



Dubai

Travel Guide

for Faculty & Staff

RIT | Global
Education Abroad

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Travel Guide to Dubai for Faculty & Staff

Congratulations on your upcoming assignment in Dubai! If this is your first visit to Dubai, you are about to experience one of the premier destinations in the world. Dubai is known for the amazing architecture and design of its modern buildings, culturally diverse population, and one-of-a-kind tourist attractions. Whether you are a faculty member teaching a course, faculty/staff leading a short-term study abroad program, or an access services provider, we hope this guide will assist you as you prepare for your overseas experience.

Hiring

Global Delivery Corp. (GDC) is a third party RIT entity whose role is to manage the business aspects of RIT's global campuses. In most cases, RIT faculty and staff conducting RIT business in Croatia are required for visa purposes to work under a GDC contract. Your GDC contract may outline travel policies or procedures that differ from typical RIT travel policies.

You'll receive a teaching or working contract, direct deposit, computer account request (RIT employees will not need to complete a computer account request), tax, and other hiring forms. Anna Lombard (aylcto@rit.edu) in the RIT-GDC office will work with you to complete all hiring paperwork.

Expense Reimbursement & Travel Arrangements

The terms of your contract will detail all of the compensation elements. Some travel costs such as per diem, flights, local transportation, lodging, etc. may be covered via RIT/student program fees or eligible for reimbursement.

Please refer to RIT travel policies here: <https://www.rit.edu/fa/controller/content/travel-policies-procedures-manual>

We will schedule a meeting with you to help you fully understand your budget, how to pay for travel costs, and review the

local laws in Dubai. We will provide instructions for saving receipts, organizing costs, and emailing receipts for expenses charged to the study abroad pro card. When you return, you will work with your designated contact in this section to submit a travel expense report to receive any qualified reimbursement.

If your program is ending close to the end of the fiscal year (July 1) we will work with you to ensure all documentation is submitted by the deadlines.

After you return from your trip, please email scanned copies of all your receipts or mail your receipts and documentation to your main contact listed in this section.

These main RIT contacts will work with you to make your travel logistical arrangements and assist with your expense reimbursement:

If you are **faculty or staff**:

Donika Demiri
Global Village, Bldg. 400, Rm. 2075
dxdcms@rit.edu
(585) 475-7113

Andrea Buscemi
Global Village, Bldg. 400, Rm. 2075
ambrit@rit.edu
(585) 475-6557

If you are an **interpreter**:

Judy Ferguson
jafasp@ntid.rit.edu
(585) 475-7109

If you are a **captionist**:

Wendy Eldridge
wrenes@ntid.rit.edu
(585) 475-6821

Entry / Exit Requirements

Passport

A valid U.S. passport is required for U.S. citizens. It is required that the passport **expiration date is at least 6 months after your return date.**

Customs

Customs clearance in the UAE is fast and efficient. No customs duties will be applied to personal belongings. However, since the UAE is an Islamic country, religious propaganda, potentially offensive printed matter, CDs, videos, or films should not be brought into the country. All personal

imports of such materials are checked at customs.

Visa

A valid passport is required. For stays of less than 30 days, U.S. citizens holding a valid passport may obtain a visitor's visa at the port of entry for no fee. For a stay longer than 90 days, it is important to coordinate the visa process with Maureen Shannon (maureen.shannon@rit.edu) in the RIT Global office who will assist you in obtaining the correct visa.

Long Term Visa For Stays Over 90 Days

Following is a list of required documents for your long-term visa. RIT Global will forward your documents to RIT Dubai and RIT Dubai will submit your visa application on your behalf.

1. Visa application (provided by RIT Global).
2. Scanned copy of passport.
3. Passport photo in .jpg format.
4. Proof of medical insurance.

This can be a long process so we appreciate your prompt turnaround of contracts and other documents. Maureen Shannon will assist you and answer questions on this process.

Preparing to Go

Faculty leading short term programs and access services providers will be invited to attend a training session where we will cover culture shock, student health, and wellness, emergency preparedness, etc.

What to Bring

Pack an extra set of passport photos along with a photocopy of your passport's information page in order to make the replacement of your passport easier in the event that it is lost or stolen. It is a good idea to email a copy of your passport's photo page to yourself so you have access to it even if the hard copy gets lost.

