Happy almost spring, all! Spring and warm weather will be here soon; don’t rely on the groundhog for our weather forecast!

I would again like to again thank all of the staff from Dining Services and Student Auxiliary Services involved in making the Finance & Administration Diversity Luncheon Celebration a huge success. Peggy Mack, staff assistant to Dr. Watters, indicated that this year’s luncheon was the largest gathering with over 700 F&A staff in attendance! Also, this event was even more special due to the addition of six chefs from the City of Rochester Children School #17. Special thanks to our “Music Man” Mr. Frank Davila from Housing Operations for playing everything from Vandross to Sinatra and to all the SAS guest chefs!

I would also like to thank all of you who participated in the SAS town hall gathering. See page 2 for the winners of “H’s” BBQ luncheon and a summary of your feedback! Until our next newsletter in the fall, I wish you all a happy spring and summer filled with fun, family, and friends!

“H”
Thank you to everyone who participated in the SAS town hall gathering on Thursday March 3, 2011. I’m glad that fun was had by all. Special thanks to the Grace Watson Cheerleaders and congrats to the winners of the “H” BBQ luncheon — the football team! (Yes, football, not soccer, Cathy Rappazzo from England!) The football team winners include Lianna Bauer, Rosemarie Cooper, Sandra Jones, John LaFrance, Herlan Manurung, Joseph Mincey, Karen Overmyer, Norman Sanders, Dakkota Zenkar, and George Johnson. The luncheon will be scheduled for sometime in April in Global Village.

I'd also like to thank everyone for submitting feedback on our SAS town hall gathering. Below is a summary of whether you'd like to continue the meetings.

We received an overwhelming “YES” to continue the meetings!

**Likes:**
- Team builder and great way to keep up on department happenings
- Makes a large department feel like a family
- Great way to connect with other SAS employees
- Informative/good social break
- Fun and nice to put faces to names
- Get to find out what’s happening on campus
- Allows us to be on the same page
- Fun and have it at the RITZ
- Nice break from work
- Meet people you do not see everyday
- Promotes community/well being and connectivity
- Liked the game
- Builds teamwork
- Boosts morale

**Comments:**
- Not a good time to shut down offices
- Can we do first thing in the morning or last part of the day?
- Use a microphone
- Would like coffee and cookies
- Would like food on the table like Twinkies
- Four staff commented that they did not like the buddy program

In closing, I give a sincere, heartfelt thanks to all of you who were able to give to our dear Dining Services colleague Ms. Claudia Potter. Claudia and her family are in serious financial need due to medical reasons and during the SAS town hall gathering we were able to collect $284 for Claudia and her family. Thank you so much for your contributions; this is what makes working with you all so very special!

―H‖
Happy Retirement Mark Hillengas!

A farewell party was held for Mark Hillengas, assistant manager of the Digital Den, on Friday, February 25. Mark has been a dedicated employee of RIT for 34 years and began in the original RIT Bookstore. He has been with the Digital Den from its transition from the bookstore to part of Campus Connections, and now as a stand-alone retail location offering RIT members the latest in electronic, computer, photography, and gaming equipment and accessories. We wish Mark a happy retirement and thank him for all of his hard work and dedication to the Digital Den and RIT!

Digital Den Promotions

- Spring Clearance! Celebrate the arrival of Spring and help us with our "spring cleaning". There will be great bargains on everything from camera and computer bags and cases to hard drives, printers, and computers. Watch your email for dates & details!

- Daylight savings time is March 13, and that means it's time to change the batteries in your smoke and CO detectors (and any other battery powered devices in your home). Shop the Digital Den beginning March 10 for great values on Duracell batteries including a 2 Pack of AAs for only $1.19 (regularly $2.50)!

- Need a great gift for Mother’s Day and graduation? Order custom photo cards, calendars, frame pictures, and more through our Lucidim photo kiosk! For a full list of pricing, visit cias-info.rit.edu/SPAS/pdfs/ISL_PRICESSm1.pdf.

- Shop the Digital Den Online! The Digital Den's e-commerce website allows students, faculty, and staff to purchase the latest computer and photography equipment and accessories with ease and convenience. Educational pricing is available on all products. Shop now at rit.edu/fa/digitalden!

- Become an HP Academy customer today and take advantage of exclusive educational discounts!

- Order online at hpdirect.com/academy/rit. Fill out the sign-in info with your name, e-mail address, a password of your choice, and our school PIN Code: AP5232.

