Subtitle Settings.

# Tips & information before Webinar Begins

Use a computer not a phone or tablet (iPad).

O&A

- Videos and microphones have been disabled for all attendees. You are in listen and view mode.
- Chat is disabled for this event.
- The Q&A feature is available for questions for the panel. A moderator will read them the questions when they are ready.
- Closed captioning is available. Select Closed Caption, then Show Subtitle
- For the best view of presenters, interpreters and shared content. Choose View Options at the top of the Zoom window. Then select Side-by-Side mode. You can then resize the shared content and videos by clicking and dragging the double line between the content and the presenters' videos



### Welcome to RIT Support Services Orientation

#### Dr. Mary Karol Matchett

Assistant Vice President
 NTID Student and Academic Services



- Associate Professor
- NTID Support Team Coordinator, Golisano College of Computing and Information Sciences





# Thank you to our Access Services!

#### Captionist

Cindy Thompson

#### Interpreters

- Nicole Crouse-Dickerson
- Emily Call

#### Tech Support

Patrick Smith

#### Dr. Gerard J. Buckley

- President of NTID
- Vice President and Dean of RIT



#### Gary W. Behm

Associate VP for Academic Affairs







Browser: Edge or Chrome

Link: TigerChat.app



#### Ruiying Gao

Cross Registered Senator

#### Check website for her video!

https://www.rit.edu/ntid/ssorientation



# How can NTID support you?

#### **SSO Numbers**

College	Number of SSO Students	Total enrolled
College of Liberal Arts	10	64
Interdisciplinary Studies	1	33
Golisano College of Computing and Information Sciences	18	69
E. Philip Saunders College of Business	4	35
College of Science	5	30
College of Health Sciences and Technology	6	16
College of Art and Design	11	72
Kate Gleason College of Engineering	8	33
College of Engineering Technology	9	52

# **Support Coordinators**

Karen Beiter

B. Thomas Golisano
College of Computing
and Information Sciences



Stacey Davis
College of Science
College of Health Sciences

and Technology



Scott Bellinger
Kate Gleason College of
Engineering
College of Engineering
Technology



Sidonie Roepke
College of Art and Design



Pamela Conley
College of Liberal Arts
School of Individual Studies
University Exploration



Kelly Metz Davis

E. Philip Saunders College
of Business



### **Meet/Greet Your Support Coordinators**

- For students: Presentation on August 12, 2-4 p.m.
- Be sure to check your email for your session time/location
  - https://www.rit.edu/ntid/ssorientation

#### Team approach to academic success

#### Academic support

 Integrated system of NTID faculty who provide educational strategies to students in all nine colleges

Support Coordinators, Faculty and Peer Tutors

#### Access services

- Addresses classroom communication needs
- Provides access for students, faculty and staff in all aspects of university life

Interpreters, Captionists, and Notetakers

# **Academic Support**

#### RIT/NTID Support Coordinator Faculty:

- Coordination for classroom access support services
- Liaising with faculty and staff including your student's RIT Primary Academic Advisors in other colleges of RIT
- Tutoring
- Classroom/laboratory instruction
- Teaming with Faculty and Peer Tutors
- Referrals to other Support Coordinators/Tutors for non-major courses

#### **Access Services**

#### In class

- Interpreting
- Real-time captioning

#### After class

Class notes

#### Available from other sources

- FM systems
- Pre-captioned videos

#### Student and Academic Services

- Dr. Mary Karol Matchett
  - Assistant Vice President
     NTID Student and Academic Services



# Student and Academic Services (SAS)

- Athlete Support Services
- NTID Counseling & Academic Advising Services (CAAS)
- Counseling & Psychological Services (CaPS)
- Student Financial Services
- Student Life Team (SLT)
- Substance Addiction Intervention Services (SAISD)
- RIT Student Services Orientation
- Title IX
- Vocational Rehabilitation Services

# **Transition to college: Students**

- Newfound independence
- Balance between social life and academics
- Develop new relationships in all areas
- Mistakes will be made this will be a learning experience!

# Tips for student success

- Keep passwords private!
- Get to know your support coordinator
- Get to know your peers in your major
- Request and utilize Academic Services/Access Services
- Become familiar with resources on RIT campus
- Check your emails make sure all health and financial requirements are completed.

