Welcome SAS Team!

It is a pleasure to welcome you to our inaugural Student Auxiliary Services (SAS) newsletter. I am delighted to launch this ongoing communication piece which will spread the word regarding SAS work and staff.

I would like to personally thank Amanda Kelley, associate director, and her staff of graphic designers — Barret Furton and Erin Mooney — for their efforts in all of our communication endeavors. I would also like to thank everyone who assisted with the submission and gathering of information for this edition.

This newsletter is your newsletter; therefore, I encourage each and every one of you to submit information, awards, accomplishments, family acknowledgments; anything and everything that you would like to share with your colleagues, so please don’t be hesitant to share your good news!

In upcoming newsletters, I will share with you my thoughts and ideas on where we are heading as an organization. As you know, I am supporting the President by acting as interim Chief Diversity Officer and this newly appointed position has taken up a portion of my time. I do not want this to hinder my intent to meet with each of you; therefore, after we open, you will receive a call from Karen Overmyer, my senior staff assistant, who will contact you to set up personal time for us to meet.

The purpose of our get-together will be to hear your thoughts and ideas regarding how we can make your job and workplace enjoyable, so please bring your ideas and suggestions.

Additionally, I plan to create an assistant vice president staff team with a representative from each area that will report to me. I have not yet decided how I will select individuals for membership, so if you have any ideas, please let me know. I plan to have our first meeting in mid-September and guarantee we will have fun!

Finally, I would like to thank each of you for what you do to make our students comfortable and cared for during their time at RIT. I appreciate your dedication and commitment even through the difficult moments. I look forward to working with you to ensure that every SAS member can come to and leave work with a smile in their heart. Let’s have fun this year!

God Bless,
“H”
Introducing Artesano Bakery & Café and Bytes on the Run Convenience Store

Artesano Bakery & Café is named after the Spanish name for ‘artisan’ or a very skilled craftsman. The bakery offers the best in tortes, pastries, desserts, and cakes that can be ordered by the slice or whole. The executive pastry chef will also provide the freshest in organic bagels and breads, rolls, muffins, scones — even some that are gluten free! Artisan breads, rolls, and baguettes are also available and may be purchased partially baked to take home, bake for another few minutes, and served deliciously warm.

Peet’s Coffee and Tea products including espressos, frozen blended drinks, cappuccinos, café lattes, café mochas, and hot chocolate will be offered.

Artesano’s is open Monday through Thursday, 7 a.m. — 7 p.m. and Fridays 7 a.m. — 5 p.m.

Bytes on the Run is a “grab and go” store that features fresh baked pizzas, hot dogs, pre-made salads and subs, microwavable meals, ice cream, tons of snacks and drinks, general health and beauty products, and even gluten free and organic foods.

Bytes is open Monday through Friday, 9 a.m. — 10 p.m., Saturdays from 10 a.m. — 10 p.m., and Sundays from 12 p.m. — 10 p.m.

Both of these locations are open, so stop by and grab yourself a treat! Watch out for announcements regarding the September 29 grand openings for these locations.

Gracie’s Gears Up

Gracie’s is gearing up to serve another hungry class of incoming students. Greeting the students this year is a new, “hip” Gracie that will continue to address student’s questions and comments via the Ask Gracie’s hand-out.

Some fun fall quarter events will include two special meals — That 70’s meal on September 30 and Harvest Celebration on October 27. Gracie’s will also be the main dining location for RIT’s three Fall Open Houses on Saturday, September 26, October 17, and November 14.
The former Sandella’s at Golisano will be renamed this fall due to the removal of Sandella’s products and the addition of new items to offer greater variety and flexibility in their menu.

A naming contest will be held that will allow frequent visitors of the location to submit their suggested names. Names may be submitted via the ballot box located at the deli in Golisano up until Wednesday, September 30. The winner will receive $50 Tiger Bucks on their RIT account.

Enter the contest and come check out the new items offered!

Deli at Golisano Renaming Contest

The Salsarita’s franchise and a Mongolian grill equipment set-up will constitute the new restaurant area in “Global Village.” Salsarita’s is a fresh-Mexican, fast-casual restaurant that offers made-to-order burritos, tacos, tortilla pizzas, taco salads, and much more made from the freshest ingredients. Adjacent to the restaurant area will be a bar serving margaritas and other alcoholic beverages.