- Order by phone by calling 1-866-433-2018, 8:30 a.m.– 2 a.m., 7 days a week. Identify yourself as a student/parent/educator at RIT and provide our school PIN Code: AP5232.
Dietary Needs and Nutrition Services & Resources Offered By Dining Services

RIT Dining Services offers a number of services and resources to promote healthy eating and to accommodate various dietary needs.

- **NetNutrition** is RIT Dining Services’ online nutrition program that provides guests with nutritional information and recipe ingredients for meals at many on-campus dining locations. The online program also allows guests to filter meals by allergies, such as milk and peanuts.

- Beginning spring quarter, the below nutritional label (example only) will accompany Eat Well, Live Well entrees served in the Brick City Café. Additional entrees and locations will be added throughout this and next academic year.

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SMART NUTRITION
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- **Allergen Warning**
- Low in nutrient content (i.e. low in fat)
- Special Diet (i.e. halal, kosher, vegetarian, vegan)
- Health Benefits (i.e. whole grain or heart healthy)

- RIT Dining Services is committed to providing guests with a selection of items that meet various dietary needs. Daily menus at all dining locations include a number of international cuisines, as well as special dietary items such as gluten free, vegetarian, vegan, Kosher, and Halal. For a list of international cuisines offered at dining locations, visit [finweb.rit.edu/diningservices/InternationalFoodOptions.pdf](http://finweb.rit.edu/diningservices/InternationalFoodOptions.pdf).
- All of Dining’s on-campus markets and stores—Café and Market at Crossroads, Sol’s Underground, The Corner Store, and The Market at Global Village—offer a selection of grocery items and prepackaged foods for guests with dietary restrictions including gluten free, vegetarian, vegan, non-dairy and lactose free, Kosher, and Halal. For a list of special dietary items at Dining’s markets and stores, visit [finweb.rit.edu/diningservices/forms/DietaryNeeds.pdf](http://finweb.rit.edu/diningservices/forms/DietaryNeeds.pdf).
- Dining’s nutrition website at [finweb.rit.edu/diningservices/nutrition.html](http://finweb.rit.edu/diningservices/nutrition.html) also offers information on:
  - **MyPyramid.gov**—the USDA’s interactive tools to get a personalized eating plan, or to plan and assess your food and physical activity choices based on the Dietary Guidelines for Americans.
  - **RIT’s Better Me Program** offering workshops and classes to promote healthy living.
  - **“Topic of the Month”** offers info and tips on healthy eating - check out this month’s topic, “Foods to Boost Your Mind”.
  - **Online resources** that provide various forms of nutrition-related information from the American Dietetic Association (ADA), US Dept. of Agriculture (USDA), and the Food & Drug Administration (FDA).
  - **“Ask Our Dietitian** allows guests to request nutritional information and send questions to Dining’s registered dietitian, Mary Anne McQuay at mamfsa@rit.edu.

Connect with [RIT Nutrition on Facebook](http://www.facebook.com/ritnutrition) for tips, facts, and info on healthy living and eating!
New Recycling Initiative: Number 5 Plastic Containers

To support RIT’s commitment to sustainability, Dining Services is currently replacing all foam food containers with number 5 plastic products. Number 5 plastics are recyclable, eco-friendly products and are versatile for all uses including microwaveable use. Beginning spring quarter, number 5 plastic food containers will be used in the following Dining locations and separate recycling bins will be set-up within each area for guests to dispose of number 5 plastic containers, such as salad bowls, pasta bowls, grill/sandwich/stir fry platters, and soup/chili bowls.

- Café & Market at Crossroads
- RITZ Sports Zone
- The Commons
- Global Village Cantina and Grille

Additionally, recycling bins for number 5 containers will also be placed in each trash room on each residence hall floor. This will allow residence hall students who purchase meals from the above Dining locations to easily recycle number 5 containers for meals they bring back to their room.

Stay tuned for more information early spring quarter!

Happy Retirement Jennifer Buckley!

Dining Services held a tearful farewell for Jennifer Buckley, manager of Sol’s Underground and The Corner Store, on March 8, 2011. Jennifer has been with Dining Services for 35 years and has lent her expertise and creativity to a number of Dining locations including Gracie’s, RITZ Sports Zone, Beanz, The Corner Store, and Sol’s Underground. She also oversaw the concept creation, opening, and management of Nathaniel’s, Dining’s pizza location that formerly occupied the space that is now Sol’s Underground. We thank Jennifer for all of her hard work and dedication to Dining Services and RIT and wish her a happy retirement (that hopefully allows her to create more beautiful pottery available at Crocus Clay Works)!