# **Transition to college: Parents**

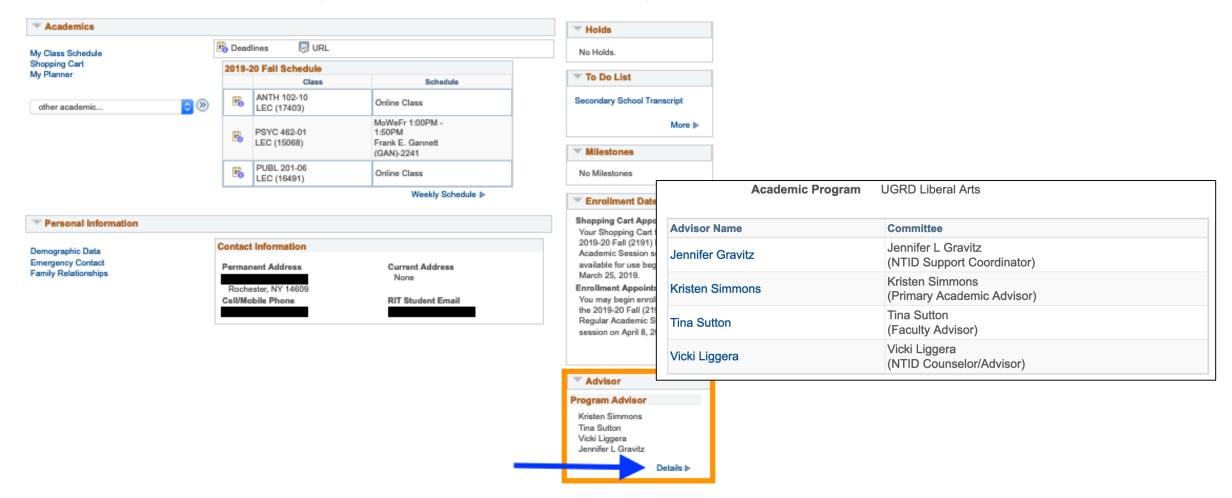
- Symbolic journey: A big day
  - Exciting and bittersweet
- Shift of responsibility
- Allow space; be patient
- Stay in touch
- Encourage students to use RIT resources

# Tips for parent success

- Talk to the student before calling any RIT departments
  - Students can sign a FERPA\* release form to allow parents or others to access records
- Include student in all communication
  - Encourage student to develop responsibility for themselves
- Students to reach out to their team of support
  - Quick find students' SIS Student Center

<sup>\*</sup> Family Educational Rights and Privacy Act

# How to find your team on your SIS:



#### **Parent access**

- Student can grant access via eServices to parents or VR counselors for:
  - Bill payment
  - Class schedule
  - Final grades
  - Dining/Tiger Bucks balance and transaction history
  - Financial aid and scholarships

# **Department of Access Services**

#### Chris Campbell

- Director of Technical Operations
- Department of Access Services
- cmcdas@rit.edu



# Who is the Department of Access Services?

#### 215 employees

- NTID's largest department
- 35% of all NTID employees work for DAS

#### Staffing breakdown

- 130 interpreters
- 55 captionists
- 400+ student notetakers
- 25 administration/support staff
- Freelance interpreting, remote captioning

# Services provided by DAS

- Interpreting
- Real-time captioning
- Class notes
- We will be providing services in person or via Zoom, depending on course delivery method

### How to request services

- myAccess: <a href="http://myaccess.rit.edu">http://myaccess.rit.edu</a>
- Course Requests
  - Some courses pre-planned with access services
  - Students' responsibility (after first semester)
  - Choose interpreting or captioning
- Other needs? Fill out a Special Request
  - Co-curricular activities
  - Class-related project teams or review sessions

# Audiology/speech pathology support

- Dr. Amanda Picioli
  - Director
     RIT/NTID Communication Studies and Services



# What services does CSS provide?

- Audiology
- Speech-language pathology



# Audiology services by appointment

- Hearing tests
- Hearing aid programming
- Hearing aid evaluations, consultations, and sales
- Hearing aid and cochlear implant accessory demos
- Hearing aid and cochlear implant troubleshooting

- Cochlear implant mappings
- Cochlear implant consultations (candidacy evaluations or equipment upgrading)
- Roger fittings
- Listening practice/auditory training
- Monthly ENT/Eye Clinic

# Speech & language services by appointment

- Producing sounds that will help improve spoken communication
- Improving vocal quality
- Improving pronunciation
- Using general and technical vocabulary

- Improving grammar in speech
- Practicing conversational skills
- Using communication strategies
- Preparing for job interviews and learning interview techniques
- Accessing current mobile applications on tablet devices to learn independent practice strategies

# On to a great academic year!

Your student is in good hands!

# REMINDER: Meet/Greet Your Support Coordinators

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# Questions?

Click on the Q&A button at the bottom of your screen