

# ROCHESTER INSTITUTE OF TECHNOLOGY

## Benefits Phone Numbers for Employees and Retirees

Name	Voice	TTY Phone	Website
<b>HEALTH CARE</b>			
<b>Medical</b>			
(Excellus Blue Cross Blue Shield)	(877) 253-4797	(585) 454-2845	<a href="http://www.excellusbcbs.com/rit">www.excellusbcbs.com/rit</a>
(Via Benefits) <i>Medicare Retirees</i>	(888) 586-0693		<a href="https://my.viabenefits.com/rit">https://my.viabenefits.com/rit</a>
RRH Family Medicine at RIT	(585) 922-3100		<a href="https://www.rit.edu/affiliate/rrh/family-medicine-practice">https://www.rit.edu/affiliate/rrh/family-medicine-practice</a>
<b>Prescription Drug</b>			
(OptumRx)	(855) 209-1300		<a href="http://www.optumRx.com">www.optumRx.com</a>
(Wegmans)	(800) 934-6267		<a href="http://www.wegmans.com">www.wegmans.com</a>
<b>Vision Care Plan (VSP)</b>	(800) 877-7195	(800) 428-4833	<a href="http://www.vsp.com">www.vsp.com</a>
<b>Dental</b>			
(Excellus BlueCross BlueShield)	(800) 724-1675	(585) 454-2845	<a href="http://www.excellusbcbs.com/rit">www.excellusbcbs.com/rit</a>
(MetLife) <i>Retirees Only</i>	(800) 438-6388		
<b>Beneflex</b> (Lifetime Benefit Solutions)	(800) 327-7130	(585) 454-2845	<a href="http://www.lifetimebenefitsolutions.com">www.lifetimebenefitsolutions.com</a>
<b>Employee Assistance Program (EAP)</b> (GuidanceResources)	(844) 572-9730	(800) 697-0353	<a href="http://www.guidanceresources.com">www.guidanceresources.com</a> WebID: RITEAP
<b>Long Term Care</b> (MedAmerica) <i>(existing policies only; no new policies)</i>	(585) 381-1868		<a href="http://www.yourlongtermcare.com">www.yourlongtermcare.com</a>
<b>Retiree Billing</b> (Lifetime Benefit Solutions)	(800) 828-0078		
<b>P&amp;A Group</b> (COBRA)	(800) 688-2611		<a href="https://padmin.com/">https://padmin.com/</a>
<b>OTHER INSURANCE</b>			
<b>Life, AD&amp;D, STD, FMLA, LTD</b> (Prudential, ID #50757)	(877) 908-4778		<a href="http://www.prudential.com/mybenefits">www.prudential.com/mybenefits</a>
<b>RETIREMENT PLAN</b>			
Fidelity	(800) 343-0860	(800) 259-9734	<a href="http://NetBenefits.com/RIT">http://NetBenefits.com/RIT</a>
TIAA	(585) 246-4600 (877) 209-3144 <i>(local)</i> (800) 842-2776	(585) 246-4610 (800) 842-2755	<a href="http://www.tiaa.org/rit">www.tiaa.org/rit</a>
<b>OTHER PROGRAMS</b>			
<b>New York's College Savings Program</b>	(877) 697-2837		<a href="http://www.nysaves.org">www.nysaves.org</a>
<b>U.S. Savings Bonds</b>	(800) 487-2663		<a href="http://www.treasurydirect.gov">www.treasurydirect.gov</a>
<b>EMPLOYEE DISCOUNT SERVICES</b>			
<b>Identity Theft Protection</b> (IdentityForce)	(877) 694-3367		<a href="http://www.IdentityForce.com">www.IdentityForce.com</a>
<b>Legal Services Plan</b> (Hyatt)	(800) 821-6400	(800) 821-5955	<a href="http://www.legalplans.com">www.legalplans.com</a> access code is 570005
<b>Auto/Homeowners Insurance</b> (Mercer Voluntary Benefits)	(866) 272-8902		
<b>RARES</b> e-mail: RARESOD@gmail.com	(585) 789-0223		<a href="http://www.rares.org">www.rares.org</a>
<b>Veterinary Pet Insurance</b> (Nationwide)	(877) 738-7874		<a href="http://www.petinsurance.com">www.petinsurance.com</a>