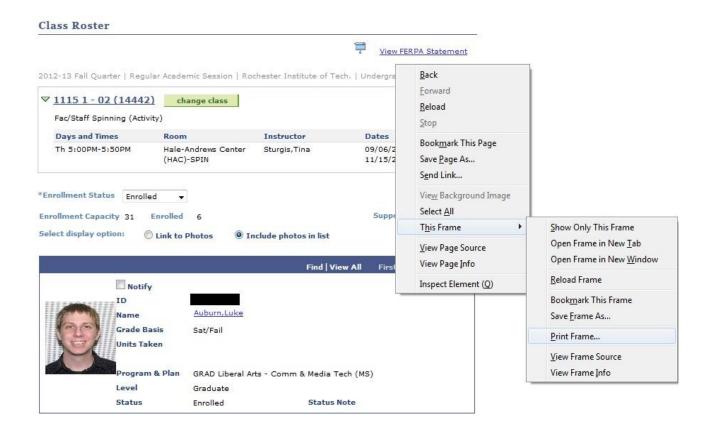


Printing Class Rosters

If you wish to print a class roster with photos, do <u>not</u> use the Printer Friendly View link. The printer friendly view will not display/print photos. You should simply print from the Class Roster page if you want to include photos.

Note for Firefox users: users have reported that, when printing from certain versions of Firefox, the page is blank except for the header. There is a workaround to print a class roster from Firefox:

- 1. Pull up a class roster in Firefox.
- 2. Right click (or hold Control and click for Mac users) in the white part of the page
- 3. Mouse over "This Frame" in the popup menu
- 4. Click "Print Frame..." in the popup sub-menu



Downloading a Class Roster to Excel

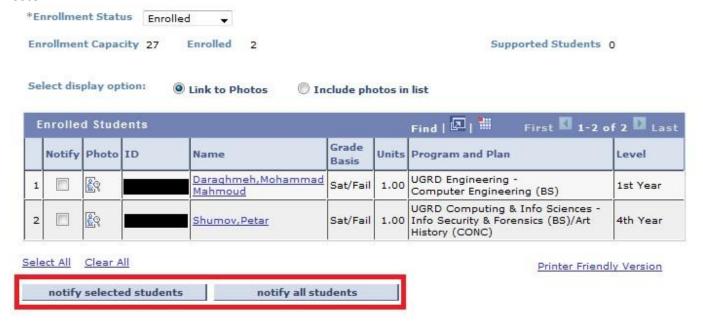
From the Class Roster page, you can download your class roster to Excel so you can have an editable spreadsheet at your disposal. In order for this to work *you must make sure the popup blocker on your browser is disabled*.

- 1. From the Main Menu, click **Self Service**
- 2. Click Faculty Center
- 3. Click My Schedule
- 4. Select the appropriate class by clicking the Class Roster ii icon.
- 5. In the blue bar above the list of students, click the Download button
 - *NOTE: If you are using **Internet Explorer**, you must press and hold the **Ctrl** key before you click the Download button—continue holding Ctrl until you save the file. Although you have the option to open or save the file it is strongly recommended that IE users save the file. Once saved, the file can be opened and used immediately.
- 6. You can now open the file with Excel or save it to your computer. You now have an editable version of the class roster that you can manipulate to show the information you find most useful or add columns.

Emailing students from the Class Roster

When you click a student's name, it will automatically populate an email message with the student's RIT email address using your computer's preferred email client.

You can also notify a select group of students or the entire class using buttons at the bottom of your class roster.



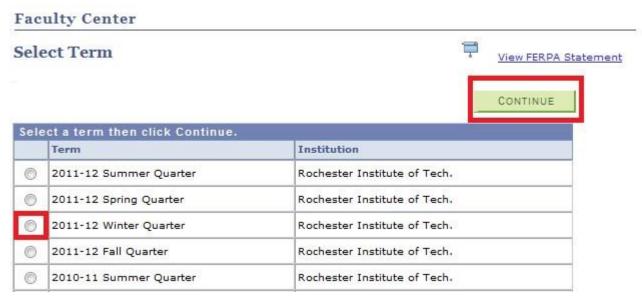
Final Exams

Your final exam schedule is displayed directly below your weekly teaching schedule. Note that times and locations of final exams may differ from a typical class meetings. If you notice an issue with an assigned final exam, contact the scheduling officer in your college/area.

