WHAT TO EXPECT IN THE CLASSROOM

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TLS - CLASSROOM TECHNOLOGY SUPPORT

• RESPONSIBLE FOR:
  • Physical Learning Environments
  • And All "Technology" Rooms Within Them

TLS provides immediate support for any course related activity on campus, however, we do not fully manage ALL spaces across campus.

CTS - CLASSROOM TECHNOLOGY SERVICES

• User Training for Classroom Technology
• Technology Maintenance, Troubleshooting, & Repair
• Upgrades, Removals, and Check-ins
GENERAL PURPOSE CLASSROOMS (GPCS)

- Teaching Station
- Video Display System
- Audio System
- GPC Teaching Station
- VCR and HDMI Inputs
- DVD Player
- Ethernet Ports
- AC Power
- Phone
- Contact Information

BUTTON PANEL CONTROLLERS

System Controls

DVD Controls

TOUCH PANEL CONTROLLERS

Some spaces may have touch panels instead of button panels.
HOWEVER...

1. Classroom Technology support does not file, or directly manage all teaching and learning spaces across campus.

2. But we are ready, willing, and able to help in any way we can regardless of your teaching and learning needs.

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WHEN TO REACH OUT TO CTS

1. If you are considering canceling a class because something in your teaching space went "wrong", call 1-866-354-0020 immediately.

2. If you feel your teaching space is not meeting your needs and expectations, call 1-866-354-0020 immediately.

3. If you have a "pain point" you’d like help overcoming, call 1-866-354-0020 immediately. We really, really want to talk with you.

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Want to Chat with us?

475.2551

OR DROP BY CSB 440

classroomhelp@rit.edu

*GET HELP NOW*