If you wear glasses or contact lenses, pack an extra pair. Bring them and any

medicines you need in your carry-on luggage.

Put your name, address, and telephone numbers on the inside and outside of each piece of luggage. Use covered luggage tags to avoid casual observation of your identity or nationality.

Medications

If you are planning to bring any prescriptions or medications into the country, it is important that you check to see if your medication is allowed or if it is on the restricted medication list. The U.S. Embassy in the UAE has information on their website at:

<https://ae.usembassy.gov/u-s-citizen-services/local-resources-of-u-s-citizens/>

We encourage you to contact the Medical Office at the UAE Embassy in the U.S. for more accurate information on medications:

<http://www.uae-embassy.org/embassy/contact-us>.

To avoid problems when passing through customs, keep medicines in their original, labeled containers. Bring copies of your prescriptions and the generic names for the drugs. If your medication is not allowed in the country you will be visiting, ask your health-care provider to write a letter on office stationery stating the medication has been prescribed for you.

Contact Your Bank/Credit Card Companies

Make sure to notify your bank that you will be traveling, the dates of your trip,

and provide the names of all of the countries that you will visit as part of your program. It is also important to notify your credit and debit card company, if different from your bank.

What to Leave Behind

You should make copies of your passport, driver's license, airline tickets, travel itinerary, any bank cards that you plan to bring with you and leave the copies at home with a family member or friend.

Register with the State Department

It is a good idea to register your travel with the U.S. Department of State so that you can be contacted in case of a family emergency or a crisis in the area in which you are traveling. Travel registration is a free service provided by the State Department (for U.S. citizens) and is easily accessed online at <https://travelregistration.state.gov>

Other Resources

Faculty teaching in Dubai or leading a faculty-led program can find more resources on our website at <https://www.rit.edu/global/lead-faculty-led-program/before-you-go>.

Housing

RIT Dubai will assist you by selecting a hotel or apartment for your stay in Dubai.

Faculty and staff on short term assignments will stay at hotels near the RIT Dubai campus (Flora Creek located in Deira City Center; Radisson or Premier Inn located in Dubai Silicon Oasis). Per RIT's travel policy, you are

responsible to pay for your hotel bill. Your department will reimburse you after you return from your trip. Please save your receipts for reimbursement.

For longer assignments, you would stay in furnished apartments near the RIT Dubai campus. RIT Dubai will handle the housing paperwork with the landlord.

Arrival in Dubai

Upon your arrival at Dubai International Airport, you will proceed to Passport control where your U.S. passport will be stamped with a 30-day visitor's entrance visa (no other documentation is needed) if you are on a short term assignment.

For long-term assignments, you will receive a PDF of your visa prior to departure which you will then present at the immigration desk at the airport.

You will then go to the baggage claim area. After you have collected your bags, exit the airport through the Customs Declaration area. Once you have cleared the customs area proceed outside for ground transportation.

RIT Dubai will send their driver to meet you at the airport and transport you to your housing. RIT Dubai will also arrange for hotel pick-up if you are staying at a hotel. If you decide to take a taxi, which is a reimbursable expense, taxi fare from the Dubai airport to Dubai Silicon Oasis is approximately \$19.07 to \$32.70 USD (70 – 120 AED).

RIT Dubai is located in the center of the Dubai Silicon Oasis (DSO), a business park consisting of over 900 different companies, many of whom are partner institutions with RIT Dubai.

Getting Around

Taxis

Taxis are the main form of public transportation and are readily available. They offer efficient and relatively inexpensive service. They can be flagged down on the street, pre-booked by telephone, or picked up outside your hotel. Most are metered in the major cities. All taxis in Dubai are state-run. Taxis are allowed to take people from the emirate their vehicle is registered into the requested destination in other emirates, but by law cannot bring the passengers back.

It is advisable to always wear a seatbelt due to Dubai's high number of traffic accidents.

If your housing is located outside the city, or you wish to take a taxi from your housing to a destination outside the city, the concierge or doorman will give you an idea of average fares.

