Math and Physics Online Tutoring
Academic Success Center

How to Access Online Tutoring

1. To connect with a tutor, please use Slack, available in your web browser or as an app. Join https://join.slack.com/t/rit-asc/signup. Make sure to use your @rit.edu email.
2. You will be joined to the channel: #asc-math-and-physics-tutoring
3. Let the tutors know what you need help with by typing: Course, Subject, Topic, (the more details, the better), for example: Calculus II, Integration by Parts, trig functions.
4. Within the next 15 minutes, the first available tutor who can help you with your problem will contact you by replying to your message with their zoom meeting information and a Campus Groups check-in link.
5. Join the tutor for a tutoring session in the zoom room and click the Campus Groups link to sign-in.
6. If your wait time is longer than 15 minutes, please repost your message. Please, be patient. The tutors are helping other students. They will get back to you as soon as they are able.
7. Please review the Tutoring Code of Conduct below.

Tutoring Code of Conduct

This channel is to help you to connect with a tutor in real time. It is designed to replicate the Bates and Sol environment as closely as possible and as such, the following rules apply:

- **Be Kind and Courteous.** We’re all in this together. The tutors do their best to create a welcoming environment. Let’s treat everyone with respect and kindness.
- Please, check who is working at this hour, and what their proficiencies are. All tutors can help with College Algebra, Precalculus, Calculus A, B, C, Calculus I and II. Help for other courses may be limited at times.
- This is first come (post), first serve service (just like Bates). The tutors will get to you, after they are done helping all students who came before you. If the tutors cannot help you with your problem, they will let you know.
- Be prepared to show the tutor where your question is coming from (either a picture from a textbook or a mycourses/email assignment). The tutors are NOT ALLOWED to help you with take-home quizzes, tests or projects.
- 15 minutes waiting time is normal (just like waiting in Bates). Please, be patient. If your wait time is longer than 15 minutes, please repost your question. Do not DM tutors, or keep posting your question. This will not get you help any faster. Tutors will get to you, as soon as they are done helping others.
- Do not join an on-going tutoring session. The tutors lock their meetings.
- **Respect Everyone’s Privacy.** Do not email or contact tutors outside of their working hours.
- If you would like to hire a private tutor to help you with your classes, please visit CampusGroups.