Support Services
for Deaf and Hard-of-Hearing Bachelor-Level Students

RIT | National Technical Institute for the Deaf
Supporting your success

Academic Support

Individual and group tutoring is available. We provide professional tutors who are faculty members with expertise in specific areas. Tutors often will email you at the beginning of the semester to let you know about their services, and availability. Check your email!

You can contact your NTID Support Coordinator to find out more about tutoring in your area of study. You can find your Support Coordinator on the Student Information System (SIS) at rit.edu/sis. Look in the “Advisor” box on the lower right side of your “Student Center” on SIS. Be sure to click the “Details” section to identify your support coordinator.

NTID Support coordinators are here to assist with tutoring and other concerns you may have.

Karen Beiter
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Access Service Options

RIT provides the educational access services you need. You can choose from among sign language interpreting services, FM systems, notetaking, or real-time captioning services by contacting The Department of Access Services.

Interpreting
In addition to classroom interpreting, you also may request interpreting services for non-academic activities such as athletic events, religious services, student government meetings, guest presentations, and other student life activities.

Notetaking
Trained student note takers record information during class or laboratory lectures, discussions and multimedia presentations. The resulting class notes are uploaded to the myaccess.rit.edu portal, so you can easily access them.

Real-Time Captioning
This service provides a comprehensive English text display of classroom lectures and discussion. Students read this text to get real-time access to what is said during class. The resulting transcript is uploaded as a document file that you can easily access to study from. Students can find the document file after class on myaccess.rit.edu.

Personal FM Systems
FM services are available through the Department of Communication Studies and Services (CSS) at NTID. You can borrow an FM system at any time. To request an FM system, please stop by the Hearing Aid Shop, Johnson (LBJ) Hall 60–3130, or email the CSS chairperson, Dr. Amanda Picioli, at aldnca@rit.edu.

FM Systems Installed in Venues at RIT
FM systems are installed in more than 30 venues at RIT, including general classrooms, laboratories, auditoriums and theaters. Signage outside the venue indicates that there is a system present and informs the user where the receivers can be obtained (e.g., box office, sound control booth, HelpDesk). Receivers are loaned free of charge. Users are required to leave a drivers license or picture ID.

Requesting Access Services

To request access services, go to myaccess.rit.edu and log in with your RIT username and password.

Deadline for Requesting Access Services

Register for your courses in SIS EARLY! Deaf and hard-of-hearing students are allowed to enroll one day earlier than their peers. After enrolling, immediately request any access services you need at myaccess.rit.edu.

There is a deadline for requesting access services posted each semester on myaccess.rit.edu. Requests made before the deadline are given higher priority when assigning limited resources.

DAS identifies some course sections in advance where access services are planned. You can find these course sections by going to myaccess.rit.edu.

Work with your academic advisor to find the classes you need. When possible, choose courses with planned services. For required courses without planned services, enroll for that class and make access requests at myaccess.rit.edu. As access service requests are received and approved by DAS, the list of classes with planned access services will be updated.

NOTE: Even when services are planned for a class, each student must request access services needed for each of their classes sections every semester.

If you have questions about access services, please contact the manager or coordinator listed for your course on myaccess.rit.edu. If you are not sure who to contact about access services, use the “Quick Contacts” within the site, and we will forward your question to the right person.
Other Support Services

RIT Academic Advising
Academic advising is provided by the primary academic advisor in the college where your major is located. Be sure to get in touch with your RIT academic advisor—your advisor’s name is shown in SIS in the Student Center under the Advisor Box. Your advisor can answer questions about required courses, pre-requisites, degree requirements and other services available at RIT. For RIT advising services, visit rit.edu/advising.

NTID Counseling Services
NTID provides counseling for students on a variety of personal, social and adjustment issues. To meet with a counselor, find your counselor’s name and email address in SIS at rit.edu/SIS in the Student Center under the Advisor Box. They will be listed as NTID Counselor/Advisor. For information about counseling and NTID academic advising services, visit rit.edu/ntid/caas. Also, see your counselor if you have questions about other services for students at RIT.

NTID Center on Employment
NTID’s Center on Employment (NCE) assists current students and graduates with their co-op and job search, including:
- Assistance with resume and cover letter
- Researching employers
- Help with finding, applying for and interviewing for jobs

To learn more about NCE and their services, visit rit.edu/ntid/nce.

NCE also works with RIT’s Office of Career Services and Cooperative Education, rit.edu/emcs/oce. Students are encouraged to take advantage of their services as well.

Disability Services Office
Fostering an inclusive campus community and facilitating equitable access to the full RIT experience for students with disabilities

Who can request accommodations from the Disability Services Office?
We support all enrolled RIT students who self-identify as having a permanent or temporary disability. This includes, but is not limited to:
- Lifelong or acquired disabilities
- Chronic illness
- Invisible disabilities
- Veterans with service-related disabilities
- Pregnancy
- Students of size
- Athletes with temporary disabilities
- And more...

To learn more information on the process for requesting accommodations, visit rit.edu/dso.

If you’re not sure if you have a disability or which accommodations are appropriate for you, reach out to us at dso@rit.edu.

Audiology and Speech & Language Centers
The Communication Studies and Services Department (CSS) provides a broad range of support for students. Services include:
- Hearing testing and hearing aid/cochlear implant services
- Speech, language, listening instruction and support
- Assistive devices (Roger, FM, etc.)

For more information, visit rit.edu/ntid/css.