Please note, some taxi drivers may not be familiar with the location of RIT Dubai and may not be using GPS in their taxi. We recommend that you take the Google map that is attached at the end of this document to show the driver. If you say "Dubai Silicon Oasis, near the Pineapple Building, behind Axiom" most of them will find it. There are signs for RIT once you reach Dubai Silicon Oasis as well.

Dubai Taxi Corporation	04 2080808
(can also be booked online)	
Cars Taxi	04 2693344
Golden Taxi	04 3655444
Gulf Radio Taxi	04 2236666
National Taxi	04 3366611

Ride-Sharing Services

Apps such as Uber and Kareem are widely used and almost preferred over taxis because all drivers use GPS to ensure they know exactly where they are going. Most of these drivers also speak fluent English and tend to be better drivers. Some consulates advise all of their staff to use Uber or Kareem over taxis. **It is advisable to always wear a seatbelt due to Dubai's high number of traffic accidents.**

Water Taxis

One of the nicest things to do in Dubai is to take an abra, or a small, traditional, wooden boat across the Creek for only 1 Dirham (Dh). Abras depart when full. You can also hire a private abra for a cruise along the creek. This will cost you approximately Dh35–Dh50 for 30 minutes.

Abras can be found along Dubai Creek. Ask one of the RIT Dubai staff for directions and additional information.

Metro

The Dubai Metro is state-of-the-art, safe, and easy to navigate. The Dubai Metro has two lines: the Red Line roughly follows the path of Dubai's main thoroughfare, Sheikh Zayed Road, running from Rashidiya in the north to UAE Exchange station in Jebel Ali, in the south; the Green Line services the areas surrounding Dubai Creek, Old Dubai and Deira in the north. The two lines interchange at BurJurman and Union stations. The closest metro station to RIT Dubai in Dubai Silicon Oasis is the Rashidiya station.

You can purchase single, return, and day-pass tickets at vending machines and ticket offices in the metro stations. If you plan on frequently using the metro and other forms of public transport, consider buying a Nol Red Ticket, a rechargeable card for trips around town. There are dedicated metro cars for women and children - men should stick to the other cars to avoid a fine.

Bus

Bus transport is useful when wanting to go from campus (Dubai Silicon Oasis) to the nearest metro station (Rashidiya). Otherwise, bus transportation is not as convenient and quick as taxis, ride sharing services, or the metro.

Driving

Driving in the UAE is not recommended. Visitors can use public transportation or travel by taxi or Uber.

If you need to rent a car in the UAE, the rental car company will issue you a UAE temporary driving permit after you present a valid national or international driving license. Under no circumstances should anyone drive without a valid license. You can obtain an international driver's license before your departure through AAA.

Traffic Regulations

If driving, do so carefully, as traffic accidents are a leading cause of death in the UAE because drivers often drive at high speeds. On highways, unmarked speed bumps and drifting sand create additional hazards.

Traffic regulations are strictly enforced with radar and cameras used by the police. It is illegal to:

- Leave the scene of an accident without police permission.
- Drink and drive. Even a small amount of alcohol will put you over the legal limit.
- Drive or ride without a seatbelt.
- Allow a child under 12 to ride in the front seat of a vehicle.
- Use a mobile phone or text while driving.
- Apply makeup while driving.

In case of an accident, response time by emergency services is adequate.

However, medical personnel emphasize transport of the injured to the hospital rather than treatment on site. It is illegal to leave the scene of an accident without police permission. In Dubai, it is not necessary to call the police as long as no one has been injured and you have the correct forms. Check with your rental car company for the required procedure.

There are quite a few fender bender types of accidents in the UAE, therefore,

there is a Dubai Police app that can be downloaded and used for minor accidents. You can submit the accident report via the app. If you call the police about an accident, they may ask you if it's serious and if not, they will ask you to use the app. Please note that only one person can take responsibility via the app.

Communications

Telephone

Landline telephones are widely available throughout Dubai. The telephone code for Dubai is 971 followed by the individual emirates code (04 for Dubai). Drop the initial '0' off this code if dialing from abroad. Phone cards can be purchased at many supermarkets and pharmacies, or in Etisalat business centers. To call the United States from the UAE, you need to dial 001 and the area code and phone number as you would at home.