Historic Class/Grade Rosters

You can view class and grade rosters for any term that you were previously listed as an instructor. To view class rosters and grade rosters for a previous term:

- 1. From the My Schedule page, click the Change Term change term button
- 2. Select the appropriate term
- 3. Click continue



The classes that you taught in the selected term will display on a My Schedule page for the term selected. From the My Schedule page you will be able to select the grade roster icon (next to the class you would like to review) to view the class roster including the grades that were assigned to the students.



Wait Lists

- Wait lists are established at the class (section) level by the college/department offering the class.
- Auto-enrollment is a feature of wait lists. On a nightly basis, eligible students can be moved from the wait list into open seats based on their position on the waitlist.
- When a waitlist exists, students on the wait list will have priority to enroll over those who are not.
- Wait lists have a maximum capacity. As a general rule, it is recommended that the wait list capacity be 1/2 the enrollment capacity for the class.
- Wait listing begins as soon as enrollment appointments begin and a class has reached capacity.
- Wait lists will be active through the add/drop period.
- Students (or administrative staff on behalf of the student) must elect to be added to a wait list.
- The wait list position number informs students, staff and administration of a student's position on the wait list.

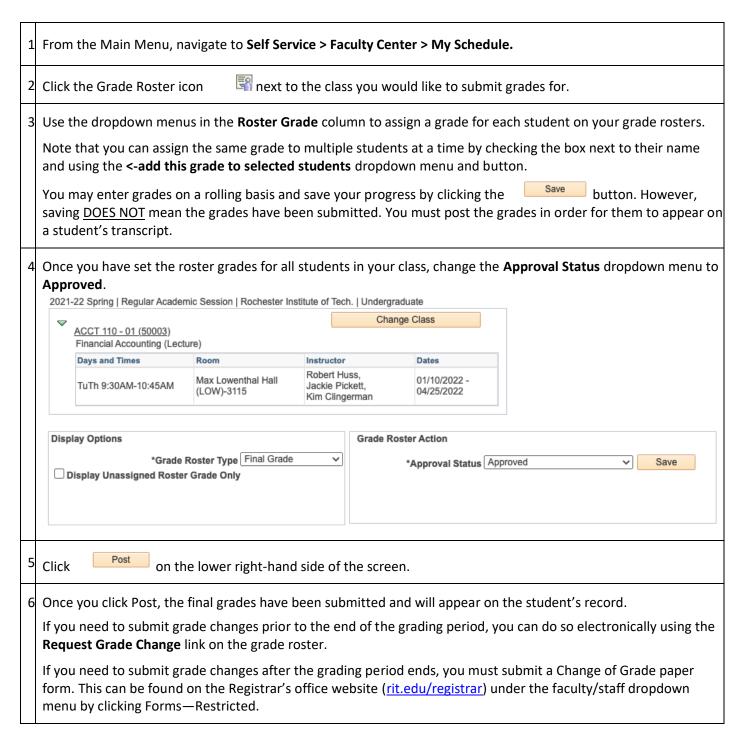
What prevents enrollment from a wait list?

Once a student has added themselves to a wait list, the enrollment process runs every night and enrolls students based on availability and wait list position. When a student elects to be waitlisted, they are made aware of their wait list position. Students may always check their wait list positions on their class schedule in the Student Center. If an opening in a class occurs and a student is concerned because they were not enrolled, please review the following factors and work with the student to resolve so that they may become eligible to be enrolled from the wait list.