The Mongolian grill equipment set-up will serve international cuisines and recipes from around the world. Keep an eye out for more information as this exciting project unfolds!

“The Global Village” Restaurants Confirmed

The RITZ Sports Zone has incorporated new international themes for many of their food stations. Come check out the new Tuscan theme at Zona Fresca (formerly Sandella’s) – “Fresh Zone”, where you can design your own salad to order or choose one of the custom menu items. A Mexican theme at Ancho Grill, Parisian theme at the deli, and “dug-out” theme at the grill complete the new look. Shema Sushi will also serve sushi every Thursday, in addition to your other local favorite international food vendors.

Watch for news regarding the RITZ’s new online events reservation system coming mid-September!

The RITZ Gets a New International Look

A large selection of Seattle’s Best coffee and drink products, including Fair Trade Certified and certified organic blends, are now being served at Beanz. Beverages include espressos, frozen blended drinks, cappuccinos, café lattes, and café mochas.

Sicilian sodas in a variety of flavors is another new treat available at Beanz. Use the coupon and come try one of these refreshing new beverages!

Beanz Now Serving Seattle’s Best Coffee

Welcome Message from Craig Neal:
Residential Dining is looking forward to another exciting year serving our students, faculty, and staff. As you can see from the updates, we’ve had a busy summer re-vamping some of our locations and prepping for the new academic year. The “Global Village” restaurant and market and the planned renovations at The Crossroads are two big projects we will be focusing on for the upcoming year.

We take pride in serving our customers fresh, quality products with a smile and look forward to sharing the excitement the upcoming year promises to bring.

For more information on residential Dining Services’ locations, contact Craig Neal at 5-6533 or canfsa@rit.edu.
Sol’s is Now Re-vamping of the facility. New paint color, menu boards, and even a new logo give Sol’s Underground a fresh new look for a new academic year.

Also new is a redesigned menu to provide greater customer flexibility in menu choices. Vegetarians now have the option of garden burger strips, along with all the other main choices.

The renaming to Sol’s Underground coincides with the removal of Sandella’s products and the overall re-vamping of the facility. New paint color, menu boards, and even a new logo give Sol’s Underground a fresh new look for a new academic year.

Brick City Catering: At Your Service

Customizing any event with excellent customer service is the specialty of Brick City Catering. Staff works with each event coordinator to maximize budgets and provides their expertise to make every event enjoyable and successful.

CaterTrax, RIT’s online catering system, makes ordering food and beverages a simple task. The site includes menus, prices, packages, and services for a variety of events including meetings, parties, sports events, receptions, conferences, and special occasions. Any menu or service can be customized for specific needs and both are constantly updated to provide the latest in food choices and services. Personalized cake messages with the option of an edible image of logo is one of the many creative services offered.

Visit Brick City Catering’s online booking system at https://rit.catertrax.com or check out their web page at http://finweb.rit.edu/dining/services/catering/. For catering assistance, contact Joanne Mason or Cathy Rappazzo at 475-2346.

College Grind Now Serving Panini’s

Beginning fall quarter, the College Grind will be serving freshly made Panini sandwiches and quesadillas on a daily basis.

Stop by to try one of the Panini varieties, including buffalo chicken, Monterey club, grilled portabella, and eggplant or a quesadilla with roasted corn, chicken, or Philly cheese steak. These new menu items are available due to the Grind’s purchase of a new Turbo Chef oven.

Warm up with two fall drinks specials — Tazo chai caramel cider and toasted marshmallow cocoa!
The Digital Den Has Moved!

Come visit the Digital Den at their new location on the first floor of the Student Alumni Union where Campus Connections was formerly located.

As part of the new SAU retail court, this new location offers a spacious, customer-friendly layout that continues to offer the latest in computer and photography technology and accessories. Information regarding the September 29 grand re-opening event will be sent out shortly!