If you need a mobile phone with a Dubai SIM card, please notify RIT Dubai prior to your departure. RIT Dubai may also

be able to provide a phone for your use in-country.

Etisalat phone company

They give SIM cards without visas but you must bring your actual passport.

<https://www.etisalat.ae/en/index.jsp>

[Jsp](#)

DU phone company

They require a visa and actual passport for a SIM card.

<https://www.du.ae/personal>

We encourage you to use Skype, Facetime, or download an app such as WhatsApp and use that service to call home on your cell phone. Check with

your cell phone service provider before leaving home on options for using your calling and data plan while traveling.

Internet

Your housing, as well as the RIT Dubai campus, will be equipped with high-speed wireless internet.

On campus, you will be met by an ITS staff member on your first day of work. They will assist you in setting up your laptop and any other devices you may need. We recommend that you arrive early to give the ITS staff ample time for the set-up.

Safety & Security

Valuables

Carry the minimum number of valuables, and plan places to conceal them. Your passport, cash, and credit cards are most secure when locked in a hotel safe. When you have to carry them with you, you may wish to put them in various places rather than all in one wallet or pouch. One of the safest places to carry valuables is in a pouch or money belt worn under your clothing.

Crime

Crime generally is not a problem for travelers in the UAE. However, the U.S. Embassy advises U.S. citizens to take normal precautions against theft, such as not leaving a wallet, purse, or credit card unattended. Although vehicle break-ins in the UAE are rare, make sure unattended vehicles are locked and that valuables are not left out in plain sight.

Information for Victims of Crime

Emergency numbers:

Police: 999

Ambulance: 999

Fire: 997

If you are the victim of a crime while overseas, in addition to reporting to police, please contact the nearest U.S. Embassy or Consulate for assistance. The Embassy/Consulate staff can, for example, assist you to find appropriate medical care, to contact family members or friends, and explain how funds could be transferred. Although the investigation and prosecution of the crime is solely the responsibility of local authorities, consular officers can help you to understand the local criminal justice process and to find an attorney if needed. It is also encouraged to contact your family, friend, or employer to let them know what is going on.

Local Laws

While in a foreign country, a U.S. citizen is subject to that country's laws and regulations, which sometimes differ significantly from those in the United States and may not afford the protections available to the individual under U.S. law. Penalties for breaking the law can be more severe than in the United States for similar offenses.

Persons violating UAE laws, even unknowingly, may be expelled, arrested, or imprisoned.

Familiarize yourself with local laws at: <https://travel.state.gov/content/travel/en/international-travel/International-Travel-Country-Information-Pages/UnitedArabEmirates.html>

Loss/Theft of Passport

The loss or theft abroad of a U.S. passport should be reported immediately to the local police and the nearest U.S. Embassy or Consulate. On Call International can also assist you with obtaining a replacement passport.

American Embassy

Consular officials overseas are familiar with local government agencies and resources in the countries in which they are located, and they can help you:

- Replace a stolen passport.

- Contact family, friends, or employers.
- Obtain appropriate medical care.
- Address emergency needs that arise as a result of the crime.
- Obtain general information about the local criminal justice process and information about your case.
- Obtain information about local resources to assist victims, including foreign crime victims and compensation programs in the U.S.
- Obtain a list of local attorneys who speak English.

American Embassy in Dubai

Located at the corner of Al Seef Road and Sheikh Khalifa bin Zayed Road. 8 Al Seef Street, Dubai UAE

Telephone: +971-4-309-4000

During work hours 7:30 am-4:30 pm;
Sunday-Thursday

After work hours and on weekends, ask for the Dubai duty officer.

Email: dubaiwarden@state.gov

Mailing address:

P.O. Box 121777
Dubai, United Arab Emirates

<https://ae.usembassy.gov/embassy-consulates/dubai/>

Health & Wellness

Vaccines

Vaccines are not required for Dubai, but if you choose to get them, you may discuss the following vaccines with your doctor: Hepatitis A, Typhoid, and Tetanus-diphtheria (for travelers who haven't had a booster within 10 years).