- The wait listed class has a time conflict with another class the student is already enrolled in and a *swap* has not been setup by the student.
- Requisites (requirements or restrictions) for the class are not met.
- The student has a hold that was not present at the time of enrollment.
- The student is already enrolled in the maximum number of units (using *swap* will prevent this issue).

How to Enter and Post Final Grades

All final grades must be posted using the Student Information System (SIS). To access the SIS, go to sis.rit.edu/facultystaff and click the Student Information System link, then log in with your RIT username and password.



Frequently Asked Questions about Grading

Q: When can I begin posting grades?

A: Grading opens on the first day of final exams for the term. All dates should be reviewed against the grading newsletter.

Q: When are grades due?

A: Grades are typically due 48 hours after the last day of final exams. All dates should be reviewed against the grading newsletter.

Q: What happens if I don't post my grades by the deadline?

A: Grades not submitted by 11:59PM on the deadline will require a Change of Grade form for each student in the class. This form can be found on the Registrar's office website (rit.edu/registrar) under the faculty/staff dropdown menu by clicking Forms—Restricted.

Q: How do I change a grade <u>before</u> the grading period is over?

- 1. From the Main Menu, navigate to **Self Service > Faculty Center > My Schedule.**
- 2. Click the Grade Roster icon an ext to the class you would like to submit grades for.
- 3. Click the Request Grade Change link.
- 4. Adjust the dropdown menu in the Official Grade column to reflect the appropriate grade(s).
- 5. Click the SUBMIT button.
- 6. You should see the word **Success** next to each grade that you changed.

Q: How do I change a grade <u>after</u> the grading period is over?

A: You must submit a Change of Grade form. This can be found on the Registrar's office website (<u>rit.edu/registrar</u>) under the faculty/staff dropdown menu by clicking Forms—Restricted.

Q: Can I post my grades via MyCourses?

A: Grades cannot be imported via MyCourses. You must enter and submit the grades via the SIS.

Q: If I have a Teaching Assistant, can I have him enter grades?

A: Yes, a teaching assistant can enter grades if they are listed as an instructor for the class with grade or approve access. For more information, contact the scheduling officer from your college/academic area.

Q: If there are multiple instructors for a class, who posts the grades?

A: Whoever is listed as the primary instructor for the class must submit the final grades.

Q: Can a student proceed in a sequence of classes if a grade isn't submitted?

A: The system does not prohibit enrolling the student in the next class of the sequence.

Q: Will grades be automatically entered for students who audit a class?

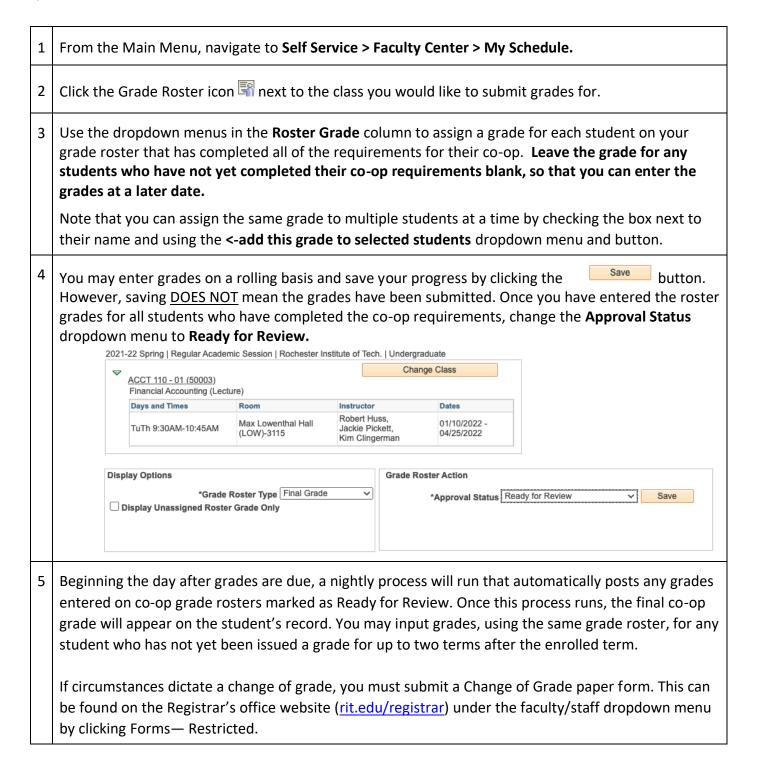
A: No. You must still enter a grade of AU on your grade roster and post the grade.

