Department of Access Services
(DAS)

Working with
Deaf and Hard-of-Hearing
Students

Annette Fagan, Director of Operations

Let’s Reverse Roles

What it’s like
to be a deaf student
Hearing Loss

- Don’t assume
- Each person is unique:
  - Deaf
  - Hard-of-hearing
  - Oral
  - Lip readers, residual hearing
  - Mainstreamed versus deaf schools
Access Services at RIT

- Access - it’s the LAW!
- DAS is BIG!
- We Provide Two Live Support Services:
  - Captioning
  - Interpreting
- All can request notetaking
- Captioning versus notetaking

DAS Website: MyAccess.rit.edu

- You can view notes/transcripts for your classes
- You can make requests for support
- You can see which DAS providers are assigned to your class
- We support special requests
- Teaching an Online Class?
- Make requests
  - View notes/transcripts from your classes
  - Make requests for support on-time
  - See which providers are assigned to your class
Working with Captionists & Interpreters

- We facilitate communication for ALL
- We adhere to a professional Code of Ethics
- Be aware of process/lag time
- Steady and slow is the way to go
- Take turns when speaking
- Need course media captioned?
- Learn how to turn captions on for media
- Student presentations with audio should be captioned

Working with Captionists & Interpreters

- Use specific references and labels
- Spell words we might not know
- MyCourses
- Changing lesson plans? Let us know
- Talk directly to your student, not us
- Problems/Concerns: Let us know
- We are here to support YOU and our students
- Need help? Just ask us! 😊
Notetakers

- Are students enrolled in your class
- There are 500+ student notetakers on our payroll
- We hire, train and pay them $11.10 per hour
- We require a 3.0 GPA
- We own their notes after class
- Notes (& transcripts) are uploaded to our website 24 hours
- We want your feedback
- It’s a tough job
- No pay for exams or canceled classes

DAS Website:  myAccess.rit.edu
Home Tab/Landing Page:

Special Requests

Add New SR

Service Request (SR):
Any RIT member can login and request access services

Problem Reporting:
The easiest way to make DAS aware of any concerns with access services!
See your instructed courses with notes for any past term

Click a link to see all notes stored for the chosen course

Click on a course code to see the details including names of services providers assigned (or missing).
General Biology I - BIOL-101-01 (12082) - 2181

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Questions?

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