More information on the CDC website at:
<https://wwwnc.cdc.gov/travel>

Dietary Restrictions/Allergies

It is important to consider any dietary restrictions or food allergies that may affect you during your stay. Notify the RIT Global office about any food allergies or dietary restrictions so that our team in Dubai can plan accordingly when finalizing the menus for group dinners, and for boxed lunches that may be included on group excursions. Our team in Dubai is happy to answer questions.

Doctors

The standard for medical services in Dubai is quite good. If you need a doctor, contact OnCall International for a list of recommended physicians.

If you need emergency treatment, you should call an ambulance (999).

Pharmacies

Pharmacies are well supplied and can be found on nearly every street. It is always preferable to bring along an adequate supply of any medications you may need. See the local newspaper for a list of pharmacies that are open 24 hours or call +971-4-223-2323 (local number: 04 223 2323).

On Call International (Insurance)

RIT and RIT Global Delivery Corporation (GDC) provide employees with emergency medical, repatriation, and evacuation insurance through **On Call International**. The coverage can assist with providing travel arrangements in case of medical or other emergencies.

Policy information is below.

On Call International ID: G800323

Organization Name:
 ROCHESTER INSTITUTE OF
 TECHNOLOGY

Call collect from anywhere in the world:
 1-603-328-1953

Call Toll Free from U.S. and Canada:
 1-866-525-1953

Email: mail@oncallinternational.com

Text only number: 603-945-0103

If you need medical attention while on an assignment with RIT or GDC:

1. Dial **999** if an ambulance is needed.
2. Contact your main contact at RIT Dubai.
3. Contact **On Call** 24-hour Assistance Center (1-603-328-1953) for a referral to the nearest medical facility or doctor's office.
In the event of an emergency, you should go to the nearest physician or hospital immediately and then contact On Call.
4. On Call representatives (regional Medical Advisors and Medical directors) will determine the appropriate method, destination, and timing of any medical care or need for evacuation to the nearest facility capable of providing appropriate care (determined by On Call).
5. On Call will have sole discretion in making the coverage

determination for you after stabilization. They will not return you to your home country for convenience reasons.

On Call will NOT cover:

1. Regular maintenance prescriptions or medical services for pre-existing conditions.
2. Travel arrangements that were neither coordinated by nor approved by On Call in advance.
3. If you decide to travel against the advice of a physician or travel for the purpose of obtaining medical treatment.
4. Initial transportation to local facilities, including ground ambulance fees, except as arranged by On Call.
5. Incidental expenses, including but not limited to accommodations, local transportation, meals, telephone, and fax charges.

In Case of Medical Emergency

In case of an emergency while in Dubai:

- 1) Contact local authorities immediately if appropriate for the situation. **Ambulance can be reached by dialing 999.**
- 2) Report emergency to your main Dubai in-country contact and On

Call. RIT Dubai and On Call International will assist you in finding a doctor or other health care professional should you need to schedule a medical appointment while in-country or a pharmacy if you need medication. Most private pharmacies are well-supplied,

though it is always preferable to bring along an adequate supply of any medications you may need.

- 3) Please report all emergencies or incidents to the RIT Public Safety

Office as soon as possible.

Public Safety Phone:
+1-585-475-3333 Public Safety
E-mail: cscps@rit.edu

On Call Approved Hospitals

The following hospitals in Dubai are recommended by On Call and accept On Call's guarantee of payment. You are always encouraged to reach out to On Call when you need medical assistance abroad. On Call can refer you to other hospitals, clinics, doctors, and dentists depending on your specific medical needs. Save any receipts in case of reimbursement.

American Hospital

Oud Metha Rd., 19th Street
P.O. Box 5566
Dubai, UAE

Phone: +971-43-367-777
Fax: +971-4-274-1105
Website: <https://www.ahdubai.com/en/>

Has a walk-in clinic (no appointment needed) open 10 am-5 pm daily as well as a 24-hour emergency room.