Q: What is the difference between the roster grade and the official grade?

A: The roster grade shows the grades you entered when you first posted grades. The official grade is what appears on the student's transcript and reflects any changes that have been made since grades were originally posted.

How to Submit Final Grades for Co-Op Courses

Final grades for co-op courses must be posted using the Student Information System (SIS). Note that the grading process for co-op differs from the process used for most courses. Co-op grade rosters may be partially submitted and grades can be entered on a rolling basis for up to two academic terms after the enrolled term. To access the SIS, go to sis.rit.edu/facultystaff and click the Student Information System link, then log in with your RIT username and password.



Advisor Center

All permanent, non-adjunct faculty have access to the Advisor Center in addition to the Faculty Center. The Advisor Center allows you to see detailed academic records for all students at RIT. To access the Faculty Center, select the tab at the top of the Faculty Center page.

Kim Clingerman



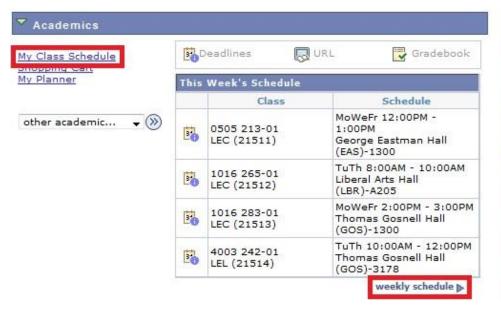
If you are assigned to students, as a faculty advisor, your list of advisees will display on the **my advisees** tab. Whether you have advisees or not, you should have access to the button at the bottom of the *my advisees* page. This allows you to search for any student by their University ID# or first and last name.

Once you've selected a student from your list of advisees or searched for them using the **View Data for Other Students** button, you will be taken to a view of their Student Center.

How to view a student's schedule

The student's schedule of classes is displayed in the center of the page. To view a list of enrolled, wait listed, and dropped classes, click the **My Class Schedule** link. To view the classes in a calendar format, click the **weekly schedule** link beneath the schedule.

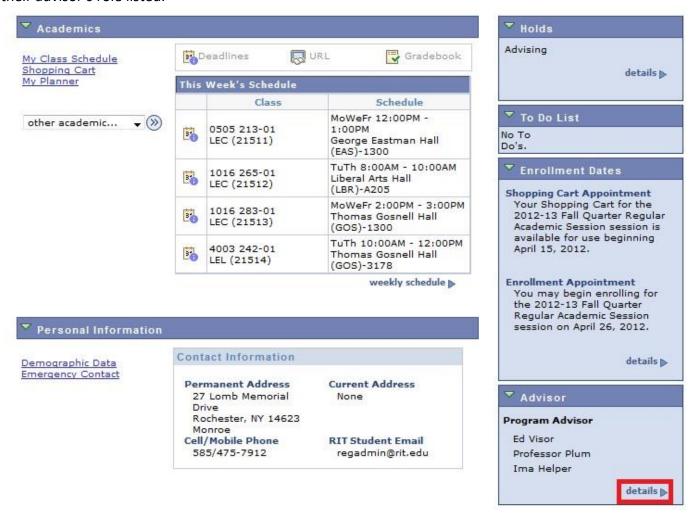






How to view advisors

The student's advisors are listed in the bottom box to the right of the Student Center page. Click the details link to find out additional information about the advisors, such as their email addresses. For the 2012-13 class and beyond, the advisor's relationship to the student (ex: primary academic advisor, faculty advisor, HEOP counselor, etc.) will be listed. Students that were converted from the legacy may or may not have their advisor's role listed.