Save the Date: Photography Trade Show

Stop by the Digital Den on Sept. 16 between 10:00 a.m. - 5:00 p.m. for the fall quarter photography trade show.

The latest in photo equipment, accessories, and supplies will be showcased. Additionally, more than twenty companies, industry professionals, and manufacture representatives will be on hand to answer questions and provide information.

Welcome Message from Robert Laros:

Welcome to the “new” Digital Den. Having a beautiful new store in a very accessible location is finally a reality. We have been working hard all summer and I’m sure the efforts put forth will be evident when you walk through the store.

Look around, you’ll find special prices and new brands, along with a selection of Dell computers, Apple systems, and all your software, calculator, kit, and accessory needs. For digital photo output, “develop” your digital photos at our photo kiosk or check out our expanded selection of photo paper.

As always, if you don’t find what you need, please let us know and we look forward to working with you this year!

For more information on the Digital Den, contact Robert Laros at 5-5380 or ral2792@rit.edu.

F&A Social Networking Plans

The Division of Finance & Administration has relied heavily on departmental websites and printed materials to deliver information. This summer the Division ‘officially’ moved into the social networking genre with a new Facebook page—RIT Finance & Administration.

Christa Filipowicz, marketing manager, has inventoried all 45+ F&A departments and currently the Better Me program, Housing Operations, Human Resources, RIT Green, and Information Security have Facebook pages. She will meet with all departments to identify and prioritize the need for additional F&A presence based on the following criteria:

- **Public Relations** - Used to enhance RIT’s connectivity on campus via selling our brand through social networking media; learn what F&A customers are saying and where they are saying it; better educate and earn customer loyalty.

- **Info Sharing** - Identify what channels students, faculty, and staff use to communicate internally and externally for business services, news, and correspondence, and events; deliver internal communications quickly and concisely.

- **Collaborative Work** - Share and complete tasks in the most cost-effective manner; collaborate online to accomplish larger tasks and build relationships.

Watch for more news regarding F&A social networking plans and be sure to become a ‘fan’ of RIT Finance & Administration!
“Global Village” Construction, Full Steam Ahead

“Global Village” is beginning to take shape as foundation work has begun at the construction site. The area in between Crossroads and the University Services Center is currently a floor of dirt, but soon this will be a lively, mixed-use courtyard filled with fun, year-round features.

The commercial space around the courtyard will include a convenience shop, Mexican restaurant/bar, expanded Crossroads dining space, bank, HUB print center, west side mail facility, and fitness center. West of the courtyard, three-story residential buildings consisting of 414 apartments and suites, with flexible meeting spaces, will complete the complex.

A main goal of the complex is to prepare RIT students to enter the global community as they travel overseas and enter a culturally diverse workforce. To support this goal, and the entrepreneurial and global missions of RIT, each residential and commercial location will represent different regions from around the world. “Global Village” aims to provide students with a global living experience along side their studies and time at RIT.

Join RIT Housing on Facebook at www.facebook.com/rithousing or visit the Future Housing web site for the latest news, updates, and photos regarding this exciting project!

Welcome Message from Mary Niedermaier:

A tremendous amount of work goes into preparations for fall quarter opening and we eagerly welcomed nearly 6,800 students to housing last week.

This year holds many exciting projects, the largest being the construction of new housing to accommodate 414 residents. We are planning a fall 2010 opening, so watch for updates as this project unfolds.

Additionally, with the help of Student Government, a student advisory group is being formed and will meet to discuss the overall housing program, future needs, and housing initiatives.

We are anticipating the excitement these new initiatives will bring and look forward to sharing the news!

For more information on Housing Operations, contact Mary Niedermaier at 5-5432 or mfwrla@rit.edu.

Smiles, Keys, and Teamwork Abundant at Fall Move-in

Approximately 2,650 freshmen moved into the residence halls on Sunday, August 30. Housing staff were on-hand to greet the students, distribute keys, sign-out carts, and provide a fun, welcoming atmosphere for the newest members to the RIT community.

This year’s move-in also allowed Housing Operations and Dining Services to take advantage of the new Student Auxiliary Services collaboration. Housing staff stuffed 7,000 residential meal plan brochures and 2,300 Corner Store flyers into student move-in packets. This collaboration not only provided students with pertinent information, but also showed continued teamwork amongst the auxiliary services that are here to serve their needs.

