

Department of Access Services (DAS)

Working with Deaf and Hard-of-Hearing Students

Steve Nelson, *Director of Operations*

Ann Marie Kuntz, *Manager, Real-Time Captioning &
Notetaking*

Let's Reverse Roles

What it's like
to be a deaf student

- ▶ (Access this video directly from the web page.)

Hearing Loss

- Don't assume
- Each person is unique:
 - Deaf
 - Hard-of-hearing
 - Oral
 - Lip readers, residual hearing
- Mainstreamed versus deaf schools

Access Services at RIT

- Access - it's the **LAW!**
- DAS is **BIG!**
- We Provide Two Live Support Services:
 - Captioning
 - Interpreting
- All can request notetaking
- Captioning versus notetaking

DAS Website: [MyAccess.rit.edu](https://myaccess.rit.edu)

- *You can* view notes/transcripts for your classes
- *You can* make requests for support
- *You can* see which DAS providers are assigned to your class
- We support special requests
- Teaching an Online Class?
- Make requests
 - View notes/transcripts from your classes
 - Make requests for support on-time
 - See which providers are assigned to your class

Working with Captionists & Interpreters

- ▶ We facilitate communication for ALL
- ▶ We adhere to a professional Code of Ethics
- ▶ Be aware of process/lag time
- ▶ Steady and slow is the way to go
- ▶ Take turns when speaking
- ▶ Need course media captioned?
<https://wallacecenter.rit.edu/tls/mediarequest/login>
- ▶ Learn how to turn captions on for media
- ▶ Student presentations with audio should be captioned

Working with Captionists & Interpreters

- ▶ Use specific references and labels
- ▶ Spell words we might not know
- ▶ MyCourses
- ▶ Changing lesson plans? Let us know
- ▶ Talk directly to your student, not us
- ▶ Problems/Concerns: Let us know
- ▶ We are here to support YOU and our students
- ▶ Need help? Just ask us! 😊

Notetakers

- ▶ Are students enrolled in your class
- ▶ There are 500+ student notetakers on our payroll
- ▶ We hire, train and pay them \$10.40 per hour
- ▶ We require a 3.0 GPA
- ▶ We own their notes after class
- ▶ Notes (& transcripts) are uploaded to our website 24 hours
- ▶ We want your feedback
- ▶ It's a tough job
- ▶ No pay for exams or canceled classes

DAS Website: myAccess.rit.edu

Resources and Details on DAS Website: myAccess.rit.edu

The screenshot shows the myAccess.rit.edu website interface. The browser address bar displays the URL https://myaccess.rit.edu/myAccess5/home.php. The website has an orange header with the 'access services' logo and navigation links for Home, Instructors, Course Lists, and Logout. The main content area is divided into several sections:

- Special Requests:** A section with a search icon and a blue 'Add New SR' button. A callout box points to the 'Home Tab/ Landing Page:' label above this section.
- Service Request (SR):** A callout box explains that 'Any RIT member can login and request access services'.
- Quick Contacts:** A section titled 'Scheduling Office' providing contact information: Location: Carey Hall Rm. 1515, Texts only: 585-204-6856, and Voice Phone: 585-475-6281. A link for 'Staff Directory (new window)' is also present.
- Problem Reporting:** A section with a link that says 'Click here to report any problems with access services, interpreting, real-time captioning or notetaking.' A callout box explains that this is 'The easiest way to make DAS aware of any concerns with access services!'.

Special Requests [Add New SR](#)

**Home Tab/
Landing Page:**

Service Request (SR):
**Any RIT member can login and
request access services**

Problem Reporting:
**The easiest way to make DAS aware of any
concerns with access services!**

Quick Contacts

Scheduling Office

Location: Carey Hall Rm. 1515
Texts only: 585-204-6856
Voice Phone: 585-475-6281

[Staff Directory](#) (new window)

Problem Reporting

[Click here to report any problems with access services, interpreting, real-time captioning or notetaking.](#)

Problem Report



Name:

Steve Nelson

Email:

sandis@rit.edu

Problem Area:

- Interpreting Note Taking Captioning Other

Problem Details

Enter details here

Close

Send Report

Back Contacts

Scheduling Office

Location: Carey Hall Rm.

15

Hours: Mon-Fri 9am-5pm
Texts only: 585-204-6856

Office Phone:

585-475-6281

[Faculty Directory](#) (new window)

Problem Reporting

Click here to report any

problems with access

services, interpreting, real-

time captioning or

notetaking.

Term

Academic Group

- CAD ?
- CAST ?
- CET ?
- CHST ?
- CIAS ?
- CLA ?
- COS ?
- GCCIS ?
- GIS ?
- INTSD ?
- KGCOE ?
- NTID ?
- SCB ?
- STUAF ?

