

Ombuds

"Never the wrong place to go"

RIT
Ombuds Office

Ombuds Staff



Ombuds

Joe Johnston

585.475.7357
Joe.Johnston@rit.edu



Associate Ombuds

Ashley Meyer

585.475.6424
VP 585-286-4677
Ashley.Meyer@rit.edu



Office Coordinator

Angela Owen

585.475.7200
axoddi@rit.edu

Available to all students, parents, faculty, and staff

Assistance that is:

Confidential

Neutral

Independent

Informal

We listen, offer information, and help people examine options for resolving their concerns.

We also facilitate various dispute resolution processes, such as information gathering, informal inquiries, informal mediation, and negotiation.

Come visit the Ombuds Office when

- You feel you have been treated unfairly
- Attempts to resolve a conflict have been unsuccessful
- You need help facilitating communication
- The regulation, policy or procedure that might apply in your situation is not clear
- Navigating concerns
- You are unsure of where to go or what options exist to solve an issue

The scope of the Ombuds Office

We do:

- Listen and support confidentially and impartially
- Help discuss options, strategies and steps for resolution
- Coach individuals through the conflict management and resolution processes

We do not:

- Serve as an office of notice to the University
- Have administrative decision-making authority
- Advocate for individuals in a dispute but will advocate for a fair process

What we do

- Meet with visitors - students/staff/faculty/parents
- Anonymous fact finding
- Attend governance meetings
- Group presentations
- Policy review
- Mediations and facilitated conversations
- Identify and report trends

Main Office- SAU Room 1110

Website- www.rit.edu/ombuds
Email- ombuds@rit.edu*
Phone Number- 585-475-7200

*** For reasons of confidentiality, detailed email is not generally recommended. Please call or stop by the office to schedule an appointment.**

Questions