Congratulations to all for a successful move-in!

Star Rez: New Housing System

Housing Operations has purchased the Star Rez software to facilitate the addition of the new “Global Village” housing, as well as provide the latest in technological services to students and staff. Some features this software will provide are online applications and self-service features, room assignments, communication tools, billing solutions, maintenance and inventory, room key management, integration with other RIT departments systems, and much more!
Box Office To Go “Wireless”

The Gordon Field House is currently working with Ticketmaster and ITS to integrate a wireless ticket scanning system. The system would allow the box office to scan tickets at events anywhere on campus, including the Gordon Field House, Clark Gymnasium, Ingle Auditorium, Webb Auditorium, and hockey games in the Ritter Ice Arena.

The Gordon Field House Box Office serves as the ticketing hub for all of RIT. With a turnkey operation and full service staff, the box office can manage ticketing for events all over campus. In addition to being centrally located and open 40+ hours a week for ticket sales; the box office provides ticket creation, web sales, phone sales, ticket taking, and real time financial reporting.

For more information, contact Jonathan Zhe at 5-2516 or jazgfh@rit.edu.

Visit the Gordon Field House web site for hours, events calendar, and space request form.

In the Bag

- Completed two weeks of maintenance on the Aquatics Center involving draining of all three pools (575,828+ gallons of water).
- Installed new drain covers to be compliant with the Virginia Graham Baker Pool and Spa Safety Act.
- Installed equipment in the Aquatics Center to operate a bubbler system for the diving well. The bubbler system provides divers a soft entry, reducing injuries and extending diving practice.

In the Works

- In addition to reoccurring activities, such as Brick City Homecoming and multiple RIT Open Houses, the Field House will strengthen the relationship between RIT and Rochester General Hospital by hosting their Founders Society Gala on November 21.
- Currently updating the Ritter Ice Arena box offices to include full Ticketmaster equipment and operations to accommodate all home RIT men’s hockey games. This will also allow the acceptance of credit cards and Tiger Bucks at the ice arena.
- Collaborating with the Athletics Department to purchase relay take-off pads for the starting blocks in the Aquatics Center.
**CATCH!** An abbreviated list of staff-related workshops, courses, and events.

Visit [https://events.rit.edu/](https://events.rit.edu/) or [http://finweb.rit.edu/cpd/scheduleofcourses.html](http://finweb.rit.edu/cpd/scheduleofcourses.html) for a full list of events and CPD courses offered fall quarter.