Course Flags

- I** Interpreting
- C** Captioning
- N** Notetaking

Group	Subj	Cat#	Sec	Class#	Description(component)	Days	Time	Location	Instructor	Mode	Int	Cap	Not
GCCIS	CINT	101	01	14342	Computing Exploration Seminar (LEC)	R	2:00pm-3:15pm	070-1400	Daniel Stafford	P	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
GCCIS	CISC	807	01	14171	Teaching Skills Workshop (LEC)	F	10:00am-10:50am	070-2690	Yin Pan	P	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
GCCIS	CISC	896	01	14175	Colloquium Comp & Info Science (LEC)	F	11:00am-12:50pm	070-3560	Yin Pan	P	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
GCCIS	CSCI	141	06	14210	Computer Science I (LEL)	MWF WF	2:00pm-3:50pm 2:00pm-3:50pm	070-1610 070-3640	Robert St Jacques	P	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
GCCIS	CSCI	142	01	14216	Computer Science II (LEL)	MTR TR	10:00am-11:50am 10:00am-11:50am	070-3435 070-3640	Scott Johnson	P	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
GCCIS	CSCI	142	02	14255	Computer Science II (LEL)	MTR TR	5:00pm-6:50pm 5:00pm-6:50pm	070-2400 070-3640	Scott Johnson	P	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
GCCIS	CSCI	243	01	14218	The Mechanics of Programming (LEC)	TR	9:30am-10:45am	070-1400	Warren Carithers	P	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
GCCIS	CSCI	250	01	14221	Concepts of Computer Systems (LEC)	MWF	10:00am-10:50am	070-1455	Philip White	P	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
GCCIS	CSCI	251	02	14224	Conc of Par & Dist Systems (LEC)	MWF	2:00pm-2:50pm	070-2400	Alan Kaminsky	P	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
GCCIS	CSCI	262	01	14226	Intro to Comp Science Theory (LEC)	MWF	1:00pm-1:50pm	070-1400	Susan Haller	P	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
GCCIS	CSCI	262	04	14445	Intro to Comp Science Theory (LEC)	MWF	10:00am-10:50am	070-2400	Aaron Deever	P	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
GCCIS	CSCI	320	02	14308	Principles of Data Management (LEC)	MWF	10:00am-10:50am	070-2455	Jeremy Brown	P	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
GCCIS	CSCI	320	03	14500	Principles of Data Management (LEC)	TR	2:00pm-3:15pm	073-1160	Jeremy Brown	P	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
GCCIS	CSCI	320	04	14567	Principles of Data Management (LEC)	TR	8:00am-9:15am	070-2590	Jeremy Brown	P	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
GCCIS	CSCI	331	01	14230	Intro to Intelligent Systems (LEC)	MWF	11:00am-11:50am	070-3445	Christopher Homan	P	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Contact Info - GCCIS



Interpreting

<i>Coordinator</i>	Catherine Lyon-Wilson	clwdis@ntid.rit.edu	585-475-5338
<i>Manager</i>	Wayne Kip Webster	wkwdis@ntid.rit.edu	585-475-2887

Caption

<i>Coordinator</i>	Susan Stella	sasnes@ntid.rit.edu	585-475-4976
<i>Manager</i>	Ann Marie Kuntz	amknes@ntid.rit.edu	585-475-2053

Notetaking

<i>Coordinator</i>	Toni Van Aernum	tmvnes@ntid.rit.edu	585-475-4962
<i>Manager</i>			

Notetaking

<i>Coordinator</i>	Sheila Ryan	smrdisa@ntid.rit.edu	585-475-7497
<i>Manager</i>	Ann Marie Kuntz	amknes@ntid.rit.edu	585-475-2053

Low Vision

<i>Coordinator</i>	David Krohn	djkdis@ntid.rit.edu	585-475-6298
<i>Manager</i>	Kenneth Finton	kwfdis@ntid.rit.edu	585-475-6662

Tactile

<i>Coordinator</i>	David Krohn	djkdis@ntid.rit.edu	585-475-6298
<i>Manager</i>	Kenneth Finton	kwfdis@ntid.rit.edu	585-475-6662

DSO Notetaking

<i>Coordinator</i>	Alyson Jones	aljldc@rit.edu	585-475-2023
<i>Manager</i>			

Close

Term

2178

Academic Group

- CAD
- CAST
- CET
- CHST
- CIAS
- CLA
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- GCCIS
- GIS
- INTSD
- KGCOE
- NTID
- SCB
- STUAF

Course Flags

- Interpreting

Show Past Terms


2017-18 Summer (2178)

No classes for this term

**Instructor's Tab
Opens to display current
term only**

**Show Past Terms (means all
OTHER terms)**

2017-18 Summer (2178)

 Continuation of Thesis ENVS-791-05 (80191)

2017-18 Spring (2175)

 Introductory Biology II BIOL-122-01 (51971) [View Notes](#)

 Introductory Biology II BIOL-122-02 (51975) [View Notes](#)

 Ugrad Teaching Experience BIOL-301-28 (52445) [View Notes](#)

 Environmental Workshop ENVS-201-01 (51679) [View Notes](#)

 Adv Concepts Environ Chem ENVS-670-01 (51700) [View Notes](#)

 Environmental Science Thesis ENVS-790-09 (52522) [View Notes](#)

 Continuation of Thesis ENVS-791-09 (56316) [View Notes](#)

 Env Science Research ENVS-795-09 (52607) [View Notes](#)

