

Date

Contact Name

Employer Name

Employer Address

Dear [Mr./Ms. Hiring Manager's Last Name]:

I am applying for the Usability Research position posted through Handshake. I have 5 years of experience working as an Interaction Designer prior to pursuing my graduate degree in the Human Computer Interaction program at the Rochester Institute of Technology. Through projects, I have designed desktop and mobile websites, iOS and Android applications, and a device. My experience in design taught me to be aware of usability problems. I am interested in creating attractive and easy to use interfaces that follow a user-centered design process.

My previous experiences have provided me with a familiarity of widgets, design patterns, design specification, and user interface guidelines; everything from top to bottom of the design hierarchy. As for my skills in usability testing, I have worked on identifying and fixing usability issues. I have conducted heuristic reviews and web analytics analysis, developed research protocols, and participated in research activities such as interviews, focus groups, card sorting, and usability tests. Collaboration with teams has been critical in establishing and maintaining study schedules. Following analysis of the quantitative and qualitative data, I created reports and other deliverables, including easy-to-use products for users.

Through my experience as an Interaction Designer, I worked extensively on identifying and fixing usability issues. Working as a Consultant for [Employer Name], I demonstrated how their use of navigation in their website was not consistent across the site, and was causing user confusion. I also provided the correct use of widgets and wrote documents about widgets. After implementing changes, user issues were reduced by 50%. In another consulting experience, I designed experiments to reveal the target website's lack of conceptual model for the user, which was the foundational usability issue. They also had more than 30 misused or malfunctioning widgets which I discovered during heuristic evaluation.

I look forward to applying my wealth of experience and knowledge in the Usability Research position available with your organization. I would be happy to answer any additional questions you might have about my background. You can also see more of my projects on my site at [website link].

Sincerely,

RIT Student