Happy Holiday Season!

I am excited that you all will receive this edition of our SAS newsletter during the holiday season—a time of special thanks and blessings, caroling, lots of food, family, church plays, gifts, lots of food, bright lights, holiday TV specials, and did I mention lots of food!

I encourage you all to take frequent “time outs” to focus on your family and friends because, when it is all said and done, they matter the most in our lives. During the holidays, we often become consumed and focused on material gift buying and tend to overlook the special “human” gifts already in our lives. I like lots of gifts like everyone else, however, my true joy and appreciation lies in the relationships, both the good and not so good, with my family and dear friends.

As we come together and unite as the new organizational family, Student Auxiliary Services (Housing Operations, Dining Services, and the Gordon Field House); I greatly anticipate that we will become the epitome of a collaborative team consisting of excited and dedicated individuals which the RIT community will want to mimic. As I conclude my Interim Chief Diversity Officer responsibilities on January 14, I look forward to continuing our work in creating opportunities so that Student Auxiliary Services is one of RIT’s premier “student focused” departments.

Have a Safe and Happy Holiday!

“H”
Artesano Bakery & Café and Bytes on the Run Grand Opening

The September 29th grand opening of Artesano Bakery & Café and Bytes of the Run was a great success! Students, faculty, and staff stopped by throughout the day and were treated to free samples, giveaways, entertainment, raffles, and delectable baked treats and Peet’s coffee samples.

Also in attendance for the grand opening were Drs. Haefner and Watters, as well as President Destler, Howard Ward, assistant vice president of Student Auxiliary Services, and Gary Gasper, director of Student Alumni Union Dining Services, all who gave short speeches and congratulatory remarks to all involved with the project.

In just a few weeks since its opening, Artesano has already become a favorite spot for students to relax in between classes and for faculty and staff to hold informal meetings. The loyal and growing customer base can be attributed to the high-quality Peet’s coffee and tea products, as well as the delicious, home-made treats prepared daily by new executive pastry chef, Jill VanDuyne.

Dining and Student Auxiliary Services staff are in the process of multiple initiatives at Artesano, so keep an eye out for new services, products, and events coming in the near future.

And what would make a better holiday office treat, gift, and family delight than an exquisite holiday pastry, or artisan bread from Artesano!

Check out pics from the RGH Gala and Brick City Catering’s spectacular work on page 4!
New Halal and International Food Options

The RITZ SportsZone, in collaboration with the Muslim Student Association and the Center for Religious Life, is expanding their selection of Halal and Dhabiha Halal foods. New menu items include rotating Halal and Dhabiha Halal one-dish bowls, such as the chicken Tikka bowl with chic peas and rice and the Haleem bowl. Halal burgers, chicken, and hot dogs will also be added to the grill menu. Halal one-dish bowls are available as of December 1, 2009 and the Halal grill items will be available January 4, 2010.

A special thanks to Nicole Gilbert, RITZ SportsZone manager, Dr. Rauf Bawany, Muslim Chaplin, Jeff Hering, Center for Religious Life director, and all of the members of the Muslim Student Association for their wonderful collaboration and initiative.

Introducing Ctrl Alt Deli

During September, regular customers of the deli at Golisano submitted their suggestions for a new name. Hundreds of computer and college related names were submitted and reviewed by Dining Services, Student Auxiliary Services, and GCCIS staff. Ctrl Alt Deli, submitted by student Michael Chin, was selected as the winning name and refers to the common keystroke command used by computer users.

The renaming coincides with the removal of Sandella’s products and the overall re-vamping of the location. A new logo, paint color, menu boards, and menu items add a fresh new look—and taste! - to the popular dining location for many GCCIS, CIMS, and CAST students, faculty, and staff.

The new menu offers customizable options, such as design-your-own-sandwich where guests can choose from a variety of breads, meats, cheeses, veggies, and sauces. Menu favorites including quesadillas, hearty soups, baked goods, and cut fresh fruit and salads are joined by new items like the Chili Bread Bowl, sizzling cheese sandwich, and traditional flatbread pizza. Several grab-and-go options are also available for those on the run. Stop by to check out the new look and menu!
2009 RGH Foundation Founders Society Gala

The Rochester General Hospital Foundation Founders Society Gala has become one of Rochester’s most anticipated fall events, with hundreds of healthcare professionals, philanthropists, corporate officers, and community leaders attending each year. This year’s Founders Society Gala was held on Saturday, November 21, 2009 in RIT’s Gordon Field House.