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sept. 16</td>
<td>10 a.m. - 5 p.m.</td>
<td>Photography Trade Show</td>
<td>Digital Den</td>
</tr>
<tr>
<td>Sept. 17</td>
<td>2 - 4 p.m.</td>
<td><strong>Staff Council Meeting</strong></td>
<td>CIMS 2230 and 2240</td>
</tr>
<tr>
<td>Sept. 23</td>
<td>11 a.m. - 7 p.m.</td>
<td><strong>RIT United Way Golf Tournament</strong></td>
<td>Shadow Lake Golf Club</td>
</tr>
<tr>
<td>Sept. 24</td>
<td>1:30 - 4:30 p.m.</td>
<td><strong>CPD Workshop - Understanding the Dynamics of Conflict and How It Impacts Our Lives</strong></td>
<td></td>
</tr>
<tr>
<td>Sept. 26</td>
<td>8:30 a.m. - 3:45 p.m.</td>
<td><strong>Fall Open House I</strong></td>
<td>Gordon Field House</td>
</tr>
<tr>
<td>Sept. 29</td>
<td>9 a.m. - 6 p.m.</td>
<td>Grand opening: Artesano Bakery &amp; Café, Bytes, Digital Den</td>
<td>SAU Retail Court</td>
</tr>
<tr>
<td>Sept. 30</td>
<td>4 p.m.</td>
<td>Special Meal at Gracie's: That's 70's Meal</td>
<td>Gracie's</td>
</tr>
<tr>
<td>Sept. 30</td>
<td>8:30 - 11:30 a.m.</td>
<td><strong>CPD Workshop - Managing Your Career at RIT</strong></td>
<td></td>
</tr>
<tr>
<td>Oct. 1</td>
<td>2 - 4 p.m.</td>
<td><strong>Staff Council Meeting</strong></td>
<td>CIMS 2210 and 2220</td>
</tr>
<tr>
<td>Oct. 5</td>
<td>8:30 - 11:30 a.m.</td>
<td><strong>CPD Workshop - Managing Your Time and Priorities</strong></td>
<td></td>
</tr>
<tr>
<td>Oct. 6</td>
<td>1 - 2:30 p.m.</td>
<td><strong>13th Annual Staff Recognition Awards Ceremony</strong></td>
<td>Ingle Auditorium</td>
</tr>
<tr>
<td>Oct. 8</td>
<td></td>
<td><strong>Brick City Homecoming</strong></td>
<td>Campus-wide</td>
</tr>
<tr>
<td>Oct. 9</td>
<td>9 p.m.</td>
<td><strong>Brick City Comedian Jim Gaffigan</strong></td>
<td>Gordon Field House</td>
</tr>
<tr>
<td>Oct. 10</td>
<td>11 a.m.</td>
<td><strong>Brick City Speaker Jimmy Wales</strong></td>
<td>Gordon Field House</td>
</tr>
<tr>
<td>Oct. 14</td>
<td>3:00 - 4:15 p.m.</td>
<td><strong>CPD Workshop - Understanding the RIT Student</strong></td>
<td></td>
</tr>
<tr>
<td>Oct. 15</td>
<td>2 - 4 p.m.</td>
<td><strong>Staff Council Meeting</strong></td>
<td>CIMS 2210 and 2220</td>
</tr>
<tr>
<td>Oct. 17</td>
<td>8:30 a.m. - 4 p.m.</td>
<td><strong>Fall Open House II</strong></td>
<td>Gordon Field House</td>
</tr>
<tr>
<td>Oct. 27</td>
<td>4 p.m.</td>
<td>Special Meal at Gracie's: Harvest Celebration</td>
<td>Gracie's</td>
</tr>
<tr>
<td>Oct. 28</td>
<td>8:30 - 11:30 a.m.</td>
<td><strong>CPD Workshop - Providing Excellent Customer Service</strong></td>
<td></td>
</tr>
<tr>
<td>Oct. 28</td>
<td>2:30 - 3:30 p.m.</td>
<td><strong>CPD Workshop - EAP Informational Session for Supervisors</strong></td>
<td></td>
</tr>
<tr>
<td>Oct. 28</td>
<td>3:30 - 4:30 p.m.</td>
<td><strong>CPD Workshop - EAP Informational Sessions for Employees</strong></td>
<td></td>
</tr>
<tr>
<td>Oct. 29</td>
<td>2 - 4 p.m.</td>
<td><strong>Staff Council Meeting</strong></td>
<td>CIMS 2230 and 2240</td>
</tr>
<tr>
<td>Nov. 3</td>
<td>9:00 - 10:00 a.m.</td>
<td><strong>CPD Workshop - Cash Handling Safety Procedures</strong></td>
<td></td>
</tr>
<tr>
<td>Nov. 3</td>
<td>1:30 - 4:30 p.m.</td>
<td><strong>CPD Workshop - Exploring our Personal Diversity, Character and Makeup</strong></td>
<td></td>
</tr>
<tr>
<td>Nov. 14</td>
<td>8:30 a.m. - 4 p.m.</td>
<td><strong>Fall Open House III</strong></td>
<td>Gordon Field House</td>
</tr>
<tr>
<td>Nov. 17</td>
<td>8:30 - 11:30 a.m.</td>
<td><strong>CPD Workshop - Understanding, Managing and Resolving Interpersonal Conflict</strong></td>
<td></td>
</tr>
<tr>
<td>Nov. 19</td>
<td>2 - 4 p.m.</td>
<td><strong>Staff Council Meeting</strong></td>
<td>CIMS 2230 and 2240</td>
</tr>
</tbody>
</table>