2010—2011 Dining Services Survey Results

Over 1600 individuals participated in Dining’s annual survey, providing valuable feedback for future planning and services. Overall, Dining earned a 3.9 out of 5 rating, up from last year’s rating of 3.75. In general, guests are pleased with Dining’s overall quality and range of offerings and the convenience of 17 on-campus locations including express grab-and-go locations, distinct restaurants, and unique markets. Areas to improve upon include providing more nutritional information and selections, expanding hours, and controlling costs. Dining shared updates on initiatives to address areas for improvement, such as a new nutritional labeling system and reoccurring evaluation of hours and costs. For all ratings, visit finweb.rit.edu/diningservices/publications/docs/1011DiningSurveyResults.pdf.
End of Year Move Out Information

End-of-year move out for students within RIT housing is on May 21, 2011. Students who are assigned summer housing are not required to move out on May 21 and may remain in their current assignment until their scheduled summer housing move in date. Students are informed of a number of items to take care of before leaving including arrangements for off-campus storage, thoroughly cleaning their space, returning their housing keys 24/7 to Housing Operations in Grace Watson, and returning their mailbox keys to applicable locations depending on their assignment. More information regarding end of year move out will be posted on Housing’s website at housing.rit.edu in early May.

Summer Housing 2011

Summer housing contracts will be available at Housing Operations in Grace Watson Hall, or students may print a pdf of the contract by visiting myhousing.rit.edu, between April 1—May 15. Summer housing will be offered in Kate Gleason Hall, RIT apartments, Global Village (building 400 only), Greek Free Standing, and University Commons suites. Summer housing is not available at the RIT Inn and Conference Center and Global Way buildings 403 and 404.

Additionally, summer conference housing will be available in the residence halls and Global Village for adult groups from June through August. Summer conference housing welcomes returning groups, including the Universal Cheer Association and various RIT Athletics camps, as well as new groups including the Northeast Association of College and University Housing Officers (NEACUHO) and RIT’s first women’s conference focusing on leadership and healthy lifestyles.

During the summer, Housing accommodates approximately 1,000 RIT students in summer housing and approximately 3,000 summer conference housing guests. Summer is also the time that Housing refreshes over 600 units and performs various maintenance and installation projects.

This summer Housing Facilities Operations will embark on a three year, phased installation of sprinkler systems at Perkins Green and an upgraded fire alarm system at University Commons. These improvements will augment the already robust safety systems in these complexes. Additionally, Housing Facilities staff will be taking three buildings at UC and six buildings at Perkins offline to complete necessary renewal and replacement work. As part of this project, UC suites will get new furniture, upgraded flooring, and a new color palate throughout. In Perkins Green, the bathrooms will be completely gutted and replaced, upgraded flooring will be installed, and a new color palate will be painted throughout.

More information regarding summer housing will be posted on Housing’s website at housing.rit.edu mid-March.
Upcoming Events at the Gordon Field House

Roc City Roller Derby – ‘Brick City Brawl’ – Midtown Maulers vs. 5-H8-5's Saturday, March 26 @ 7 p.m.

Tickets on sale Monday, March 14 at the Gordon Field House Box Office and all Ticketmaster locations.

For more information about the league and teams, visit rocderby.com/ or facebook.com/RocCityRollerDerby?v=wall

OAR (Of A Revolution) w/ Special Guest Mikel Paris
Saturday, April 30
Tickets on sale now!

Imagine RIT Festival
Saturday, May 7

RIT Commencement Weekend
May 20–21

Staff Appreciation Picnic
May 25

Quilt Festival/Trade Show Weekend
June 3–5

High School Graduation Weekend
June 22–26
(8 ceremonies and 6 rehearsals in 5 days!)

For a full listing of upcoming events and details, visit rit.edu/fa/fieldhouse/calendar.php

RIT Men’s and Women's Hockey Postseason Tickets On-Sale Now at the Gordon Field House Box Office or on-line at Ticketmaster.com.

For more information, visit rit.edu/fa/hockeytickets/.
Welcome to SAS: Staff Appreciating Staff, a reoccurring section where you can give your co-worker a Thank You, Well Done, Celebrate, Great Idea, or Congrats!

Welcome **George Johnson**, new supervisor at The Market at Global Village! And congrats George on the birth of your baby girl, Averie Pearl Johnson!

**John Tassone and the event operations staff** (GFH) for accommodating and hosting 20,000+ people during 9 major events over a 10-day period in February!

