



Trust, Information, Programs, & Services (T.I.P.S.) Community Surveys



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What is T.I.P.S.?

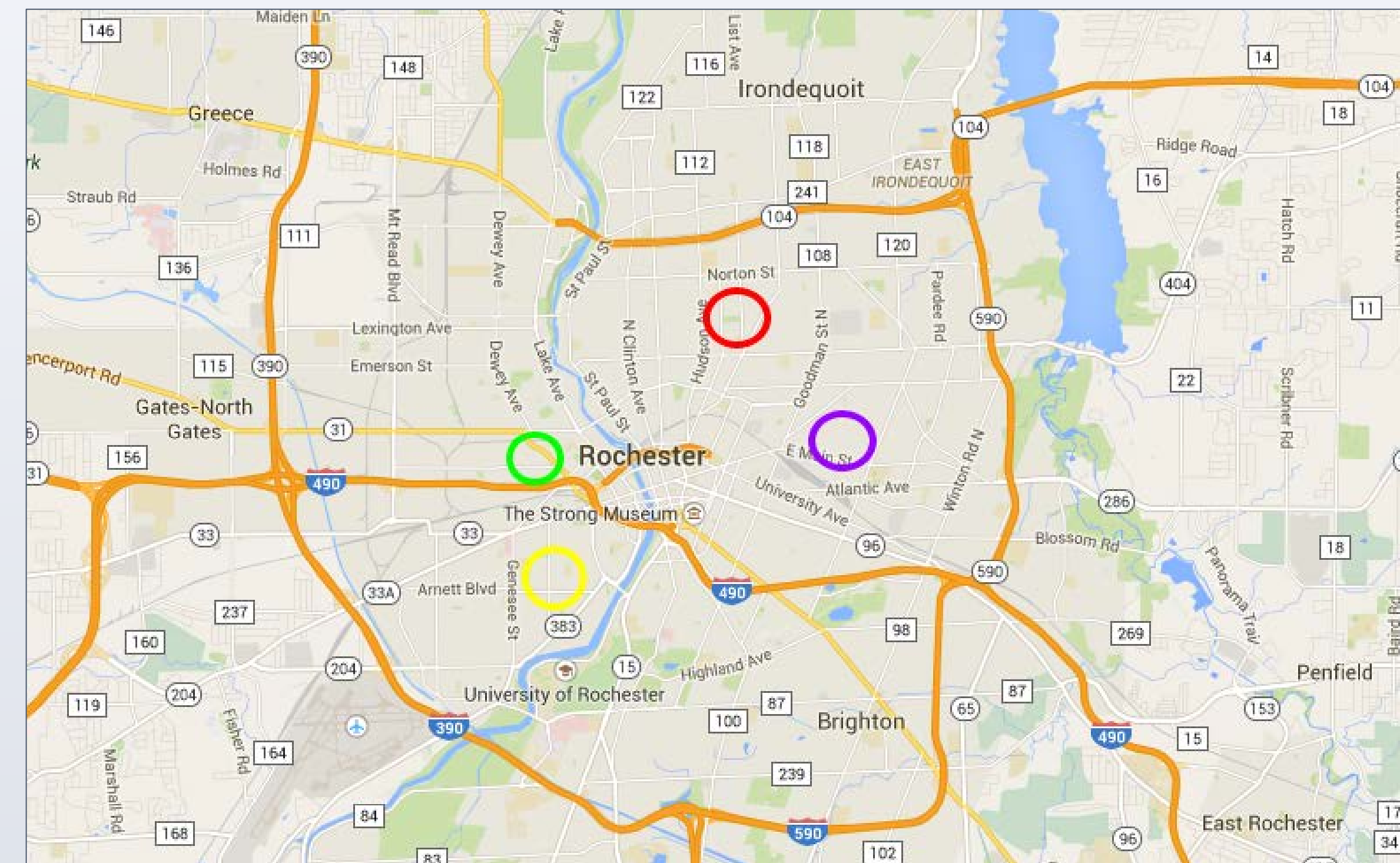
- T.I.P.S. was created in 2008 in order to improve relations between the community and law enforcement.
- T.I.P.S. is held every summer in four different locations around the City of Rochester
- A neighborhood survey is conducted at these events to understand how residents feel about their neighborhood, their neighbors, and law enforcement in their area
- The survey is followed by a community block-party at which residents can connect with city and other services and kids can enjoy many activities.

