

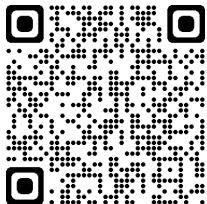
# Patient Rights and Responsibilities

## You have the Right to:

1. Understand and use these rights. If you need help to understand these rights, the Student Health Center will provide assistance.
2. Receive treatment without discrimination as to race, color, religion, national origin, language, sex, age, disability, sexual orientation, gender identity, gender expression, or veteran status.
3. Be treated with respect and dignity and to be provided care in a courteous, caring, considerate manner.
4. Privacy.
5. Be informed about and to understand the diagnosis, treatment, and prognosis of your health problems.
6. Discuss treatment options and their effectiveness, possible risks and side effects, and to participate in the health care process.
7. Seek or request a second medical opinion.
8. Have access to resources for health education regarding wellness/self care and prevention of illness.
9. Confidentiality of your medical records and/or condition.
10. Refuse treatment and be informed of the medical consequences.
11. Refuse to take part in research.
12. Know what your financial obligations will be.
13. Review your medical records with a physician/medical provider without charge and obtain a copy for which the Student Health Center can charge a reasonable fee.
14. Discuss concerns about the care you receive.

## You have a Responsibility to:

1. Inform your care provider of any changes in your health status that could affect your treatment.
2. Follow the prescribed treatment plan and discuss any desired changes.
3. Ask questions and get clarification regarding your condition or any suggested treatment.
4. Act in a considerate cooperative manner with the RIT Student Health Center staff.
5. Assist health care providers to compile a complete medical record by authorizing the Student Health Center to obtain necessary medical information from appropriate sources.
6. Be prompt for scheduled appointments.
7. Cancel appointments if you are unable to keep them, so that others may use that time slot.



### To express any concerns:

Provide feedback on our confidential form using the QR code, the SHC website: [rit.edu/studenthealth/feedback](https://rit.edu/studenthealth/feedback) or through the Wellness Portal.