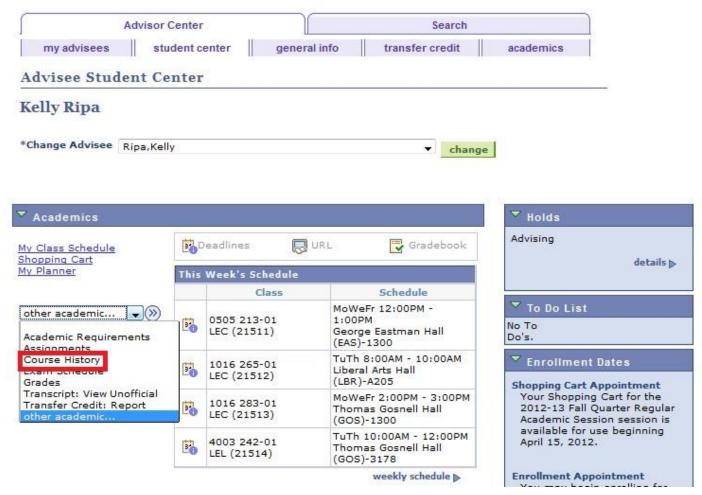
How to view holds

Holds have an impact on services for a student and can prohibit enrollment, or restrict the availability of transcripts or diplomas. To view services impacted by the hold and information about how to resolve it, click the details link.

All students that will be transitioning from quarters to semesters will have an Individual Advisement Plan (IAP) academic hold on their account. This will not restrict them from taking any action until they attempt to enroll in Fall 2013-14 semester classes. Once students meet with their advisors to discuss their IAPs, the hold will be released.

How to access RIT course history

The Course History page allows you to view a list of all courses that a student has taken or enrolled in. Use the "...other academic" dropdown menu to select Course History and click the Doubleton to access the Course History page.



By default the courses will be listed in order by Course Number. Click the headings to sort courses by name, the term they were taken, grade, or number of units.



How to access an unofficial transcript

The unofficial transcripts shows important information about a student's record on a term-by-term basis, such as degrees awarded by RIT, enrolled classes, grades, GPA statistics, program/plan (college/major & minor), term honors, and academic actions. Any credits that transferred from another college or university will be the first thing listed on the unofficial transcript. Students admitted to RIT in the 2012-13 Fall term and beyond will also have AP credits listed before their undergraduate record begins; students that were converted from the legacy SIS will still have AP credit listed as an enrollment during their first term at RIT.

Note that the unofficial transcript does not say RIT anywhere on it and is only intended only to serve as a snapshot of a student's record to RIT students, faculty, and administrative staff. For official documentation, students should request an official transcript or enrollment verification form.

The unofficial transcript is generated as a PDF document. **Note that in order for this to work you must** make sure the popup blocker on your browser is disabled.

- 1. Use the "other academic..." dropdown menu to select **Transcript: View Unofficial.**
- 2. Click the Dutton.
- 3. Use the Report Type dropdown menu to select UNOFFICIAL ACADEMIC TRANSCRIPT.
- 4. Click the view report button.



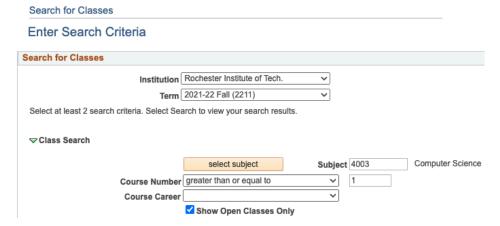
Class Search

All faculty have access to Search for classes offered at RIT. Conveniently, when you are in Faculty Center, there is a Search tab at the top of the screen that will bring you directly to the Class Search.



