

Frequently Asked Questions

When can I drop off my camper?

If you have not opted into Morning Hour, drop-off starts at 8:30 a.m.

Do I need to walk my camper into the building every day?

After the first day of their workshop, it is not necessary to walk your camper into the building. We will have staff outside to make sure all campers get to where they need to go.

Can someone else besides me pick up my camper?

Yes. You will need to fill out a form to give someone else permission to pick up your camper.

My camper doesn't like the workshop they signed up for. Can they switch?

It depends on the circumstances and what workshop they would want to switch to. Please contact camp administration to discuss options.

My camper is younger than 14, but I want them to self-sign-out. Is this possible?

Unfortunately, no. This guideline has been put in place as part of RIT's effort to protect minors on campus.

What is the refund policy?

Full refunds, minus a \$25 refund fee, will be issued through June 26th. After this, 50% refunds will be issued until the Thursday before the start of each workshop. In the case of illness, a 50% refund will be issued for the days remaining in the workshop. Please contact the Helpline for assistance with refunds or switching workshops.

I want to add extended day options to my campers registration. How do I do this?

Extended day options can be added during registration. If you have already finished registration, contact camptiger@rit.edu to make the addition.

I work on campus. Can my camper walk to my office?

We provide a drop-off service to campers who have parents working on RIT's campus. Permission for this (form) can be granted at the registration desk on the first day of camp.

Can my camper bring their own lunch?

Yes, but it must be nut-free. We are also unable to provide refrigeration.

I need to pick up my camper early or drop them off late. What is the procedure for this?

Campers are always picked up and dropped off at camp headquarters (TBD, same place as drop off/pick up). When possible, please let camp administration know about early departures in advance, so we can arrange for your student to be ready for you. Unless the camper has been authorized for self-sign out, you will need to come into the building to sign them out for the day.

Camp Tiger Helpline



Email: camptiger@rit.edu

Call: (585) 475-7106

www.rit.edu/k12