Mediclinic Hospitals Group

Dubai Health Care City, Bldg. 37
P.O. Box 505004
Dubai, UAE

Phone: +971-4-359-999
Fax: +971-4-435-9900
Email: cityhospital@mediclinic.ae
Website: www.mediclinic.ae

Canadian Specialist Hospital

Abu Hail Road (behind Ministry of Environment and Water)
P.O. Box 15881
Dubai, UAE

Phone: +971-4-707-2222
Fax: +971-4-707-2333
Website: <http://www.csh.ae/>

Medeor Hospital

Consulates Area, Bur Dubai, Sheikh Khalifa Bin Zayed St.
P.O. Box 26918
Dubai, UAE
Call for appointment only:
+971-800-900-600

Life in Dubai

Dubai is a large cosmopolitan city with a population of approximately 2 million residents. The majority of local residents are expatriates, which enhances the rich cultural diversity of the city. The RIT Dubai campus is located in Dubai Silicon Oasis, which is approximately 20 minutes from the Dubai airport and main business center of Dubai.

Local Culture

Although locals in your host country will likely be understanding and not take offense at social blunders provided they arise from ignorance rather than malice, you will be far more comfortable and welcomed if you acquaint yourself with local ways of doing things. As a guest in your host country, you must adapt to the customs and social behavior of the region – not the other way round. We encourage you to review the local culture information for Dubai on our website at:

<https://www.rit.edu/global/local-culture-1>

Food & Drink

The standard of food hygiene and water quality is extremely high, especially in all of the larger centers. You should take the time to investigate conditions in smaller cafés that are located in remote areas, although standards are usually good.

Tap water is usually produced by desalination so it is normally safe to drink. Nevertheless, you may prefer the

taste of bottled water. Either way, it is advisable to drink plenty of water in the heat, so carry a bottle with you at all times.

Alcohol is generally only served in four- or five-star hotel restaurants and bars. Exceptions are some clubs (e.g. golf clubs) and associations. Restaurants not associated with hotels are not permitted to serve alcohol. A liquor permit is required to purchase alcohol outside of hotels.

Almost any type of food is available: Mexican, Polynesian, Japanese, Chinese, Thai, Korean, Indian, Pakistani, Persian, Italian, and French. International fast-food chains serving hamburgers, fries, pizzas, and more are also found in Dubai. Chain restaurants such as TGI Friday's, Planet Hollywood, Fashion Café, and Hard Rock Café are all represented here as well. Traditional gulf food is very similar to Lebanese and other Arab cuisine.

Muslims are prohibited from eating pork so it is generally not included in Arab menus. Hotels frequently have substitutes such as beef sausages and veal rashers on their breakfast menus. If pork is available, it is clearly labeled as such.

Religion

Dubai is tolerant and cosmopolitan and all visitors are welcome. Islam is a way of life in the city, and therefore visitors

should adopt a certain level of cultural and religious sensitivity during their stay.

During Ramadan, which is marked by prayer and fasting, government offices work a shorter day and some businesses, attractions, and restaurants close.

Additional online resources:

Things to Do:

<https://www.rit.edu/global/things-to-do-around-town-dubai>

Other Useful Information

We encourage you to research online for information about travel plugs, power converters, local currency, etc. We have provided some basics to get you started.

Electricity

Electricity is 230V at 50Hz. Standard European 2 and 3-point power plugs, differing from those in the U.S., are used for outlets. Electrical outlets in Dubai require plug type G, which is the same or similar style as used in Great Britain. This plug has three rectangular shaped prongs. It is recommended that you purchase a universal plug adapter, as this will work in any country.

Note: Adapters do not convert electricity/voltage, they only modify the pins for the electrical outlet. Ensure that your appliances can operate on European 220 volt outlets. You may need a voltage converter if it is not dual voltage and be sure to check its wattage.

Tipping

Gratuities to the staff at hotels are at your discretion. Most restaurants add service charges to the bill. If this charge is not included, add 10 percent of the total bill.

Money and Banks

Dubai's currency is the Dirham (AED) which is currently pegged to the U.S. dollar at an exchange rate of approximately 3.67 Dirham's per dollar.

If you are looking for a convenient place to get local currency, there are ATMs all over Dubai at banks, shopping malls, and upmarket hotels. Check with your home bank prior to leaving to understand any ATM fees you may be charged.

Visa, MasterCard, and American Express are widely accepted at shops, hotels, and restaurants throughout Dubai. Debit cards are accepted at bigger retail outlets. Check with your credit card companies to understand any foreign transaction fees that may be charged.