The Survey

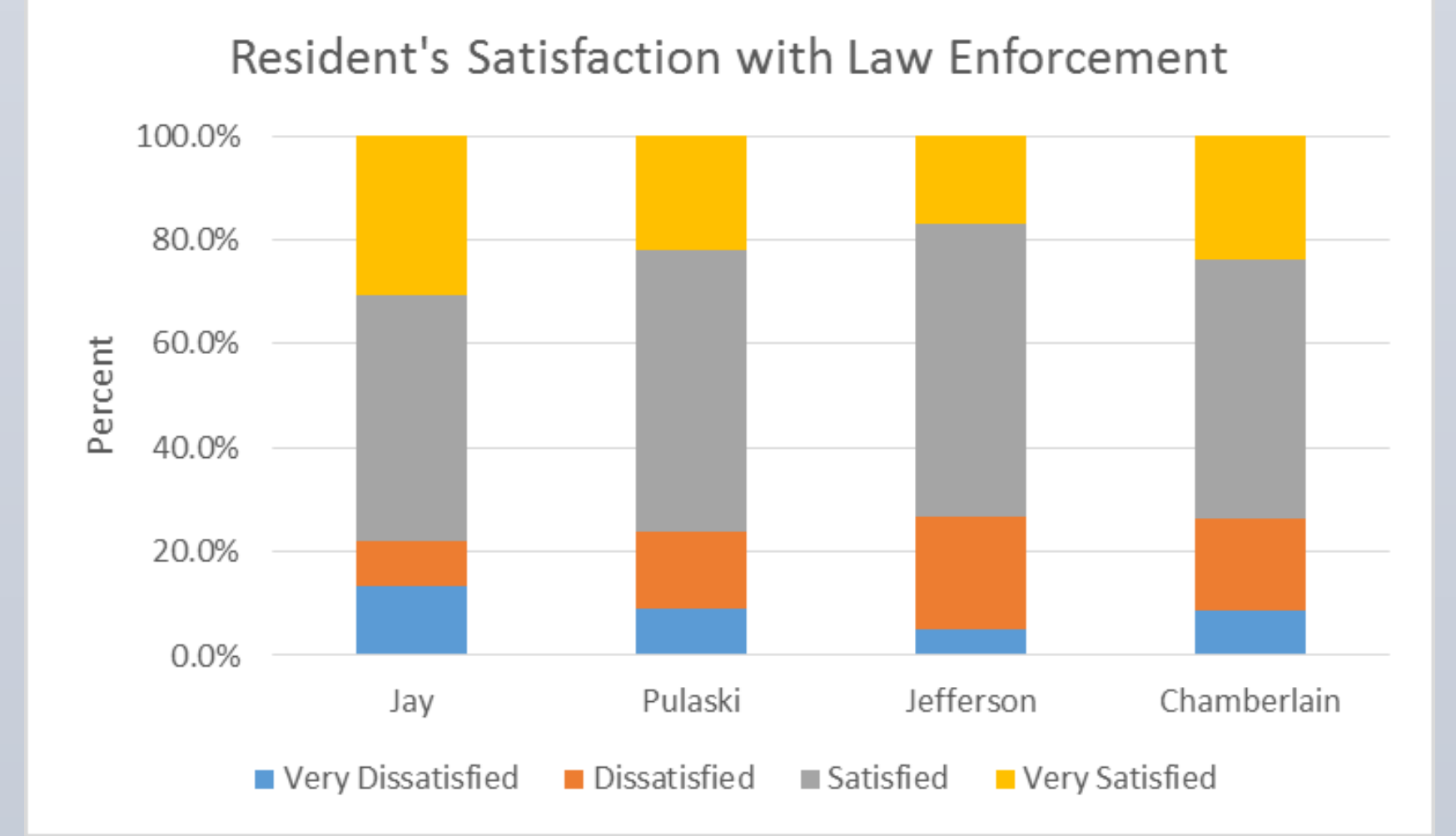
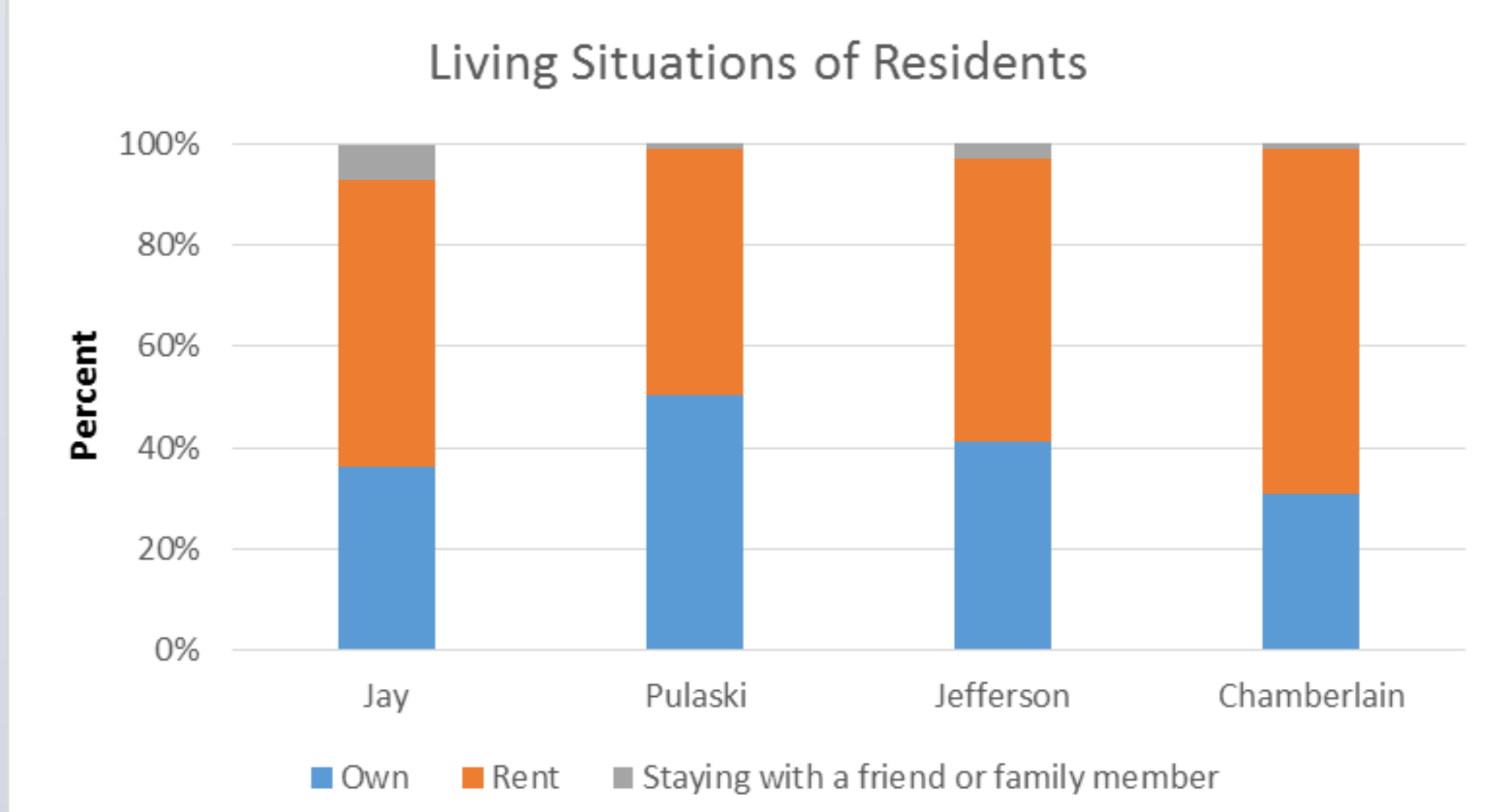