There are many fields available for use when searching for classes. The most popular class search seems to be for all classes being offered in a particular department in a given term. To execute this search:

- 1. **Enter the Course Subject code** in the Course Subject box
- 2. Change the Course Number qualifier to *greater than or equal to* and *enter 1 in the course number box*.
- 3. If you would like to see only graduate or undergraduate classes, select the proper course career in the Course Career field. If you would like to see both undergraduate and graduate classes, make sure that you leave the Course Career field blank.
- 4. *Uncheck* the *Show Open Classes Only* box.
- Press Enter on your keyboard



To execute additional searches you may select from the many options on this page. One important thing to remember is that in order to perform a search you must *include at least two search criteria*.

Academic Structure: An Introduction

Academic Structure provides a foundation for all the Student Information System applications. These components allow RIT to organize its academic programs and offerings and associate them with both students and courses. The hierarchical nature of Academic Structure also allows us to efficiently automate many rules and requirements where various programs share requirements. The following image represents PeopleSoft's hierarchy for defining academic structure:

INSTITUTION
ACADEMIC CAREER
ACADEMIC PROGRAM
ACADEMIC PLAN
ACADEMIC SUB-PLAN

It is important to understand how the system defines these levels. Note that these may have slightly different meanings than what you are used to.

Academic Institution The structural element used to identify the university. RIT is one institution and

thus we have only one Academic Institution code, which is RIT01 (RITzero1).

Academic Career A student's academic career, or simply "career" indicates the level of study that

the student is actively enrolled in. RIT will utilize three Careers. Undergraduate (**UGRD**) will be used for students enrolled in any program issuing a Certificate, Diploma, AS, AAS, AOS, BS, or BFA. Graduate (**GRAD**) will be used for students enrolled in any program issuing an Advanced Certificate, MS, MBA, MArch, MFA or PhD. Continuing Education (**CNED**) will be used for NTID Summer Vestibule

students and in the future, may be used for continuing education.

Academic Program The entity of the university to which a student applies and is admitted and from

which the student graduates. As a general rule at RIT, linking the academic career

and college unit together creates the academic program (ex. UCLA =

Undergraduate College of Liberal Arts, GCLA = Graduate College of Liberal Arts).

Academic Plan An academic plan is the structural element that describes an area of study within

an academic program, with one degree or certificate per plan. Plans are used for majors, 2nd majors, minors, and concentrations. Students will likely have multiple

plans (Ex. PACK-BS, ACCT-2M, ECON-MN, GFL-CONC).

Academic Sub-Plan An area of further specialization or concentration within an academic plan. The

academic sub-plan is always directly linked to a specific academic plan. RIT will

normally use these for published program options and BS/MS programs.

Program Library

With the transition to the new Student Information System (SIS) all of the codes used to identify college and major for student have been updated. A reference guide outlining all of the new plan (major/minor/concentration) codes has been added to the Registrar's office web page and can be accessed using the following link: http://www.rit.edu/academicaffairs/registrar/program-library

It is recommended that individuals use the STARS-Peoplesoft Cross-walk until they become more comfortable with the nomenclature used in the SIS. This document will allow you to search using the old program code and provide you with a translation to the new Program/Plan information being used to associate a student with a particular college and major.

Forms

All official Registrar's office forms have been updated to reflect our new processing requirements. Any "leftover" forms that you may have in your office should be discarded. All forms can now be found electronically on the Registrar's office website. To locate the forms, navigate to:

- 1. http://www.rit.edu/academicaffairs/registrar/
- 2. Select Faculty/Staff
- 3. Select Forms <u>or</u> Restricted Forms to see a list of forms (all users will need to log in to use Restricted Forms)

Items found under *Forms* are intended for faculty/staff and/or students to access and may be brokered by students directly.

Those forms found under *Restricted Forms* are for faculty/staff use only and should not be given to students to obtain signatures, route, deliver, etc.

