In person
Grace Watson Hall
Mon-Fri, 8 a.m. - 5 p.m.

By phone
(585) 475-5000

@RITHousing

Service portal or online chat
help.rit.edu

rit.edu/housing

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Home of
Thinkers
Makers
Doers
RIT Housing

Hello! We would like to extend a warm greeting from our team and hope you will be happy in your new space. Thank you for choosing RIT Housing.

We are here to assist you with your housing assignment, roommate additions, keys, card access, and maintenance.

This handbook will assist you with caring for your space and answer the most commonly asked questions regarding living in RIT Housing. If you have questions, please feel free to call or stop by our office.

We look forward to serving you and, again, thank you for choosing RIT Housing.

Sincerely yours,
RIT Housing Staff

Living in University Commons

University Commons is a four-bedroom all-inclusive suite-style living. A prime location close to the RIT nature trail and within walking distance to the Gene Polisseni Center. Academic buildings, global-inspired dining, local shopping, firepit, open outdoor space, and fitness facilities are close.

Amenities

- Basketball court
- Electronic safety alarm system tied to Public Safety
- Washer and dryer in unit
- Furnished and carpeted*
- Kitchen with microwave, living room, bathrooms and laundry shared in common space
- Tiger TV – live streaming including SHOWTIME ANYTIME®
- Single rooms
- Utilities included
- Wireless access and ethernet connections

*Some units/rooms have no carpeting in anticipation of meeting an ADA accommodation. Students without accommodations may be placed in these rooms.
Maintenance Requests
mylife.rit.edu

Things happen. Things break.
We aim to address and close all maintenance requests within 24 hours during normal business days. To submit a request: mylife.rit.edu

Emergency Maintenance
All requests are important to us. There are situations that require greater urgency due to safety.

Emergency
• No Power/Electrical Issues
• No Hot Water
• Water leaks
• Floods
• Toilet Clogged
• Broken water pipes
• No Heat
• Emergency Lock Change
• Broken 1st Floor Window

Non-Emergency
• Air Conditioner
• Washer/Dryer
• Garbage Disposal
• Microwave
• Pest

Be sure to describe the type of pest and a specific location pest can be found.

Emergency
In case of an EMERGENCY call 585-475-3333.
In the event of fire, gas smell, or any visible danger, leave the building via the stairs and call public safety at 585-475-3333.

Unit Inspections
We aim to maintain a safe living space for all residents, thus we conduct a non-invasive scan of the unit to help identify prohibited appliances and violations that could cause injuries or hazardous conditions.

If you are found in violation, you will receive an email with specifics. Reference your RIT Housing Terms and Conditions, Section 13 for more information. There are two types of inspections, RIT Health & Safety and Office of Fire Prevention & Control (OFPC).

RIT Health & Safety Inspections
• Units will be inspected for cleanliness ensuring excessive garbage is removed and units are clean.
• Occurs monthly in every residence hall by RIT Housing staff.
• Notice is sent via email with date ranges of inspections.

Examples of violations with automatic student conduct hearing include:
• Non-approved pets
• Drugs and drug paraphernalia
• Weapons
• Covered smoke detector

Office of Fire Prevention & Control Inspections (OFPC)
1. State Inspector begins random apartment inspection process during fall semester.
2. Notice sent via email but no specific date is given due to state requirements.
3. Personal items that are in violation will be removed and you will be contacted on retrieval procedures.
4. Internal re-inspections are performed in between OFPC official inspections.

Common Violations
• Excessive/Fabric Wall hangings (e.g. flags and tapestries)
• Extension cords & multi-plug adapters
• Open flames or smolder devices (e.g. candles and incense)
Kitchen Fire Safety
- Never leave food unattended while cooking
- Never mix hot oil and water or overheat oil
- Never put metal in the microwave
- Use a lid or splatter shield
- Keep oven, stove top, and surrounding areas clean
- Turn on exhaust fan when cooking
- Use the shortest time and lowest heat setting for the microwave

Parking
myparking.rit.edu
You can register one vehicle and you will be responsible for all fines issued to your vehicle.
To register your vehicle visit myparking.rit.edu.
- Learn more about where you can park: rit.edu/fa/parking/students
- Visitors are required to park in designated visitor spaces. Overflow is in S lot.

Laundry
Laundry rooms are located in each unit.

Trash
Dumpsters are located in various areas in the parking lots.
Global Village
The Place to Shop, Dine, Live, and Learn
rit.edu/globalvillage

Tigers
Gotta Eat

Did you know...

- RIT Dining meal plans start as low as $38 a week.
- A registered dietician can assist you with dietary questions.
- Order cupcakes and cakes for birthdays or any occasions at rit.edu/carepackages.
- Family can add money to your dining account at tigerspend.rit.edu.
- The RIT FoodShare, located at 113 Riverknoll, exists to address food insecurity. Any member of the RIT community can visit to donate non-perishable items, swap out items, or take items. No identifiable information is collected nor is proof of need required.
RIT Dining

RIT Dining locations include restaurants, dining halls, convenience stores, bakeries & cafés, catering services, and concessions.

rit.edu/dining

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Cantina & Grille
An Indian Bar with traditional cuisine is new this year.

Brick City Café
A new station featuring vegan entrées include black bean burgers, quinoa bowls and quesadillas.

Ozzi is Back!
Reusable to-go containers are available at Gracie's and Brick City Café. Ozzi tokens are available for purchase at both locations.

Gracie's
A peanut and tree nut free, except coconut facility, Gracie's has an extensive selection of plant-based options and eliminates nine allergens. BBQ and Mediterranean cuisines will be featured daily.
Housing Selection 2023-2024

Renewals
Complete a contract/Renew: Oct. 31–Nov. 6 (Week 11)
Request a roommate: Nov. 11–20 (Before Thanksgiving Break Nov. 24-25)

Room Selection
Complete a contract: Feb. 6–Feb. 12 (Week 4)
Appointment time email: Feb. 16
Appointment times: Feb. 20–Mar. 3 (Spring Break begins March 12)

Learn more at rit.edu/housing

Contacts

Emergency
Emergency 585-475-3333
Public Safety 585-475-2853 | text 585-205-8333

RIT Service Center
585-475-0000, help.rit.edu
Assistance with
• RIT Housing
• RIT Dining
• Parking & Transportation

Academic Services
Academic Support Center 585-475-6682
International Student Services 585-475-6943
Tutoring tutor@rit.edu

Financial Services
Financial Aid 585-475-2186, ritaid@rit.edu
Student Financial Services 585-475-6186
Student Employment Office 585-475-2631, studentemployment@rit.edu

Wellness Services
Counseling Center
585-475-2261, after hours 855-436-1245, caps@rit.edu
Health Center 585-475-2255, studenthealth@rit.edu
Student Clubs 585-475-4111, clubs@rit.edu
Student Life Center 585-475-2620

For additional resources visit rit.edu/myRIT