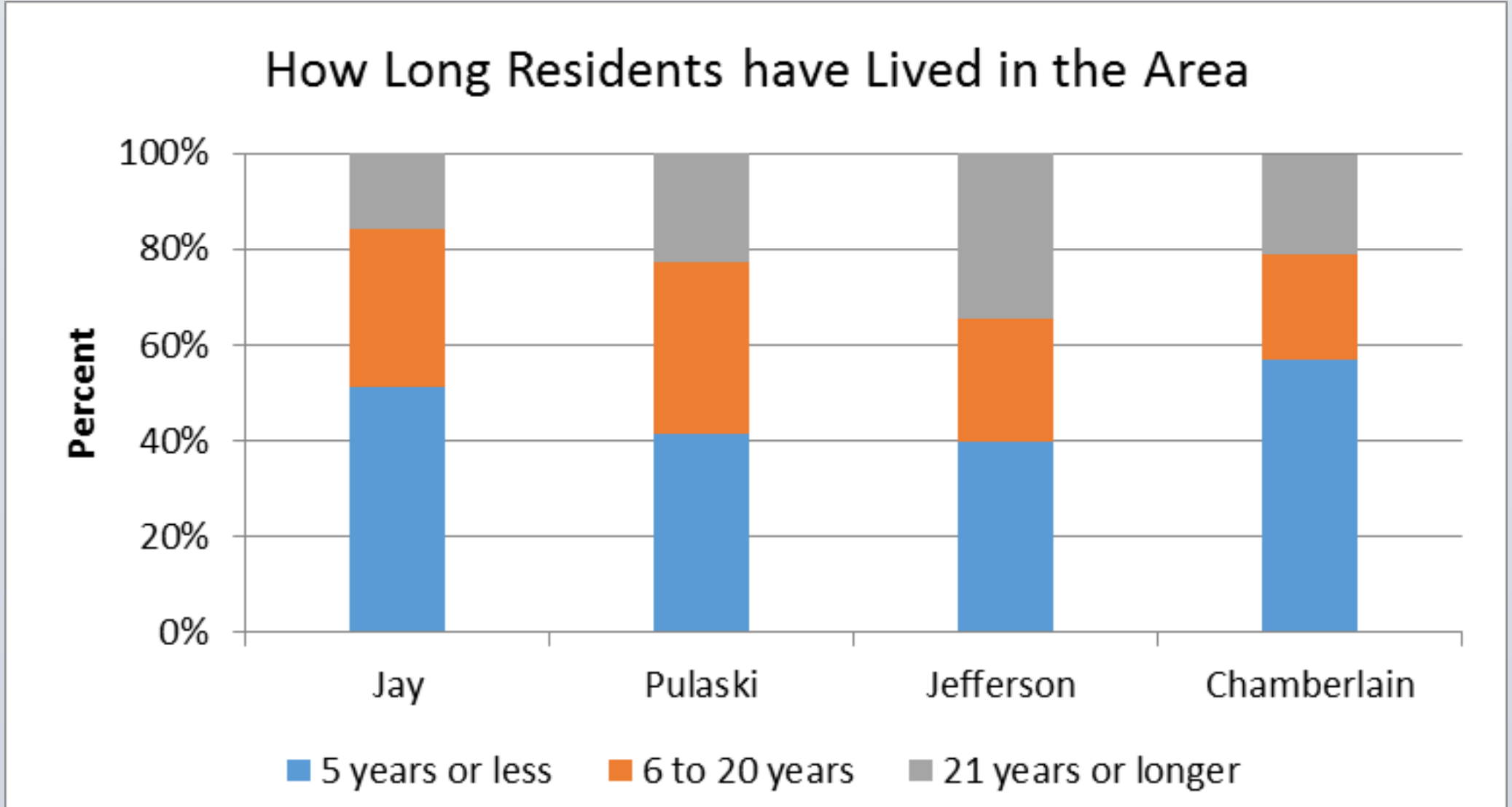
TIPS
Trust – Information – Programs – Services
Neighborhood Survey

