

# 2004 RIT STAFF RECOGNITION AWARD *Recipients*

## Outstanding Citizenship Within the RIT Community



**Kelly Redder**  
Alumni Relations



**Scheduling Officers**  
Mary Banna, Karen Ester, Ann Gottorff, Linda Hill, Terry Merritt,  
Kathy Ozminkowski, Rhonda Sliker, Pat Whalley

## Excellence in Satisfying Customers



**Chic Bruno**  
Facilities Management Services  
Design & Construction Services



**Kate Gleason College of Engineering Student Services**  
Margaret Anderson, Fredda Bishop, Eileen Fishman, Karen Hirst,  
Rohan Palma, Dick Reeve