**Jonathan Zhe**, the box office staff, and **Christine Rodgers** (GFH) on a successful Men’s Hockey Ticket Season! Playoffs still to come!

**Karen Overmyer** (SAS) and **Lianna Bauer** (Dining) for a fun SAS town hall gathering!

**Karla Orozco**, **Tracey Courtwright**, **Beth Sutherland** and the crew at the Global Village Cantina & Grille for your help at The Market at Global Village!

**Rona Skinner** (Housing) for working so diligently on our StarRez upgrade that will bring fantastic new features to our staff! And thank you for working closely with Dining Services staff to design and implement a StarRez Dining Services module!

**Kory Samuels and the crew at Gracie’s** for an amazing Valentine’s Day dinner!

All of the Super Bowl pizza and wing team that meet Student Government’s expectations serving over 180 pizzas and 400 dozen wings!

**Barret Furton and Amanda Kelley** (SAS) for all of your help with The Market’s NACUFS submission. We couldn’t have done it without you!

Welcome **Dakkota Zenkar**, new dish room worker at the Café & Market at Crossroads!

**Dave Strong**, **Craig Hauschild**, **Frank Davila**, **Dan Leach**, **Evan Carpenito**, and **Jerry Taroni** (Housing Facilities Staff) for going above and beyond to get the Global Village ice rink installed and ready for Freeze Fest. You all worked tirelessly in very cold and inclement conditions to ensure this feature could be used for the festival. Awesome job and many thanks!

**John Tassone and Jonathan Zhe** (GFH) for your promotions to Assistant Directors!
Treat your friend, student, family member, co-worker - or yourself! - to original artisan gifts and art perfect for birthdays, holidays, and to say “thank you” or “congratulations”!

Gift cards are available in any amount and may be purchased at the Shop One² using Tiger Bucks, cash, and Visa/MasterCard.

For more information and details on Shop One² gift cards, visit rit.edu/fa/globalvillage/content/shop-one-2-gift-cards or contact the shop at shopone@rit.edu or 585-475-2335.

Shop One² is located in Global Village (north of S-Lot and next to the Crossroads building) and is open Monday – Friday, 10 a.m. – 5 p.m. and Saturday, 12 p.m. – 5 p.m.

Connect with Shop One² on Facebook at facebook.com/shopone2 for new products, promotions, and events.

Housing Ops. assignment staff for an amazing effort assisting our students with Housing Selection! Rona Skinner, Pat Jamison, Becky Hicks, and Joanne Lindsey – you have done a fantastic job personally outreach to students who needed extra guidance and support to successfully register for Housing Selection. Gail Shaughnessy, Rose Campbell, Damainique Bruce, Stewart Van Cleave, Jordan Fugeman, and Kari Calenzo – thank you all for your one-on-one work helping students at the kiosks and explaining the details of Housing Selection. The positive energy in the office is extremely motivating and fantastic and the creation of this energy is due to all of you! Thank you so very much for all that you do for our students, our department & RIT!

Melissa Kara for creating a spectacular bound-book showcasing The Market at Global Village for this year’s NACUFS awards! (A copy can be viewed by visiting The Market.)

Robin Wilson (Crossroads) for making wonderful salads for The Market at Global Village!

Suzanne Winter (The Corner Store) for all your help with The Market at Global Village’s scavenger hunt prizes and gift baskets!
### CATCH!

An abbreviated list of staff-related workshops, courses, and events.

Visit [https://events.rit.edu/](https://events.rit.edu/) or [http://finweb.rit.edu/cpd/scheduleofcourses.html](http://finweb.rit.edu/cpd/scheduleofcourses.html) for a full list of events and CPD courses offered fall quarter.

