Tips & information before Webinar Begins

- Use a computer not a phone or tablet (iPad).
- Videos and microphones have been disabled for all attendees. You are in listen and view mode.
- Chat is disabled for this event.
- The Q&A feature is available for questions for the panel. A moderator will read them the questions when they are ready.
- Closed captioning is available. Select Closed Caption, then Show Subtitle.
- For the best view of presenters, interpreters and shared content. Choose View Options at the top of the Zoom window. Then select Side-by-Side mode. You can then resize the shared content and videos by clicking and dragging the double line between the content and the presenters’ videos.
Welcome
RIT D/HH Bachelor-Level Students and Families
Welcome to RIT Support Services Orientation

- **Dr. Mary Karol Matchett**
  - Assistant Vice President
  - NTID Student and Academic Services

- **Karen Beiter**
  - Associate Professor
  - NTID Support Team Coordinator,
    Golisano College of Computing
    and Information Sciences
Thank you to our Access Services!

- **Captionist**
  - Cindy Thompson

- **Interpreters**
  - Nicole Crouse-Dickerson
  - Emily Call

- **Tech Support**
  - Patrick Smith
▪ Dr. Gerard J. Buckley
  • President of NTID
  • Vice President and Dean of RIT
- Gary W. Behm
  - Associate VP for Academic Affairs

Browser: Edge or Chrome
Link: TigerChat.app
- Ruiying Gao
  - Cross Registered Senator

- Check website for her video!
  - [https://www.rit.edu/ntid/ssorientation](https://www.rit.edu/ntid/ssorientation)
How can NTID support you?
# SSO Numbers

<table>
<thead>
<tr>
<th>College</th>
<th>Number of SSO Students</th>
<th>Total enrolled</th>
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<tbody>
<tr>
<td>College of Liberal Arts</td>
<td>10</td>
<td>64</td>
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<tr>
<td>Interdisciplinary Studies</td>
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<tr>
<td>Golisano College of Computing and Information Sciences</td>
<td>18</td>
<td>69</td>
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<tr>
<td>E. Philip Saunders College of Business</td>
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<td>College of Science</td>
<td>5</td>
<td>30</td>
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<tr>
<td>College of Health Sciences and Technology</td>
<td>6</td>
<td>16</td>
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<tr>
<td>College of Art and Design</td>
<td>11</td>
<td>72</td>
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<tr>
<td>Kate Gleason College of Engineering</td>
<td>8</td>
<td>33</td>
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<tr>
<td>College of Engineering Technology</td>
<td>9</td>
<td>52</td>
</tr>
</tbody>
</table>
## Support Coordinators

<table>
<thead>
<tr>
<th>Name</th>
<th>Affiliation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Karen Beiter</td>
<td>B. Thomas Golisano College of Computing and Information Sciences</td>
</tr>
<tr>
<td>Stacey Davis</td>
<td>College of Science College of Health Sciences and Technology</td>
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<tr>
<td>Scott Bellinger</td>
<td>Kate Gleason College of Engineering College of Engineering Technology</td>
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<tr>
<td>Sidonie Roepke</td>
<td>College of Art and Design</td>
</tr>
<tr>
<td>Pamela Conley</td>
<td>College of Liberal Arts School of Individual Studies University Exploration</td>
</tr>
<tr>
<td>Kelly Metz Davis</td>
<td>E. Philip Saunders College of Business</td>
</tr>
</tbody>
</table>
Meet/Greet Your Support Coordinators

- For students: Presentation on August 12, 2-4 p.m.
- Be sure to check your email for your session time/location
  - https://www.rit.edu/ntid/ssorientation
Team approach to academic success

- **Academic support**
  - Integrated system of NTID faculty who provide educational strategies to students in all nine colleges

- **Access services**
  - Addresses classroom communication needs
  - Provides access for students, faculty and staff in all aspects of university life

Support Coordinators, Faculty and Peer Tutors

Interpreters, Captionists, and Notetakers
Academic Support

- **RIT/NTID Support Coordinator Faculty:**
  - Coordination for classroom access support services
  - Liaising with faculty and staff including your student’s RIT Primary Academic Advisors in other colleges of RIT
  - Tutoring
  - Classroom/laboratory instruction
  - Teaming with Faculty and Peer Tutors
  - Referrals to other Support Coordinators/Tutors for non-major courses
Access Services

- In class
  - Interpreting
  - Real-time captioning

- After class
  - Class notes

- Available from other sources
  - FM systems
  - Pre-captioned videos
Student and Academic Services