The evening began with a cocktail reception followed by dinner, desserts, music, dancing, entertainment, and a coffee reception at the end of the evening. All catering was provided by RIT Brick City Catering.

The event (with a record attendance of 1,050!) was hugely successful and made possible by the dedicated staff of the Gordon Field House and Brick City Catering. Both departments assisted the RGH Foundation with the event planning, including a 4-day event setup. Gordon Field House staff coordinated over fifteen service providers who transformed the gym into a beautiful ballroom with extravagant dining and reception areas, while Brick City Catering staff organized over 100 staff, including students and outside agency members, and provided guests an unforgettable feast of tastes and sights!

GFH TIDBITS:

- Dec. 11 will mark the kick-off of a 10-meet season for the Rochester Winter Track League. This culminates with a two-day Section V sectionals meet and a day-long State Qualifier meet in Feb.

- Coming in February, the Gordon Field House will host the:
  * Section V Wrestling Championships
  * Section V Cheerleading Championships
  * NYS Collegiate Indoor Track Championships

- During the week of March 1, the GFH will host the FIRST Robotics competition.
GFH TIDBITS (cont.):

- Box Office Events & On-Sale Tickets:
  * Comedian Kathy Griffin tickets on sale the week of Dec. 7; the show is Feb. 5.
  * Men’s Ice Hockey
  * Campus Life Performing Artist Series
  * Electronic Gaming Society events

- During the Kathy Griffin ticket sales, the GFH will implement, for the first time, the RIT Alumni Verification System (created by FAST).

- Visit the Gordon Field House web site for hours, events calendar, and space request forms.
Global Village Updates

- Stairwell and elevator towers, foundation work, structural beams, and woodwork can be seen at the construction site.

- Residential areas will include:
  - Approx. 70 suites in three buildings totaling 414 spaces
  - Furnished, carpeted suites with kitchen, living room, bedrooms, and two full baths
  - Furnished, carpeted suites with living room, bedrooms, and two full baths
  - Meeting spaces throughout.
  - Lounges and study rooms on every floor
  - Community kitchen (1st floors)
  - Locked 24/7 and will require card access for entry
  - Free standard cable
  - Free local phone service
  - Flexible meal plans
  - Smoke-free
  - Free laundry service
  - Primarily sophomore housing
  - Designated spaces for Entrepreneur Hall

- Residential areas will include:
  - Stairwell and elevator towers, foundation work, structural beams, and woodwork can be seen at the construction site.
  - Residential and commercial interior aesthetics including furniture, materials, and entry/common space photo panels are moving forward.

- Global Village is the official name of the new complex.

Res Hall Lounges & Kitchenettes Get a Revamp

Housing Operations is in the process of replacing lounge and kitchenette furniture in the residence halls. In November, students voted on their favorite style, type, and fabric for soft seating, as well as between 2- or 4-seated kitchenette tables. Housing received a huge student response during their three voting sessions, one during Res Life’s Midnight Breakfast.

Additionally, Housing staff will initiate an Adopt-A-Floor program where staff will work directly with students to update and maintain their floor, lounges, and kitchenettes.
For Music Lovers
Guitars, amps, and new music software join the Digital Den's already huge selection of speakers, earphones, and music equipment.

For Photo Lovers
A new selection of picture frames, including digital photo frames, are now available.
  Check out the Den’s Lucidiom photo kiosk where you can custom order holiday photo cards printed by RIT’s School of Photography’s ISL lab.

For Mac Lovers
On Mondays and Thursdays from 12:30—2:00 p.m., come visit the Digital Den’s Mac expert! He’ll be in the store to answer your technical questions, provide advice about repairs and upgrades, and discuss all things Mac!

For Gamers
Tons of video games and video game consoles, including Xboxes, Wiis, and PS/3s are available!

---

Partnerships in Pluralism, a long standing initiative through the RIT Diversity Office, serves as a flagship opportunity to enable the RIT community to widen our social and professional circles by pairing diverse members of the community together for an opportunity to dialogue and learn from each other.

Student Auxiliary Services would like to acknowledge our fellow Finance & Administration peers for their participation in this significant program.