Term Values

To identify terms, RIT uses a four-digit term codes where fall term ends in 1, spring in 5, and summer in 8. An easy guide for determining the term value:

- 1. Type the year 2022
- 2. Add the ending based on the term 1 for fall 20221
- 3. Remove the second digit 2221

Academic Year	Term	Value
2021-2022	Fall	2211
	Spring	2215
	Summer	2218
2022-2023	Fall	2221
	Spring	2225
	Summer	2228

Additional PeopleSoft Training Modules

Throughout the stages of transition to the new Student Information System, additional training opportunities will be made available to students, staff and faculty. All training documentation can be found online at: http://www.rit.edu/sistraining. Below you will find a list of training tools presently available.

System Overview

- Introduction to PeopleSoft
- CRM Fundamentals (including video)
- Wait Lists (including video)

Faculty

- Visual Tour of the new Class Search
- Faculty Center Overview (including video)

Students

- Visual Tour of the new Class Search
- Student Center Overview (including video)
- How-to Guide that explains searching for Wellness classes

Advisors

- Visual Tour of the new Class Search
- Advisor Center Overview (including videos)
- Student Center Overview for Advisors (including videos)
- Processing in PeopleSoft for Advisors & Academic Support Staff
- AP Credit Evaluation
- Editing Advisor Assignments

Appendix A: Glossary of Terms and Icons in PeopleSoft

PeopleSoft Term/Icon	Description
(Look up icon)	The look up icon appears next to each field with values associated with it. If at any time a user is unsure of a value, clicking the look up icon will open a window listing all valid values for the field in question.
+ (Add a new row)	This symbol is used to add additional entries to the transactional pages. For example if you have added one class and you want to add another for the same term, you would select the to add the row for the second class.
(Delete a row)	The 🖃 icon is used to remove a row from a list.
Academic Career	Career indicates the level of study that the student is currently enrolled in – undergraduate, graduate or continuing education.
Academic Group	Used to group academic programs and courses. Most closely resembles the legacy college structure.
Academic Institution	The institution is always RIT01 and is the same for all campuses regardless of location (RITzero1).
Academic Level	Student year level
Academic Load	The number of units (credits) a student can enroll in per term.
Academic Organization	Units responsible for programs, plans, and/or courses.
Academic Plan	An area of study within an academic program or academic career. Major, 2 nd major, minor, or concentration.
Academic Program	The combination of academic career and academic group.
Academic Structure	Defines how programs (including degrees, majors, specializations, and concentrations) are organized.
Academic Sub-plan	An area of further specialization within an academic plan. Sub-plans are always linked or attached to a Plan.
Action Date	The date the information was updated to the system.
Action Reason	Indicates why a particular program action was taken, or offers further description of the program action.
Add	The process of enrolling a student into a class.
Auto Enroll	A feature set up in the class schedule which automatically enrolls the student in a related class (i.e, when a student enrolls in a class that has a required lab, the system enrolls them into the lab).
Auto Populate	Once a specific field is filled in, tabbing out of that field will cause other specific fields in that section to automatically fill in as well.