 Adv. Environ Sci Ind Study ENVS-798-08 (52325) [View Notes](#)


 STEM Education: Res & Practice ITDS-359-01 (52213) [View Notes](#)


2017-18 Fall (2171)

 General Ecology BIOL-240-01 (12689) [View Notes](#)

 General Ecology BIOL-240-01L1 (12690) [View Notes](#)

 General Ecology BIOL-240-01L2 (12691) [View Notes](#)

 Ugrad Teaching Experience BIOL-301-28 (13486) [View Notes](#)

 Adv Biology Independent Study BIOL-498-30 (13664) [View Notes](#)

 Concepts of Environ Sciences ENVS-101-01 (12705) [View Notes](#)

See your instructed courses with notes for any past term


Click a link to see all notes stored for the chosen course

General Biology I - BIOL-101-01 (12656) - 2171

Days	Times	Location	Instructor(s)
TR	12:30PM - 1:50PM	008-1250	Sandra Connolly 

Date	Format	Feedback/Problems	Source	Download
2017-08-29 Tue			Notetaker	Download
2017-08-29 Tue			Captioning	Download
2017-08-31 Thu			Notetaker	Download
2017-09-05 Tue			Notetaker	Download
2017-09-07 Thu			Notetaker	Download
2017-09-14 Thu			Notetaker	Download
2017-09-14 Thu			Captioning	Download
2017-09-19 Tue			Notetaker	Download
2017-09-19 Tue			Captioning	Download
2017-09-21 Thu			Notetaker	Download
2017-09-26 Tue			Notetaker	Download
2017-09-26 Tue			Captioning	Download


2017-18 Summer (2178)

 Continuation of Thesis [ENVS-791-05 \(80191\)](#)


2017-18 Spring (2175)

 Introductory Biology II [BIOL-122-01 \(51971\)](#) [View Notes](#)


 Introductory Biology II [BIOL-122-02 \(51975\)](#) [View Notes](#)


 Ugrad Teaching Experience [BIOL-301-28 \(52445\)](#)


 Environmental Workshop [ENVS-201-01 \(51679\)](#) [View Notes](#)

 Adv Concepts Environ Chem [ENVS-670-01 \(51700\)](#)

 Environmental Science Thesis [ENVS-790-09 \(52522\)](#)

 Continuation of Thesis [ENVS-791-09 \(56316\)](#)

 Env Science Research [ENVS-795-09 \(52607\)](#)

 Adv. Environ Sci Ind Study [ENVS-798-08 \(52325\)](#)


 STEM Education: Res & Practice [ITDS-359-01 \(52213\)](#)


2017-18 Fall (2171)

 General Ecology [BIOL-240-01 \(12689\)](#) [View Notes](#)

 General Ecology [BIOL-240-01L1 \(12690\)](#) [View Notes](#)

 General Ecology [BIOL-240-01L2 \(12691\)](#) [View Notes](#)

 Ugrad Teaching Experience [BIOL-301-28 \(13486\)](#)

 Adv Biology Independent Study [BIOL-498-30 \(13664\)](#)


 Concepts of Environ Sciences [ENVS-101-01 \(12705\)](#) [View Notes](#)

See your instructed courses with notes for any past term

Click a link to see all notes stored for the chosen course

Click on a course code to see the details including names of services providers assigned (or missing).

General Biology I - BIOL-101-01 (12082) - 2181

Days	Times	Location	Instructor(s)
TR	12:30PM - 1:45PM	008-1250	Sandra Connelly 

Interpreting

Date	Start	End	Location	Coverage
Tue 08/28	12:30 PM	2:00 PM	008-1250	Covered - Sarah Jacobs 
Tue 08/28	12:30 PM	2:00 PM	008-1250	Covered - Erika Vazquez 
Thu 08/30	12:30 PM	2:00 PM	008-1250	Covered - Sarah Jacobs 
Thu 08/30	12:30 PM	2:00 PM	008-1250	Covered - Erika Vazquez 
Tue 09/04	12:30 PM	2:00 PM	008-1250	Covered - Sarah Jacobs 
Tue 09/04	12:30 PM	2:00 PM	008-1250	Covered - Erika Vazquez 
Thu 09/06	12:30 PM	2:00 PM	008-1250	Covered - Sarah Jacobs 
Thu 09/06	12:30 PM	2:00 PM	008-1250	Covered - Erika Vazquez 
Tue 09/11	12:30 PM	2:00 PM	008-1250	Covered - Sarah Jacobs 
Tue 09/11	12:30 PM	2:00 PM	008-1250	Covered - Erika Vazquez 
Thu 09/13	12:30 PM	2:00 PM	008-1250	Covered - Sarah Jacobs 
Thu 09/13	12:30 PM	2:00 PM	008-1250	Covered - Erika Vazquez 
Tue 09/18	12:30 PM	2:00 PM	008-1250	Covered - Sarah Jacobs 
Tue 09/18	12:30 PM	2:00 PM	008-1250	Covered - Erika Vazquez 
Thu 09/20	12:30 PM	2:00 PM	008-1250	Covered - Sarah Jacobs 

Questions?

DAS Website: MyAccess.rit.edu