

# SweetWorks Confections Determines Sustainability Baseline and Develops Sustainability Plan



## SweetWorks Confections LLC

SweetWorks Confections LLC (SweetWorks) is a chocolate manufacturer located in Buffalo, New York which has grown to be recognized worldwide for its premier brands. SweetWorks is an entity of Chocolat Frey, the leading Swiss chocolate manufacturer, and parent company Migros, Switzerland's largest retail company. Both Chocolat Frey and Migros are highly regarded internationally for their sustainability values and strategy including more than 40 objectives in the areas of environment, economy and society.

## Challenge

As a subsidiary of companies with strong commitments to sustainability, SweetWorks was required to determine their current sustainability status to meet internal and external stakeholder expectations. SweetWorks needed to evaluate their sustainability performance relative to the "Migros Group Requirements for Corporate Environmental Protection" thresholds and evaluate the necessity for an Environmental Management System (EMS), such as ISO 14001.

## Solution

SweetWorks requested the New York State Pollution Prevention Institute (NYSP2I) assist with establishing a sustainability performance baseline and determining readiness for an EMS.

NYSP2I conducted a review of SweetWorks' current processes, procedures, and environmental data including electricity, natural gas, refrigerant loss, water, waste, and greenhouse gas emissions (CO<sub>2</sub>e) to establish a performance baseline and compare to Migros' requirements. Next, NYSP2I assisted SweetWorks in determining conformance readiness for an EMS by conducting an on-site assessment to identify activities having environmental impacts, and also evaluating whether required documentation was available and ready for incorporation into an EMS. Last, benchmarking of U.S. chocolate

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## Results

- NYSP2I established SweetWorks' sustainability baseline, completed an EMS gap assessment, and identified opportunities to achieving conformance with the requirements of their parent companies.
- NYSP2I developed a sustainability plan following NYSP2I's Sustainability Management Cycle including "Define & Commit", "Measure & Assess", "Analyze & Improve", "Communicate & Report" and "Implement Improvements".

confection manufacturers was performed to identify sustainability best practices that can be considered for implementation at SweetWorks to further fulfill expectations of Chocolat Frey, Migros and other stakeholders.

### Results

As a result of the work performed, NYSP2I established SweetWorks' sustainability baseline, completed an EMS gap assessment, and identified opportunities to achieving conformance with the requirements of their parent companies. NYSP2I also developed a sustainability plan following NYSP2I's Sustainability Management Cycle including "Define & Commit", "Measure & Assess", "Analyze & Improve", "Communicate & Report" and "Implement Improvements". The sustainability plan provided suggestions for continuous improvement towards becoming a more sustainable manufacturer over a two-year timeline.

Using the tools and guidelines mentioned above, SweetWorks is well positioned to initiate the development of an EMS and work towards continuous improvement of its environmental impacts in alignment with the sustainability values and objectives of Chocolat Frey, Migros and the expectations of their customers.

*"Partnering with NYSP2I tremendously helped us determining our current sustainability status. The team was very knowledgeable and quick to understand the larger context to connect the results to our overall group requirements. Our local team and our team from Switzerland appreciated the cooperation and are both looking forward to continuing building the sustainability program with NYSP2I."*

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