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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</thead>
<tbody>
<tr>
<td>March 15</td>
<td>2 p.m.—4 p.m.</td>
<td>CPD—Improving Trust and Transparency</td>
<td>2140 CIMS</td>
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<tr>
<td>March 16</td>
<td>11 a.m.—3 p.m.</td>
<td>United Way’s Carnival on Campus</td>
<td>SAU lobby/Fireside</td>
</tr>
<tr>
<td>March 18</td>
<td>8 a.m.—3 p.m.</td>
<td>Transfer Open House</td>
<td>Ingle</td>
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<tr>
<td>March 22</td>
<td>4 p.m.—7 p.m.</td>
<td>Gracie’s Special Meal—New Orleans Party</td>
<td>Gracie’s</td>
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<tr>
<td>March 25</td>
<td>8:45 a.m.—5 p.m.</td>
<td>Conable Conference 2011: Cuisine, Tech. &amp; Development</td>
<td>Fireside</td>
</tr>
<tr>
<td>March 26</td>
<td>9:30 a.m.—1:45 p.m.</td>
<td>Conable Conference 2011: Cuisine, Tech. &amp; Development</td>
<td>Fireside</td>
</tr>
<tr>
<td>March 26</td>
<td>7 p.m.</td>
<td>Roc City Roller Derby — ‘Brick City Brawl’</td>
<td>Gordon Field House</td>
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<tr>
<td>April 1</td>
<td>8 a.m.—4 p.m.</td>
<td>Accepted Student Open House</td>
<td>Gordon Field House</td>
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<tr>
<td>April 8</td>
<td>8 a.m.—4 p.m.</td>
<td>Accepted Student Open House</td>
<td>Gordon Field House</td>
</tr>
<tr>
<td>April 12</td>
<td>1:30 p.m.—4:30 p.m.</td>
<td>CPD—Build Respect in the Workplace</td>
<td>2140 CIMS</td>
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<tr>
<td>April 14</td>
<td>2 p.m.—3 p.m.</td>
<td>CPD—Getting Involved in the RIT Community</td>
<td>2140 CIMS</td>
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<tr>
<td>April 15</td>
<td>8 a.m.—4 p.m.</td>
<td>Spring Preview Day (Open House)</td>
<td>Gordon Field House</td>
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<tr>
<td>April 19</td>
<td>4 p.m.—7 p.m.</td>
<td>Gracie’s Special Meal—Renaissance Fest</td>
<td>Gracie’s</td>
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<tr>
<td>April 20</td>
<td>8:30 a.m.—12:30 p.m.</td>
<td>CPD—Managing Your Career at RIT</td>
<td>2140 CIMS</td>
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<tr>
<td>April 28</td>
<td>9 a.m.—12 p.m.</td>
<td>CPD—Understanding, Managing and Resolving Interpersonal Conflict</td>
<td>2130 CIMS</td>
</tr>
<tr>
<td>April 28</td>
<td>8:30 a.m.—11:30 a.m.</td>
<td>CPD—Leadership and Management</td>
<td>2120 CIMS</td>
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<tr>
<td>April 30</td>
<td>8 p.m.</td>
<td>O.A.R. with special guest Mikel Paris</td>
<td>Gordon Field House</td>
</tr>
<tr>
<td>May 3</td>
<td>8:30 a.m.—11:30 a.m.</td>
<td>CPD—Managing Time and Priorities</td>
<td>2140 CIMS</td>
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<tr>
<td>May 3</td>
<td>8:30 a.m.—10:30 a.m.</td>
<td>CPD—Fostering Employee Engagement</td>
<td>2650 Campus Center</td>
</tr>
<tr>
<td>May 4</td>
<td>1 p.m.—3 p.m.</td>
<td>CPD—Customer Service is our Priority</td>
<td>2140 CIMS</td>
</tr>
<tr>
<td>May 4</td>
<td>9 a.m.—10 a.m.</td>
<td>CPD—Coping with Change</td>
<td>2140 CIMS</td>
</tr>
<tr>
<td>May 5</td>
<td>8:30 a.m.—10:30 a.m.</td>
<td>CPD—Fostering Employee Engagement</td>
<td>2650 Campus Center</td>
</tr>
<tr>
<td>May 7</td>
<td>10 a.m.—5 p.m.</td>
<td>Imagine RIT</td>
<td>Campus wide</td>
</tr>
<tr>
<td>May 10</td>
<td>1:30 p.m.—4:30 p.m.</td>
<td>CPD—Exploring Your Personal Diversity, Character &amp; Makeup</td>
<td>2140 CIMS</td>
</tr>
<tr>
<td>May 20</td>
<td>All day</td>
<td>RIT Commencement</td>
<td>Campus wide</td>
</tr>
<tr>
<td>May 21</td>
<td>All day</td>
<td>RIT Commencement</td>
<td>Campus wide</td>
</tr>
<tr>
<td>May 24</td>
<td>7 p.m.—9 p.m.</td>
<td>Chase Corporate Challenge</td>
<td>Campus wide</td>
</tr>
<tr>
<td>May 25</td>
<td>11 a.m.—2 p.m.</td>
<td>Staff Appreciation Picnic</td>
<td>Gordon Field House</td>
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