Andrea Barber
Controller's Office

Freddie Cox
Budget & Financial Planning

Dave Edborg
Public Safety

Sharon Edwards
Office of the VP for Research

Todd Garnier
Facilities Management Services

Lawrence (Dave) Harris
Facilities Management Services

William Harrison
Controller's Office

Lyn Kelly
Controller's Office

Becky Kiely
Controller's Office

Brooks Langkans
Facilities Management Services

John Meyer
HUB Print & Postal Services

Laura O'Donnell
F&A Systems Technology

Kerry Phillips
Budget & Financial Planning

David Smith
HUB Print & Postal Services

Vicki Struble
Digital Den

Jerry Taroni
Housing Operations

Charles VanMaldeghem
Facilities Management Services

Terry Walker
Facilities Management Services

James Yarrington
Facilities Management Services

John Zink
Global Risk Management
Welcome to SAS: Staff Appreciating Staff, a reoccurring section where you can give your co-worker a Thank You, Well Done, Celebrate, Great Idea, or Congrats!

Thank You examples—thank a co-worker for help on a project, volunteers for an event, collaborations on a project, etc.

Well Done examples—compliment your co-worker for their hard work on a project, taking initiative, completing an event, etc.

Celebrate examples—celebrate a co-worker’s birthday, weddings, anniversaries, graduations, welcome back, etc.

Congratulations examples—congratulate a co-worker on a promotion, welcome new hires, etc.

Great idea examples—for your co-worker who comes up with an innovative idea, process, etc.

---

**Donna Black**, Financial Coordinator, and **Catrina Sapp**, Housing Services Coordinator—Housing Operations’ two new full-time staff members!

**Brick City Catering staff** and the **Gordon Field House staff** for a beautifully prepared and hugely successful RGH gala!

All of the staff at **The Commons** for cleaning and preparing the unit within a short break period!

**David Faas** and **Melissa Kara** for help in creating the new menu at Sol’s Underground and training of staff and students!

**Becky Hicks** for working diligently reassigning students from temp housing!

**Patricia Jamison** (Housing Ops.) for—just being You!

**Joanne Lindsey** for bringing in four times the budget for housing early arrivals!

---

**Stacey Prutsman** (RITZ SportsZone) for her newly appointed position as Dining Services’ Safety, Compliance, and Training Manager!

A special thanks to **Todd Raethka**, **Brandy Rosas**, and **David Hillman** (Brick City Catering) for your hard work and dedication in implementing the RGH Gala committee’s vision. Your commitment and core values are commended!

**Adam Soucy** (Gracie’s) for creating a festive “appreciation” Indian dinner to thank his student workers for their great work during the break. Adam’s special attention and fantastic meal gave our international students a touch of home for the holidays! *Submitted by Howard Ward on behalf of Kathy Cole, Student Financial Services*

**Carol Lynn Zamites** for a very instrumental role in implementing RITZ SportsZone CaterTrax, our online event registration system!

**Lona Zenkar** for beautifully decorating The Commons for the holidays! Stop by to take a look at the festive décor!
Pistachio Butter Cookie
By Jill VanDuyne, executive pastry chef, Artesano Bakery & Cafe

1 lb. butter (room temperature)  
1 cup sugar  
1 tablespoon vanilla  
1 teaspoon salt  
4 cups flour  
1 ¼ cups roughly chopped pistachios  
2 teaspoons finely chopped lemon zest

1. Sift together flour and salt into a bowl, add pistachios. Put butter into the bowl of an electric mixer fitted with the paddle attachment. Mix on medium-high speed for 3 to 5 minutes until light and fluffy, scraping down sides of bowl. Gradually add sugar and lemon zest; beat until pale and fluffy, about 3-4 minutes, add vanilla. Add flour mixture all at once; mix until just combined.

2. Preheat oven to 325°F.

3. Press dough into a buttered 10-inch tart ring pressing down firmly with hands. Score cookie using paring knife into ten pieces and pricking with fork all over cookie. Refrigerate 20 minutes until firm.

4. Bake until golden brown, about 30-45 minutes (time will vary depending on type of oven). Remove from pan when cool, using a chef’s knife cut along scored lines to cut cookie apart.

5. Eat and enjoy!
**CATCH!** An abbreviated list of staff-related workshops, courses, and events.

Visit [https://events.rit.edu/](https://events.rit.edu/) or [http://finweb.rit.edu/cpd/scheduleofcourses.html](http://finweb.rit.edu/cpd/scheduleofcourses.html) for a full list of events and CPD courses offered fall quarter.

