

# ARRIVAL GUIDE 2018

Summer Vestibule Program (SVP) Students  
**Move In Date: Sunday, August 12**

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*Like us to follow move-in information*



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## Welcome to RIT's Housing Community!

We look forward to helping you get settled in your new home for the 2018–2019 academic year. Please read through this arrival guide carefully.

### Contact RIT Housing

If you have questions about housing, your confirmation, or move-in, call our office at **585-475-2572**, Monday through Friday, 8:00 a.m. to 4:30 p.m. Email us at [housing@rit.edu](mailto:housing@rit.edu), or check the RIT housing portal at [myhousing.rit.edu](http://myhousing.rit.edu).

### Don't Leave Home Without your ID!

Most importantly - you must have a photo I.D. in order to be issued your housing key.

## Understanding the Sections of Your Confirmation

### Room Assignment

Your room assignment for 2018–2019 is shown under the confirmation page of your 2018–2019 online RIT housing contract. Soon this will be home sweet home!

### Your RIT Mailing Address

You will receive information regarding your mailbox, mailing address, package pick up, and where/when to pick up your key in August via an e-mail sent to your RIT account.

### Your Roommate(s)

Your roommate's RIT username is shown on the confirmation page of your 2018–2019 housing contract. Add [@rit.edu](mailto:@rit.edu) to the username in order to email your roommate(s).

## Moving Into Your Housing Assignment

### When Can I Move In?

The move-in date for students attending the Summer Vestibule Program (SVP) is **Sunday, August 12, 2018** from 9:00 a.m.–1:00 p.m. Sorry, but no arrangements can be made for early arrivals. Due to the hectic nature of the day, please leave your pets at home. Pets are not allowed in RIT buildings.

### Where to Go Once You Get Here

Check-in will take place on the first floor of the Student Development Center (CSD) on Sunday, August 12, 9:00 a.m.–1:00 p.m. You will pick up your room key at the RIT Housing Operations table that will be set up there. Once on campus, follow the signs to parking lot L. A limited number of moving carts will be available to assist you with transporting your belongings.

### SVP Staff Who Will Work With You

Throughout the program, students are guided by SVP Orientation Leaders (OL's). This team is in place to focus on the specific needs of students arriving for SVP and transitioning to life as a college student at NTID/RIT. The OL teams are supervised by full-time professional staff who are committed to working with students to foster personal, social, and academic growth.

During SVP, you can contact the SVP Office directly (see hours below). In an emergency situation, please call the RIT Public Safety dispatcher at **585-475-2853** (voice) or text at **585-205-8333**.

### SVP Contact Information

**Hours:** 9:00 a.m.–5:00 p.m.

**VideoPhone:** 585-286-4013 4586 (Karyssa Martin, Staff Assistant)

**Email:** Karyssa Martin, Staff Assistant [kjmnlc@rit.edu](mailto:kjmnlc@rit.edu) or Amy Stornello, Director, [amy.stornello@rit.edu](mailto:amy.stornello@rit.edu)

## Commonly Asked Questions

### Will I Need Any Insurance?

RIT strongly encourages all students to maintain insurance coverage either under a parent's homeowners insurance or through a separate personal property policy. RIT assumes no responsibility for losses of students' personal belongings. RIT offers personal property insurance through CSI Insurance Agency which offers several different limit and deductible options to provide students the flexibility to select the type and amount of coverage that best serves their needs. For more information and to enroll in a plan, contact CSI Insurance Agency, Inc. at **888-411-4911** or at [collegestudentinsurance.com](http://collegestudentinsurance.com).

### What is a Mainstream Floor?

A mainstream floor is a floor where deaf/hard-of-hearing and hearing students live. Deaf/hard-of-hearing students live as floormates with hearing students, but are not assigned as roommates unless requested. Each floor has a Resident Advisor (RA) who serves as a resource for you and your floormates. Residents on mainstream floors make new friends, build community, and can learn a new language.

### How Will I Access the Internet?

All residence halls are wireless. Additionally, all residence hall rooms are equipped with Ethernet jacks. If you are assigned to Ellingson Hall, Peterson Hall, or Residence Hall D and want to utilize the Ethernet jacks, you will need to bring a 15-foot Ethernet cable with you.

### Do I Need To Bring a Fan?

The following buildings are air conditioned: Gleason Hall, Rochester Hall, Ellingson Hall, Peterson Hall, and Residence Hall D. If you are not assigned to one of these buildings, you may want to bring a fan.

### How do I register my vehicle?

RIT does allow students to bring a car to campus. All vehicles must be registered with the RIT Parking Services office in order to park on campus.

