

**NTID**  
**Speech-Language and Audiology Outcomes Assessment**  
**Plan and Report for AY 2007-2008**

*Program Goal: To prepare students to communicate effectively in their professional, personal and civic lives.*

Critical Outcomes for all Students		Assessment of Outcomes		Timeline		Results	
Domain/Task/Capability	Performance Criteria/Benchmarks	Instrument/Opportunity	Assessment of Performance	Develop	Collect	Summarization of Results	Use of Results
1. Student satisfaction	Students will report a high level of satisfaction with the communication services	Communication Studies and Services (CSS) Department Evaluation of Services	80% of the student ratings will agree with the 20 statements indicating satisfaction	AY 04 - 05	* Fall and Winter quarters beginning AY 05-06.	<p><b>Audiology:</b> Fall 071; n=28; criterion was met on 96% of the statements (19/20). Winter 072; n=44; criterion was met on 96% of the statements (19/20).  <b>Speech-Language:</b> Fall 071, n=33; criterion was met on 96% of the statements (19/20). Winter 072, n=33, criterion met on 100% of the statements (20/20).  <b>Aural Rehab:</b> Fall 071, n=2; criterion was met on 100% of the statements (20/20).</p>	<p><b>Audiology:</b> In the student satisfaction questionnaire, question #16, the wording has been modified to specify the other available services and will be implemented next year.  <b>Speech-Language:</b> In the student satisfaction questionnaire, question #16, the wording has been modified to specify the other available services. The modification was implemented during 072. Criterion climbed from 96-100%.</p>
2. Self perceived benefit	Student will report self-perceived benefits from communication services	CSS Outcomes Assessment Post-Therapy form	80% of the students will agree their communication improved because of the communication instruction service	AY 04 - 05	Quarterly beginning AY 05-06.	<p><b>Audiology Clinic:</b> Fall 071, n=28, 82% met the criteria. Winter, 072, n=44, 91% met the criteria.  <b>Speech-Language:</b> Fall 071, Winter 072 &amp; Spring 073, total n=83, 88% met criteria.  <b>Aural Rehab:</b> Fall 071, n=2; 100% met criterion.</p>	<p><b>Audiology Clinic and Speech-Language:</b> Criteria was met and we will continue to collect data.  <b>Aural Rehab:</b> The question for collecting this data was modified this AY and the new implementation will begin Fall,</p>

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3. Progress toward goals	Students will demonstrate progress toward stated communication goals	CSS Outcomes Assessment Post-Therapy form	80% of the students will be rated by their instructor as showing progress	AY 04 - 05	Quarterly beginning AY 05-06.	<p><b>Speech-Language:</b> Fall 071, Winter 072 &amp; Spring 073, n=84, 93% met criterion.</p> <p><b>Audiology Clinic:</b> not applicable.</p> <p><b>Aural Rehab:</b> some data was collected, however, the n is too small at this time. Faculty will re-evaluate this process in August.</p>	<p><b>Speech-Language:</b> Criteria was met, data collection will be ongoing.</p> <p><b>Aural Rehab:</b> Discussion with faculty will begin again in August to reach consensus on necessary implementation steps.</p>
4. Pre-post improvement	Students will demonstrate improvement on stated goals using formal measures	Goal specific pre-post testing	80% of the students with a positive prognosis will show improvement on pre-post testing of stated goals	Identify and develop goal specific test measures AY 05-06, and AY 06-07	Speech-Language, quarterly beginning AY 06-07. Audiology TBD	<p><b>Speech-Language:</b> Outcome measures were refined for each focus of therapy during Spring, 073. There is still insufficient data to report except for #1 focus of therapy pronunciation and articulation. Results: Articulation #1 focus, n=28, 76% improved on Clark Sentences and n=36, 97% improved on the Fisher Logemann Test. Pronunciation #1 focus, n=10, 77% improved on Clark Sentences and n=10, 83% improved on the Fisher Logemann Test.</p> <p><b>Audiology clinic and Aural Rehab:</b> outcome measures were revised once again this academic year and have been finalized. The data will be tabulated Fall Quarter.</p>	We will continue to monitor this as some % dropped. This may due to the fact that we had several new adjuncts and a new staff member/rater this year.

**Comments:**

For this cycle descriptors were added to the Domain column

\*The NTID Student Rating System (SRS) is administered every Spring Quarter.

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