Campus	A campus is used to indicate where the courses are scheduled. RIT Croatia, RIT Dominican Republic, RIT Dubai, RIT Kosovo, RIT Main, RIT Prague, RIT Turkey.
Career	Undergraduate (UGRD), graduate (GRAD), continuing education (CNED).
Class	A specific offering of a course in a term. A class may have several components such as a lecture or lab.
Class Associations	How groups of classes are set up to ensure the appropriate related classes of the same course are presented to students during the enrollment process.
Class Number	The class number is a unique, 5-digit, identifier given to each offering of a course. Class numbers are unique per class (section) and are also unique per term.
Class Roster	A list of students enrolled in a class, on a wait list for a class, or that have dropped the class.
Class Schedule	Provides class scheduling information by week or term.
Course Attributes	Searchable characteristics that are attached to courses or specific class sections. Some examples of class attributes include General Education Electives, Honors, and Access Services. Course Attributes must be assigned a corresponding Course Attribute Value.
Course Catalog	A list of all courses that are or have been offered at RIT, with descriptions and all other course details.
Course ID	Master course identification number automatically assigned by the system. Course IDs always remain with the course, even if the course is renumbered.
Drop	The process of removing a class that a student is already enrolled in or on a waitlist for.
Drop with Penalty	The process of dropping a class after the add/drop period. This will assign a student a grade of W for the class.
Edit	The process of changing characteristics of a class that a student has enrolled in. Editable characteristics include the number of units and the grading basis.
Effective Date	Allows the tracking of changes over time by recording the date each change becomes effective. This allows for the entry of future-dated changes, and the ability to view changes to a record over time.
Enrollment Appointment	Date and time when a student or group of students can begin enrolling in classes for a term.
Enrollment Component	When scheduling a course that requires more than one component, all sections associated to one component type will be defines as the "enrollment" component and any other components will be considered the "non-enrollment" component.
Enrollment Request	An attempt to enroll or register in a particular class.
Enrollment Requirement Group	A set of rules that is associated to one or more courses and/or classes and specifies the requirements that a student must meet in order to enroll. The rule can specify things such as a student's career, program and plan, academic level, etc.
Expected Graduation Term	The term the student expects to graduate.
Faculty Center	Self-service component that centralizes information about an instructor's classes and students in one location.

Grade Roster	The component of the Faculty Center that instructors use to enter grades for their classes.
Graded Component	Every course has to have a graded component. Classes which are assigned the graded component will have grade rosters generated for them at the end of the term in preparation for grade entry.
Instruction Mode	How a class is taught (in person, online, blended, etc.)
Legacy	Commonly used to refer to the old SIS or any system that PeopleSoft is replacing
Location	Searchable filed used to provide more detail regarding where a class is offered. RIT Croatia, RIT Dominican Republic, RIT Dubai, RIT Kosovo, RIT Prague, RIT Turkey, Rochester Institute of Technology, including off-campus locations for a specific campus.
Matriculation	The process which automatically creates a student record for applicants who have accepted an offer of admission, have been admitted, and have paid their registration deposit. Matriculation enables the student to be term activated and then proceed with registration. Note: This term no longer indicates if a student is degree seeking.
Negative Service Indicator ()	Typically have an impact on services for a student and can prohibit enrollment, or restrict the availability of transcripts or diplomas.
Person Record	Data in PeopleSoft that uniquely identifies a person. Includes information that identifies a person, such as: name, birth date, citizenship, gender, ethnicity, address, and telephone number. Each person only has one person record in PeopleSoft.
Planner	Students can use the planner to identify courses they would like to take in the future.
Positive Service Indicator (**)	Utilized to designate special services to be provided to a student, or to identify special populations of students (i.e. Fullbright scholars).
Requisites	Course restrictions, pre-requisites, and co-requisites.
Reserve capacities	Blocks of seats reserved for specific groups of students for specific periods of time.
Service Impact	The resulting action triggered by a service indicator. For example, a service indicator that reflects nonpayment of account balances by a student might result in a service impact that prohibits registration for classes.
Session	A period of time within a term in which classes are offered.
Student Appointment Block	Determines how groups of students are assigned to an enrollment appointment.
Student Center	A self-service component where students manage their university-related activities.
Student Record	A historical account of a student's record.
Subject/Subject Area	Topic area of a course (i.e. quarters: 1001, semesters: BIOL).
Swap	The process of switching from a class a student is currently in to a desired class they would like to enroll in. The student will not lose their seat in the class they are currently enrolled in until they receive a seat in the desired class.

Term	Describes a period of time in which classes are scheduled and students register and statistics are calculated. A term can represent a quarter, semester, or intercession period.
Term Activation	Creation of a term record for a student which then enables them to register in the activated term(s) when registration opens.
Term Roll	The process of copying a previous year's term forward providing a starting point for the scheduling of a new term.
Units	Credit Hours. Identifies the amount of credit that applies to the course.
Variable Data	The information that links a specific communication to a person in the database, using key data from the person's record.
Wait List	A process that allows students to receive a spot on a list for possible entry into a class that is full.