### No Permits Will Be Sold In The Parking Office

Vehicle registrations are required to be processed within the first few days of arrival to campus. You may register your vehicle for a virtual permit beginning Monday, August 13th. The cost for a parking permit is \$100.00 and is valid through the entire academic year. This fee is applicable to students living in RIT housing and non-RIT housing. To register your vehicle online, go to [rit.edu/parking](http://rit.edu/parking). Click on the Parking link on the left and then click on the "My Parking Account" link on the right. You will need your RIT username and password to log in. Visit the PATS website at [rit.edu/parking](http://rit.edu/parking) to read about campus parking regulations and view the different parking options available to each student. Free enhanced shuttle services are provided for all RIT resident students in lieu of parking in academic lots during peak hours. We use License Plate Recognition (LPR) to verify registrations in all lots.

### How to Connect to Tiger TV (Philo)

**TigerTV has 64 channels including HBO, Cinemax, HBO Go, and Max Go.**



***You must wait until you are on the RIT campus and can access RIT's internet to sign up for Philo!***

***You will not be able to sign up for Philo until the following day if you pick up your key and check in to housing after 2:00 p.m. due to the timing of our interface feed.***

- Watch on iOS, Android, Roku, Chrome, & Web
- Visit [philo.com/roku](http://philo.com/roku) to register your Roku.
- Go to [watch.philo.com](http://watch.philo.com) to start watching Philo!
- For closed captioning please use Mozilla Firefox.
- Microsoft Silverlight will need to be installed.
- Text [philo](http://philo.com) to [62687](http://62687) for iOS and Android download links.

Contact **ITS Resnet for Help**

Phone: **(585) 475-2600** or email: [resnet@rit.edu](mailto:resnet@rit.edu)

## Where to Find Help?

Housing Operations and The Center for Residence Life Are Here to Help You!

RIT Housing Operations staff will assist you with your assignment, roommate additions, keys, card access, maintenance, and check-in/check-out. RIT Residence Life staff will assist with advocacy in resolving roommate and neighbor conflicts, addressing concerns in the community, and providing social and educational programs throughout the year. Each residence hall has live in staff (Resident Advisors & Residence Coordinators) that are available to you.

## Residence Life Staffing

### Service Desk - Gleason Hall

The Service Desk operates from Kate Gleason Hall, building #35. The Service Desk hours are 8:00 a.m. - 10:00 p.m. Monday - Friday during the academic year, and 10:00 a.m. - 10:00 p.m. on weekends. There are adjusted hours during breaks and the summer. These hours are posted at the Service Desk when adjusted. The Service Desk is able to assist students with a wide array of questions.

### Resident Advisors

(RAs) are undergraduate students who serve as a first line of support to their residents. As students themselves, RAs have frequent contact with their residents as supportive peers, leaders, educators, and community builders. RAs are responsible for developing an engaging experience for residence hall students, building a community within their assigned area, and encouraging participation in floor and community events and programs. RAs are directly supervised by a Residence Coordinator. There is approximately one RA for every 30 students.

### Residence Coordinators

Residence Coordinators, (RCs,) are full-time professionals with a master's degree who work with a team of RAs to manage a residential area. Residence Coordinators are RIT Student Affairs administrators who select, supervise, and train the Resident Advisors, serve as advocates and counsel students, develop and support residential and university-wide programming, serve as conduct officers, resolve roommate conflicts, and serve as an advisor to a student organization or a special interest house. There is approximately one Residence Coordinator for every 330 students.

## Need Immediate Help?

The Residence Life professional staff are the most appropriate people to contact to ensure timely and effective response. If there is an emergency situation when you are unable to contact these staff members, an on call staff member is on duty each weeknight from 5:00 p.m. to 9:00 a.m. the following morning and from 5:00 p.m. on Fridays to 8:30 a.m. on Mondays each weekend.

To contact the on-call staff member, simply call the RIT Public Safety dispatcher at 585-475-2853 (general) or 585-475-3333 (emergency) and your call will be referred to the appropriate staff person. For general inquires, contact the Residence Life Service Desk in Kate Gleason residence hall during business hours at 585-475-3104, or via email at [residencelife@rit.edu](mailto:residencelife@rit.edu).

# Housing Selection 2019–2020

**November 14–December 07**

The process that students will participate in to select their housing for the **2019–2020** academic year.

Check out our website [housing.rit.edu](http://housing.rit.edu) beginning September for additional information.

View virtual tours for all RIT housing communities at [housing.rit.edu](http://housing.rit.edu) and learn more about the convenience, security, features, and services offered by RIT Housing Operations.

  
**R · I · T**  
**H O U S I N G**  
**O P E R A T I O N S**

**Housing Operations**  
63 Lomb Memorial Drive  
Rochester, New York, 14623-5603

**Phone** 585-475-2572  
**Email** [housing@rit.edu](mailto:housing@rit.edu)  
**Portal** [myhousing.rit.edu](http://myhousing.rit.edu)

**Facebook** [facebook.com/rithousing](https://facebook.com/rithousing)  
**Twitter** [@RITHousing](https://twitter.com/RITHousing)  
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