- How happy are you living in this neighborhood?
 Very Unhappy
 Unhappy
 Happy
 Very Happy
- How many years have you lived in this neighborhood? _____
- Do you:
 Own Property
 Rent
 Staying with a friend or family
- What three things do you like most about your neighborhood ranked in order of importance?
 1. _____
 2. _____
 3. _____
- What are your three major concerns about the neighborhood ranked in order of importance?
 1. _____
 2. _____
 3. _____
- What specific things would you recommend that members of this neighborhood do to solve some of the problems you listed above?
- How satisfied are you with Law Enforcement in your neighborhood?
 Very Dissatisfied
 Dissatisfied
 Satisfied
 Very Satisfied
- Are there any specific concerns that you would like to share with Law Enforcement?
- How likely are you to be living in this neighborhood in two years (circle one)?
 Not Likely Unsure Likely
- Over the past year, has the neighborhood...
 Become better Stayed the same Become worse
(continued on the back)

Our Neighborhoods



Red - Pulaski Park
Purple - Chamberlain & Grand Avenue
Green - Jay Street
Yellow - Jefferson Avenue



Highest Rated Concerns for Residents Living in these Areas

| | Jay (2014) | Pulaski (2013) | Jefferson (2014) | Chamberlain (2014) |
|-------------------------------|------------------------------|----------------|------------------|------------------------------|
| 1st Concern | Drugs | Drugs | Drugs | Noise |
| 2nd Concern | Violence | General Crime | Violence | Drugs |
| 3rd Concern | Lack of Parental Supervision | Violence | General Crime | Slumlords/Absentee landlords |

Highest Rated Community Values for Residents Living in these Areas

| | Jay (2014) | Pulaski (2013) | Jefferson (2014) | Chamberlain (2014) |
|-------------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Highest Value | Nice People/Community | Nice People/Community | Nice People/Community | Quiet |
| 2nd Highest Value | Quiet | Quiet | Quiet | Nice People/Community |
| 3rd Highest Value | Location | Neighborhood Park | Location | Location |

Conclusions

Since the T.I.P.S. program started, we have visited many neighborhoods. Some of these neighborhoods we have actually visited more than once.

This year we began to look closer these neighborhoods to see if there has been any changes over the years.

When comparing the Jefferson Avenue Area survey results from 2009, 2012, 2013, and 2014 we noticed that not much had changed. Anything that was a significant change occurred between the year 2009 and the year 2014. Year to year the results were statistically the same.

This is important because it tells us that we should not be visiting the same neighborhoods year to year but that it may be useful to re-visit a neighborhood a few years later

Next Steps

- Compile data to compare neighborhoods more thoroughly to each other and over time
- Modify/solidify survey completion process by instructing volunteers more consistently
- Distribute reports to community agencies, neighborhood associations, City of Rochester, and Rochester Police Department
- Clarify process to provide information on specific requests for services to appropriate agencies
- Revise survey to better capture police-community relations information and more specific safety concerns

Contact

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