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dec. 9</td>
<td>12–1:30 p.m.</td>
<td>Desserts &amp; Dialogue: Holidays and Celebrations</td>
<td>Bldg. 6, room 1251</td>
</tr>
<tr>
<td>Dec. 9</td>
<td>4:30–7:30 p.m.</td>
<td>Gracie's Special Meal: Holiday Dinner</td>
<td>Gracie's</td>
</tr>
<tr>
<td>Dec. 10</td>
<td>10–11 a.m.</td>
<td>Staff Council—Proposed Academic Calendar Discussion</td>
<td>Ingle Auditorium</td>
</tr>
<tr>
<td>Dec. 12</td>
<td>5–7 p.m.</td>
<td>RITZ Tail Gate Party — Holiday themed with Santa</td>
<td>RITZ SportsZone</td>
</tr>
<tr>
<td>Dec. 15</td>
<td>3:30–4:30 p.m.</td>
<td>CPD—Holiday Stress Management</td>
<td>CIMS 2140</td>
</tr>
<tr>
<td>Dec. 15</td>
<td>2:30–3:30 p.m.</td>
<td>Staff Council—Proposed Academic Calendar Discussion</td>
<td>Ingle Auditorium</td>
</tr>
<tr>
<td>Dec. 17</td>
<td>12–1 p.m.</td>
<td>CPD—General Health</td>
<td>CIMS 2130</td>
</tr>
<tr>
<td>Dec. 21</td>
<td>11 a.m.–1:30 p.m.</td>
<td>F&amp;A Holiday Hawaiian Lunch</td>
<td>Brick City Cafe</td>
</tr>
<tr>
<td>Jan. 4</td>
<td>10 a.m.–3 p.m.</td>
<td>Graduate Study Open House</td>
<td>Bausch &amp; Lomb</td>
</tr>
<tr>
<td>Jan. 8</td>
<td>8:30 a.m.–3 p.m.</td>
<td>Transfer Open House</td>
<td>Campus-wide</td>
</tr>
<tr>
<td>Jan. 8</td>
<td>5–7 p.m.</td>
<td>RITZ Tail Gate Party — Sponsored by Tabasco and Ortega</td>
<td>RITZ SportsZone</td>
</tr>
<tr>
<td>Jan. 13</td>
<td>10–11 a.m.</td>
<td>CPD—Getting Involved with the RIT Community</td>
<td>CIMS 2140</td>
</tr>
<tr>
<td>Jan. 19</td>
<td>8:30–11:30 a.m.</td>
<td>CPD—Understanding the Dynamics of Conflict</td>
<td>CIMS 2130</td>
</tr>
<tr>
<td>Jan. 20</td>
<td>8:30–11:30 a.m.</td>
<td>CPD—Leadership and Management</td>
<td>CIMS 2140</td>
</tr>
<tr>
<td>Jan. 28</td>
<td>9–11:30 a.m.</td>
<td>CPD—Developing Skills for New Supervisors</td>
<td>CIMS 2140</td>
</tr>
<tr>
<td>Jan. 30</td>
<td>5–7 p.m.</td>
<td>RITZ Tail Gate Party — American Cancer Society Auction</td>
<td>RITZ SportsZone</td>
</tr>
<tr>
<td>Feb. 1–12</td>
<td></td>
<td>Housing Selection Phase I Sign-up</td>
<td>On-line</td>
</tr>
<tr>
<td>Feb. 3</td>
<td>1:30–4:30 p.m.</td>
<td>CPD—Managing Your Career at RIT</td>
<td>CIMS 2140</td>
</tr>
<tr>
<td>Feb. 5</td>
<td>8 p.m.</td>
<td>Comedian Kathy Griffin (Freeze Fest)</td>
<td>Gordon Field House</td>
</tr>
<tr>
<td>Feb. 9</td>
<td>5–7 p.m.</td>
<td>RITZ Tail Gate Party — Magic and Munchies</td>
<td>RITZ SportsZone</td>
</tr>
<tr>
<td>Feb. 15–22</td>
<td></td>
<td>Housing Selection Phase II Sign-up</td>
<td>On-line</td>
</tr>
<tr>
<td>Feb. 18</td>
<td>8:30–11:30 a.m.</td>
<td>CPD—Managing Time and Priorities at RIT</td>
<td>CIMS 2140</td>
</tr>
</tbody>
</table>

**SAVE THE DATE:**

**FREEZE FEST**

RIT's new signature event will be held February 5, 6, & 7

Comedian Kathy Griffin, Campus Center grand opening, ice sculptures, carriage rides, igloos, cook-offs, and much more for students, families, and friends!