Time

Dubai is 9 hours ahead of Eastern Standard Time in the United States. During U.S. Daylight Savings time, the time difference is only 8 hours (Daylight Savings time is not observed in the UAE).

Business Hours

The UAE weekend is on Friday and Saturday and the work week is Sunday-Thursday.

The following is a guide only (hours are more limited during Ramadan).

Banks:

8 am - 1 pm (some until 3 pm) (Sun-Wed)
8 am - Noon (Thurs)

Government Offices:

7:30 am - 2 pm (or 3 pm) (Sun-Thurs)

Private Offices:

8 am - 5 pm or 9 am - 6 pm (Sun-Thurs)
-or-
Split shifts
8 am - 1 pm &
3 pm (or 4 pm) - 7 pm (Sun-Thurs)

Restaurants:

Noon - 3 pm & 7:30 pm - Midnight

Shopping Malls:

10 am - 10 pm (Sun-Wed)
10 am - Midnight (Thurs-Sat)

Souqs:

9 am - 1 pm & 4 pm - 9 pm (Sat-Thurs)
4 pm - 9 pm (Fri)

Supermarkets:

9 am - Midnight Daily (some open 24 hours)

Clothing

Dubai is a modern city with residents from all over the world. You'll see a range of dress styles due to the diverse population and large numbers of tourists. With that said, it is important to be respectful of the local Islamic culture. Visitors are encouraged to dress appropriately in public places such as shopping malls, restaurants, and parks. Shorts and skirts should be knee-length or longer. Blouses or shirts can be short-sleeved, but not sleeveless or low cut. Avoid short shorts, tank tops, revealing tops, and shirts with offensive images or language.

Government offices require business or business casual attire. In mosques, clothing must cover shoulders, arms, and legs, and women are required to wear headscarves.

Faculty and staff are expected to dress in standard business attire or business casual when classes are in session. For men, this includes a jacket, button-down shirt, and slacks. A tie is not required. Women should wear a suit jacket, blouse, and knee-length skirt or slacks.

Photography

Ask permission before photographing people in general. Avoid photographing Muslim women and do not photograph airports, docks, telecommunications equipment, and government buildings, military and industrial installations.

Deaf Culture Resource

Dubai has made great strides in recent years to support the deaf and hard-of-hearing community. Recent initiatives include developing a sign language dictionary for Emirati sign language and hosting the 44th annual Arab Deaf Week.

Organizations such as the Kalimati Communication and Rehabilitation Centre (<https://www.kalimati.org/>), and the Emirates Deaf Society (<http://www.uaedeaf.ae/>) provide resources, guidance, and support throughout Dubai and surrounding emirates.

Contacts

In the U.S.

Anna Lombard

HR Payroll Specialist

Assists with: employment contracts

(585) 475-4285

aylcto@rit.edu

Donika Demiri

Global Programs Specialist

Assists with: travel arrangements and expense reimbursement for faculty

(585) 475-7113

dxdcms@rit.edu

Andrea Buscemi

Senior Staff Assistant

Assists with expense reimbursement for faculty

(585) 475-6557

ambrit@rit.edu

Maureen Shannon

Study Abroad Advisor

Assists with: Dubai visa, pre-departure for access services staff and faculty study abroad leaders

(585) 475-7077

maureen.shannon@rit.edu

Judy Ferguson

Senior Staff Assistant

Assists with: travel arrangements and expense reimbursement for interpreters

(585) 475-7109

jafasp@ntid.rit.edu

Wendy Eldridge
Admin Coordinator Real Time
Captioning and Notetaking

Assists with: travel arrangements and expense reimbursement for captionists

(585) 475-6821
wrenes@ntid.rit.edu

RIT Global Office

(585) 475-4466
global@rit.edu

RIT Public Safety

(585) 475-3333 (Emergency)
 (585) 475-2853 (Regular)

Travel Agent

Tzell Park Avenue
 (RIT's preferred travel agent)
 1-800-842-0941
 Or +585-663-8660
 M-F 8:30 am-5 pm
 EST patty@travellersny.com

After hours assistance en route. There will be a charge of \$16.00 per call. RIT will pay this fee if you need service while traveling but please be aware of the additional charge and only call if necessary/information is not available to you at the airport.

In Dubai

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Map Location - RIT Dubai

