

## RETURN POLICY

**All books are sold on a firm basis. Upon special request, returns may be accepted.**

**If a return is accepted, the following terms apply:**

1. The return period is 90 days from the publisher's invoice date.
2. Return permission must be requested in advance so that RIT Press may issue detailed packing and shipping instructions. Email [ritpress@rit.edu](mailto:ritpress@rit.edu) to request a return.
3. All returns must be in their original condition. Shrinkwrapped items that have been unwrapped are not returnable.
4. Books returned after 30 days on a closed invoice are only eligible for account credit.