

RIT Public Safety Department

Professional Standards 2014 Annual Report

The RIT Department of Public Safety accepts all complaints of employees' alleged misconduct; and a fair and impartial investigation of the complaint will be conducted immediately by the Manager for Professional Standards. The campus community and the RIT Director of Public Safety have the expectation that Public Safety employees will give an honest reply to questions which are directly related to the performance of their official duties and their fitness to serve in a position of public trust. Questions about the information below can be directed to the Manager of Professional Standards at 585-475-7158, Monday through Friday, 8:30 AM – 4:30 PM (EST).

Definitions

Category 1:

A complaint that alleges failure to supply services that meet the expectations of the complainant although laws, policies and procedures have been followed. Another example of a category 1 complaint may allege acts of rudeness, discourtesy, unprofessional conduct, sarcasm directed towards another person, poor attitude, or a rude and insulting demeanor.

Category 2:

A complaint that alleges misconduct by an employee in failing to follow policies and procedures. Some examples of a Category 2 complaint are insubordination, inattention/neglect to duty, and minor vehicle and traffic infractions.

Category 3:

A complaint that alleges that an employee committed an act that violated the law. An exception to this category is minor vehicle and traffic violations (said violations will be handled in Category 2).

Complaint Outcomes

Sustained: The allegation is found to be factual and is substantiated by competent evidence.

Non Sustained: Insufficient evidence exists to prove or disprove the allegation.

Unfounded: The allegation is not supported by the facts or is a false allegation.

Exonerated: The allegation is factual and did occur, however, the involved employee acted law-fully and properly within the bounds of policy and acceptable conduct.

Findings

For the 2014 Calendar Year, RIT Department of Public Safety conducted a total of five professional standards investigations.

- Five complaints involved RIT Public Safety staff members
- All complaints were category 2. There were no category 1 or 3 complaints in 2014.
- Two complaints were exonerated and three were sustained.
- No trends were noted regarding training issues or policy violations.