- Dr. Mary Karol Matchett
  - Assistant Vice President
  - NTID Student and Academic Services
Student and Academic Services (SAS)

- Athlete Support Services
- NTID Counseling & Academic Advising Services (CAAS)
- Counseling & Psychological Services (CaPS)
- Student Financial Services
- Student Life Team (SLT)
- Substance Addiction Intervention Services (SAISD)
- RIT Student Services Orientation
- Title IX
- Vocational Rehabilitation Services
Transition to college: Students

- Newfound independence
- Balance between social life and academics
- Develop new relationships in all areas
- Mistakes will be made - this will be a learning experience!
Tips for student success

▪ Keep passwords private!
▪ Get to know your support coordinator
▪ Get to know your peers in your major
▪ Request and utilize Academic Services/Access Services
▪ Become familiar with resources on RIT campus
▪ Check your emails - make sure all health and financial requirements are completed.
Transition to college: Parents

- Symbolic journey: A big day
  - Exciting and bittersweet
- Shift of responsibility
- Allow space; be patient
- Stay in touch
- Encourage students to use RIT resources
Tips for parent success

- Talk to the student before calling any RIT departments
  - Students can sign a FERPA* release form to allow parents or others to access records
- Include student in all communication
  - Encourage student to develop responsibility for themselves
- Students to reach out to their team of support
  - Quick find – students’ SIS Student Center

* Family Educational Rights and Privacy Act
How to find your team on your SIS:

Academics
- My Class Schedule
- Shopping Cart
- My Planner

Personal Information
- Demographic Data
- Emergency Contact
- Family Relationships

Contact Information
- Permanent Address:
  Rochester, NY 14623
- Cell/Mobile Phone:
  [Number]
- Current Address:
  None
- RIT Student Email:

Weekly Schedule

Enrollment Dates
- Shopping Cart App
- Admissions and Registration

For more information:
- Visit the SIS website
- Contact your academic advisor

Advisors
- Jennifer Gravitz
  (NTID Support Coordinator)
- Kristen Simmons
  (Primary Academic Advisor)
- Tina Sutton
  (Faculty Advisor)
- Vicki Liggera
  (NTID Counselor/Advisor)
Parent access

- Student can grant access via eServices to parents or VR counselors for:
  - Bill payment
  - Class schedule
  - Final grades
  - Dining/Tiger Bucks balance and transaction history
  - Financial aid and scholarships
Department of Access Services

- Chris Campbell
  - Director of Technical Operations
  - Department of Access Services
  - cmcdas@rit.edu
Who is the Department of Access Services?

- **215 employees**
  - NTID’s largest department
  - 35% of all NTID employees work for DAS

- **Staffing breakdown**
  - 130 interpreters
  - 55 captionists
  - 400+ student notetakers
  - 25 administration/support staff
  - Freelance interpreting, remote captioning
Services provided by DAS

- Interpreting
- Real-time captioning
- Class notes

- We will be providing services in person or via Zoom, depending on course delivery method
How to request services

- **myAccess**: [http://myaccess.rit.edu](http://myaccess.rit.edu)

- **Course Requests**
  - Some courses pre-planned with access services
  - Students’ responsibility (after first semester)
  - Choose interpreting *or* captioning

- **Other needs? Fill out a Special Request**
  - Co-curricular activities
  - Class-related project teams or review sessions
Audiology/speech pathology support

- Dr. Amanda Picioli
  - Director
  - RIT/NTID Communication Studies and Services
What services does CSS provide?

- Audiology
- Speech-language pathology
Audiology services by appointment

- Hearing tests
- Hearing aid programming
- Hearing aid evaluations, consultations, and sales
- Hearing aid and cochlear implant accessory demos
- Hearing aid and cochlear implant troubleshooting
- Cochlear implant mappings
- Cochlear implant consultations (candidacy evaluations or equipment upgrading)
- Roger fittings
- Listening practice/auditory training
- Monthly ENT/Eye Clinic
Speech & language services by appointment

- Producing sounds that will help improve spoken communication
- Improving vocal quality
- Improving pronunciation
- Using general and technical vocabulary
- Improving grammar in speech
- Practicing conversational skills
- Using communication strategies
- Preparing for job interviews and learning interview techniques
- Accessing current mobile applications on tablet devices to learn independent practice strategies
On to a great academic year!

Your student is in good hands!
REMINDER: Meet/Greet Your Support Coordinators

▪ For students: Presentation on August 12, 2-4 p.m.
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▪ Check this website for other orientation information
  • https://www.rit.edu/ntid/ssorientation
Questions?

Click on the Q&A button at the bottom of your screen